

BOARD OF COUNTY COMMISSIONERS
WASHINGTON COUNTY, MINNESOTA

RESOLUTION NO. 2012-081

DATE June 19, 2012

DEPARTMENT Administration

MOTION BY COMMISSIONER Kriesel

SECONDED BY COMMISSIONER Lehrke

Participation in the 2012 Performance Measurement Program

WHEREAS, the Legislature created the Council on Local Results and Innovation in 2010; and

WHEREAS, the Council on Local Results and Innovation released a standard set of ten performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinions of those services; and

WHEREAS, in 2011, the County Board chose to participate in the voluntary standard measures program by adopting resolution #2011-068; and

WHEREAS, a county that elects to participate in the standard measures program for 2012 may be eligible for a reimbursement of \$0.14 per capita in county government aid, not to exceed \$25,000 and is also exempt from levy limits under sections 275.70 to 275.74 for taxes payable in 2013, if levy limits are in effect; and

WHEREAS, counties must file a report with the Office of the State Auditor by July 1, 2012 consisting of a declaration adopting and implementing 10 performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, the county has had a longstanding commitment to performance measurement and improvement and that focuses on outcome goals and performance results; and

WHEREAS, the county has implemented a local performance measurement system including the use of measurement and reporting to help plan, budget, manage, and evaluate programs and processes; and

WHEREAS, the county will report the results of the 10 adopted measures from this program to residents by posting the results on the county's website; and

WHEREAS, the county has utilized surveys to gather information on the performance benchmarks and will survey its residents by the end of the calendar year on the quality of county parks and/or facilities;

WHEREAS, the county will continue to communicate the results of our performance measurement and improvement program with our residents through the use of public meetings, news releases, and an annual report to the County Board and our residents.

NOW, THEREFORE, BE IT RESOLVED that the Washington County Board of Commissioners adopts 10 Model Performance Measures for Counties and authorizes the County Administrator to file the declaration to participate in the 2012 Performance Measurement Program and to file the Performance Measurement Review for 2012 with the Office of the State Auditor by July 1, 2012.

ATTEST:


COUNTY ADMINISTRATOR


COUNTY BOARD CHAIR

	YES	NO
HEGBERG	<u>X</u>	___
KRIESEL	<u>X</u>	___
LEHRKE	<u>X</u>	___
PULKRABEK	___	___
	Absent	___
WEIK	<u>X</u>	___

Washington County Performance Measurement Review

Washington County, Minnesota

2012

Public Safety

	2009	2010	2011
Part I crimes per 1,000 residents	3.6	3.4	3.4
Part II crimes per 1,000 residents	15.2	14.3	13.2

Crimes committed by offenders are classified either Part I or Part II crimes. Part I crimes include homicide, sexual assault, robbery, aggravated assault, burglary, larceny-theft (shoplifting, pick-pockets), motor vehicle theft and arson. Part II crimes include other assaults, forgery and counterfeiting, fraud, embezzlement, stolen property (buying, receiving, possessing), vandalism, weapons (carrying, possessing), prostitution, sex offenses, drug abuse violations, gambling, offenses against family and children, driving under the influence, violating liquor laws, drunkenness, disorderly conduct, vagrancy and all other offenses (any offense that doesn't fit in any other category except for driving offenses).

Source: Washington County Sheriff's Office

Recidivism Rates

	2009	2010	2011
Percent of adult offenders with a new felony conviction within 3 years of discharge	18%	21%	17%

Note: Washington County recidivism rates for 2011 involve probation sentenced offenders with a felony level case discharged in 2007. The percentages are within the norm of the seven-county metropolitan area.

Source: Washington County Community Corrections

Average County Pavement Rating

	2009	2010	2011
Pavement Condition Index (PCI) rating	76	77	75

The PCI rating monitors the surface quality of the pavement. Washington County's goal is to maintain the overall pavement condition of its roadway system at an average PCI of 72 or greater, with a minimum PCI of 40.

Source: Washington County Public Works and Minnesota Department of Transportation

State Standard Measures Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of 10 performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measures residents' opinions of those services.

This document provides summary information on the 10 performance measures. For additional information, including narratives and analysis on many of these measures, please refer to the annual Washington County Performance Measurement Report on the county website: www.co.washington.mn.us/performanceasures

Life Expectancy

	2000	2010
All	79.7	82.0
Male	77.7	80.0
Female	81.5	84.0

Note: The State Standard Measures Program requires data to be broken down by race, but the racial data for these years is too small to calculate without a wide margin of error.

Source: Washington County Public Health and Environment, Census 2000 and 2010 population data, and Minnesota Department of Health 2000 and 2010 mortality data

Child Maltreatment

	2009	2010	2011
Child maltreatment	14.7%	10.1%	10.0%

Note: Data for 2011 is for a portion of the year; data for 2011 will be finalized after a full 12 months have elapsed after the occurrence of maltreatment.

Child maltreatment includes physical abuse, neglect, sexual abuse, mental injury, or maltreatment of a child in a facility. Minnesota's Department of Human Services measures repeat maltreatment as the percentage of children where there is a recurrence of maltreatment within 12 months following an intervention. Washington County's goal is 10% or less.

Source: Minnesota Department of Human Services' Social Services Information System

Workforce Participation Rate

	2009	2010	2011
Workforce participation rate among Minnesota Family Investment Program (MFIP) and Diversionary Work Program (DWP)	36.0%	46.7%	51.2%

The Minnesota Family Investment Program (MFIP) is the state's welfare reform program for low-income families with children. MFIP helps families move to work. It includes both cash and food assistance. When most families first apply for cash assistance, they will participate in the Diversionary Work Program (DWP). This is a four-month program that helps parents go immediately to work rather than receive government assistance.

Workforce participation rates measure the degree to which parents on MFIP are engaged in work activities that lead to self-sufficiency. The Washington County monthly target is 50% or higher.

Source: Minnesota Department of Human Services

Assessor - Level of Assessment

	2009	2010	2011
Median level of assessment ratio	94.5%	93.0%	93.5%

State law requires county assessors to value each property at its full fair market value. To measure compliance, the sale price of each property sold through an “arm’s length” transaction between a willing seller and willing buyer is compared to the assessed value as set by the county, and a sales ratio is created and reported. While the law aims for a 100% ratio on individual sales (where the sale price is the same as the assessed value), the board that oversees the assessment process has established an acceptable range of median ratios of between 90% and 105%. Washington County typically targets a median ratio of 95%, but will adjust its target to reflect current trends and market conditions. The county does not set its target median ratio at 100% as some might expect, as that would require that half of all sales would be for less than the assessed value placed by the assessor. The internal target of 95% allows for more of the sales to occur either at the assessed value or slightly under, leading to a much lower number of assessed values that exceed the sales price.

Source: Washington County Property Records and Taxpayer Services

Elections - Post Election Audit Review

	2006	2008	2010
Elections Results Summary Votes	16,685	14,919	9,188
Hand-Counted Votes	16,683	14,904	9,186
Percentage of Accuracy	99.9880%	99.8995%	99.9782%

Following each general state election, counties are required to test the accuracy of the vote counting equipment by completing a hand count review of a subset of the results. Typically, any discrepancies found between the machine count and hand count are a result of errors made by voters in filling out the ballot, not the ability of the equipment to correctly count the votes. Examples of these voter errors include the use of red pen to make selections (machine is programmed not to read red as that is often the color of the ovals used as targets), circling the candidates name instead of filling in oval, or writing in a candidate or vote without filling in the oval. By law, the accuracy target for vote counting equipment is less than one half of one percent. The post election audits show that the vote counting equipment is much more accurate than the target.

Source: Washington County Property Records and Taxpayer Services

2011 Park Visitor Satisfaction

Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	No Response
69.2%	26.4%	1.7%	1.1%	0.7%	0.9%

This measure provides information on the percentage of surveyed park visitors who were satisfied with their experience in the park they visited that day.

Source: Washington County Public Works

**Washington County
Performance
Measurement Program**

Since the mid-1990s, Washington County departments have tracked, reported, and monitored performance measures to support decision-making, and to drive continued improvement in core functions and the services provided.

Progress Meetings, scheduled with each department once a year, are an example of continuously improving and advancing use of information and analysis in the organization. The purpose of these meetings is to facilitate an ongoing overview of the departments' performance and encourage dialogue about performance results between Office of Administration and the county's departments.

Washington County's multi-departmental Performance Measurement and Improvement Team (PerMIT) continues to further institutionalize the use of performance measurement throughout the organization. Washington County remains committed to providing data-driven decisions, accountability, and quality services.

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Library

	2009	2010	2011
Number of annual library visits in person per 1,000 residents	5,529	5,216	4,815

Note: Numbers include Associate Libraries in Stillwater and Bayport. Digital downloads of e-books and e-audiobooks, which can be done remotely, continue to increase.

Source: Washington County Library

Performance Measures & Indicators Report

The annual Performance Measures and Indicators Report reflects Washington County's continued commitment to high-quality service that meets and exceeds the needs and expectations of Washington County residents. The 2011 Performance Measures and Indicators Report is the county's 13th annual report. This report will be available late June 2012.

www.co.washington.mn.us/performanceasures



Washington County Mission Statement

MISSION

To provide quality public services in a cost-effective manner through innovation, leadership, and the cooperation of dedicated people.

VALUES

- Fiscal Responsibility—To provide good stewardship of public funds.
- Ethics and Integrity—To maintain the public trust.
- Openness of the Process—To promote citizen participation.
- Our Heritage and Natural Resources—To conserve and preserve them.
- The Individual—To promote dignity and respect.

GOALS

- To promote the health, safety, and quality of life of citizens.
- To provide accessible, high-quality services in a timely and respectful manner.
- To address today's needs while proactively planning for the future.
- To maintain the public trust through responsible use of public resources, accountability, and openness of government.