

**CITY OF FOREST LAKE, MINNESOTA
PERFORMANCE MEASUREMENT PROGRAM**

RESOLUTION NUMBER 5-13-13-02

WHEREAS, benefits to the City of Forest Lake for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in M.S. § 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, any city or county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council of Forest Lake has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage, and evaluate programs and processes for optimal future outcomes.

NOW, THEREFORE BE IT RESOLVED that the City Council of Forest Lake will continue to report the results of the performance measures to its citizens by the end of the year through publication, direct mailing, posting on the City's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

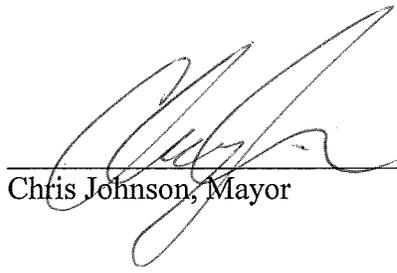
BE IT FURTHER RESOLVED that the City Council of Forest Lake will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

Adopted by the Council this 13th day of May, 2013.

ATTEST:

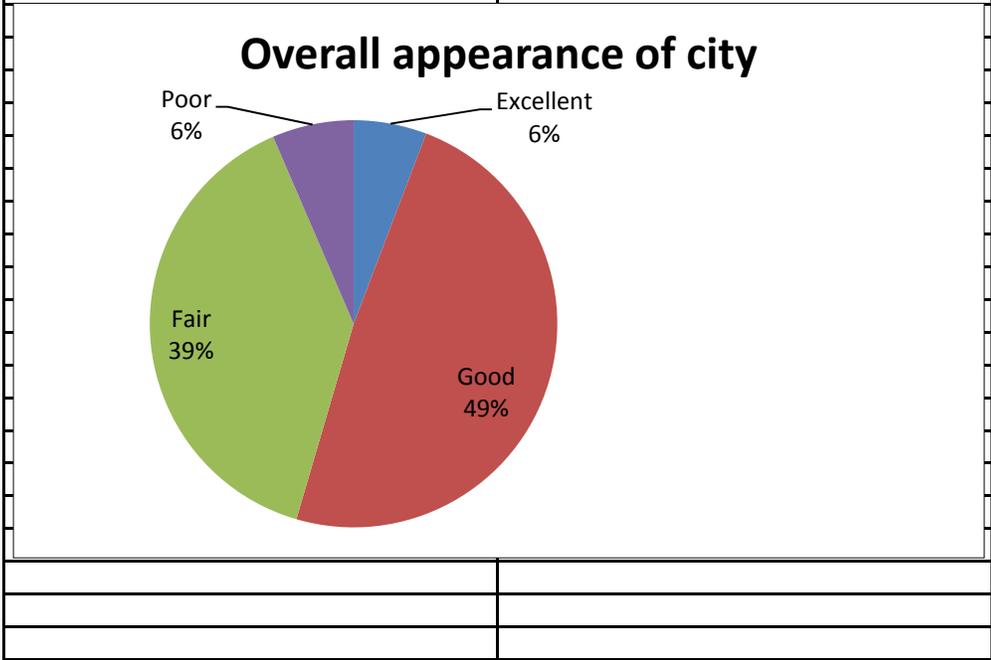


Aaron Parrish, Clerk/Administrator

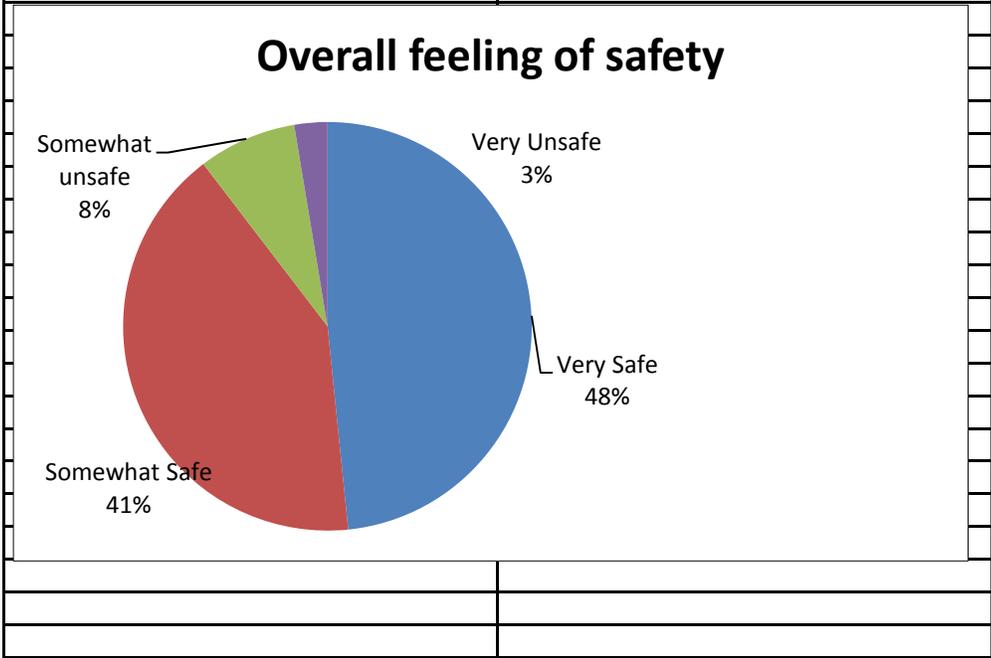


Chris Johnson, Mayor

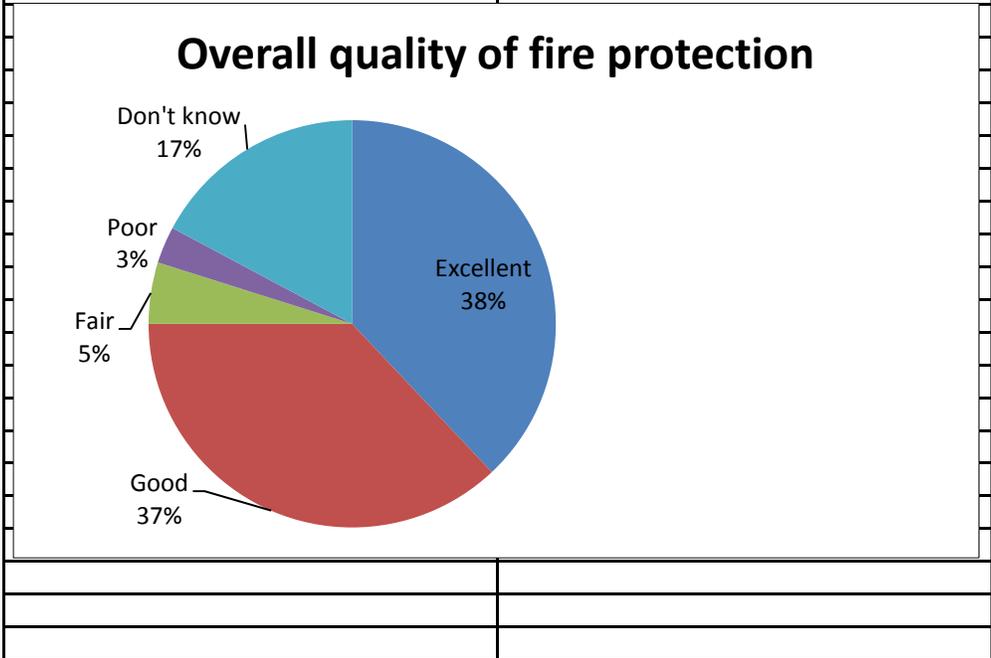
	How would you rate the overall appearance of the city?
# saying Excellent	18
# saying Good	151
# saying Fair	121
# saying Poor	20
# saying Don't know	0
Total Responses	310
Excellent	6%
Good	49%
Fair	39%
Poor	6%
Don't Know	



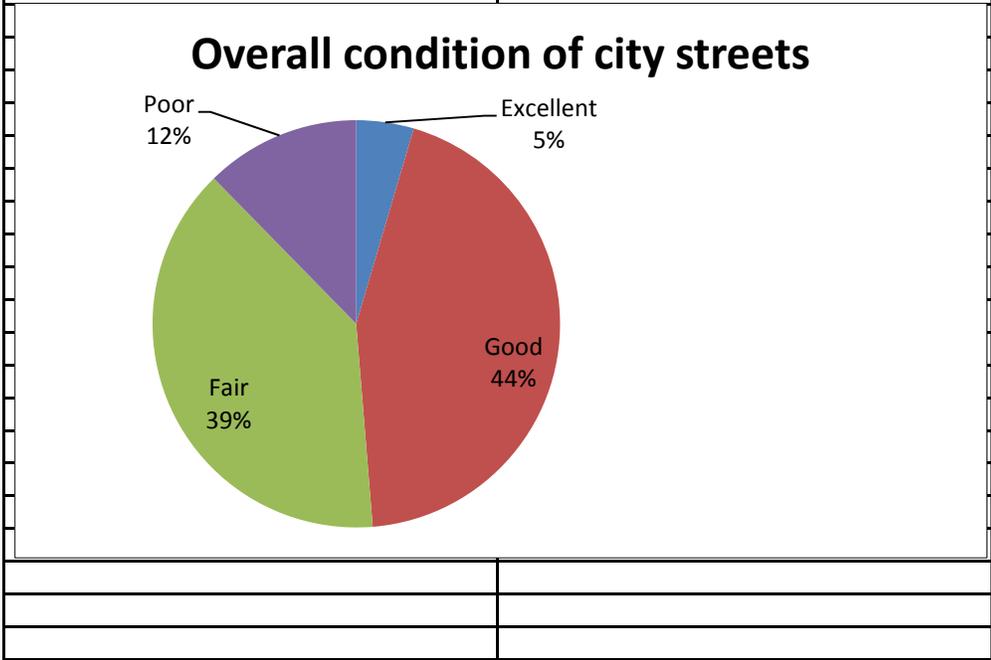
Comments:	How would you describe your overall feeling of safety in the city?
# saying Very Safe	149
# saying Somewhat Safe	127
# saying Somewhat unsafe	24
# saying Very Unsafe	8
# saying Don't know	0
Total Responses	308
Very Safe	48%
Somewhat Safe	41%
Somewhat unsafe	8%
Very Unsafe	3%
% saying Don't know	0%



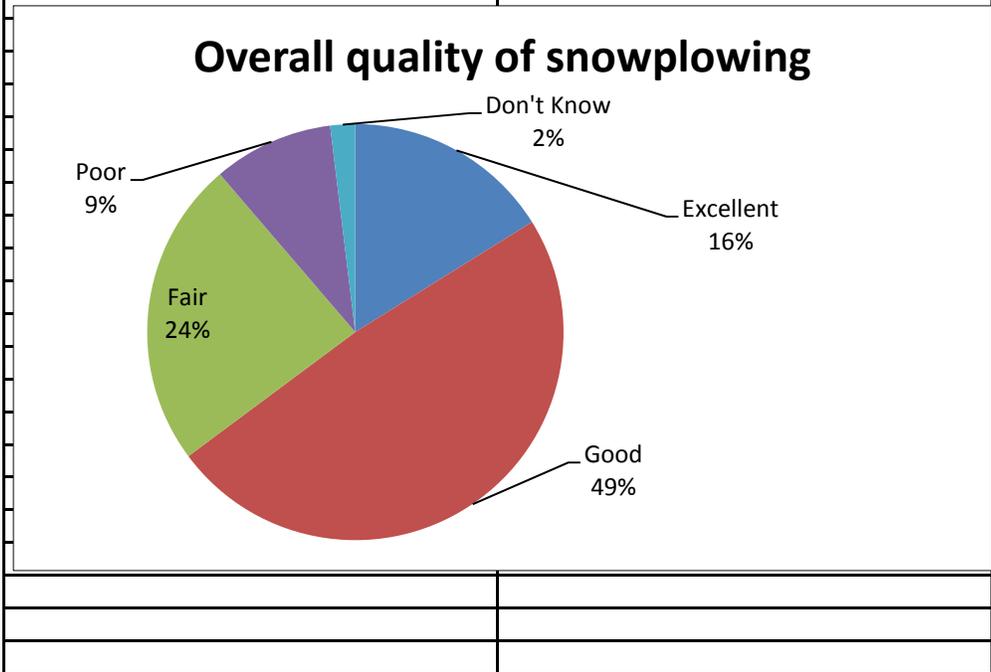
Comments:	How would you rate the overall quality of fire protection services in the city?
# saying Excellent	117
# saying Good	114
# saying Fair	15
# saying Poor	9
# saying Don't know	53
Total Responses	308
Excellent	38%
Good	37%
Fair	5%
Poor	3%
Don't know	17%



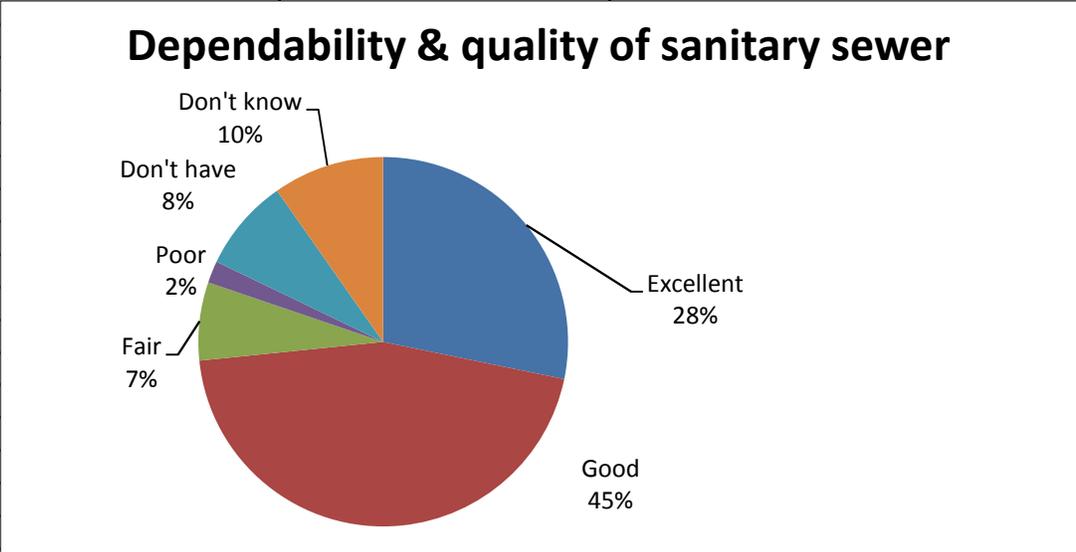
Comments:	How would you rate the overall condition of city streets?
	14
	136
	120
	38
	1
	309
	5%
	44%
	39%
	12%
	0%



Comments:	How would you rate the overall quality of snowplowing on city streets?
	50
	151
	74
	29
	6
	310
	16%
	49%
	24%
	9%
	2%

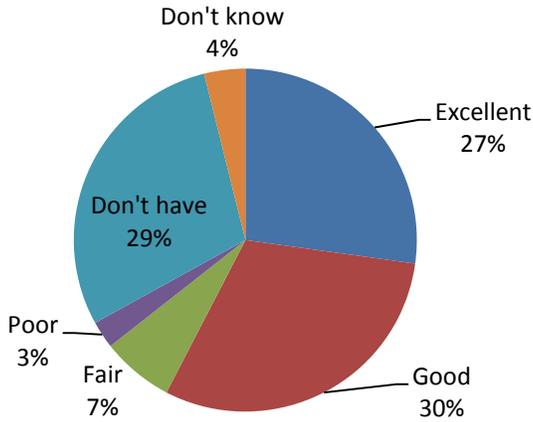


Comments:	Comments:	How would you rate the dependability and overall quality of city sanitary sewer service?
	# saying Excellent	87
	# saying Good	139
	# saying Fair	21
	# saying Poor	6
	# saying Don't know	25
	# saying don't have	30
	Total Responses	308
	Excellent	28%
	Good	45%
	Fair	7%
	Poor	2%
	Don't have	8%
	Don't know	10%

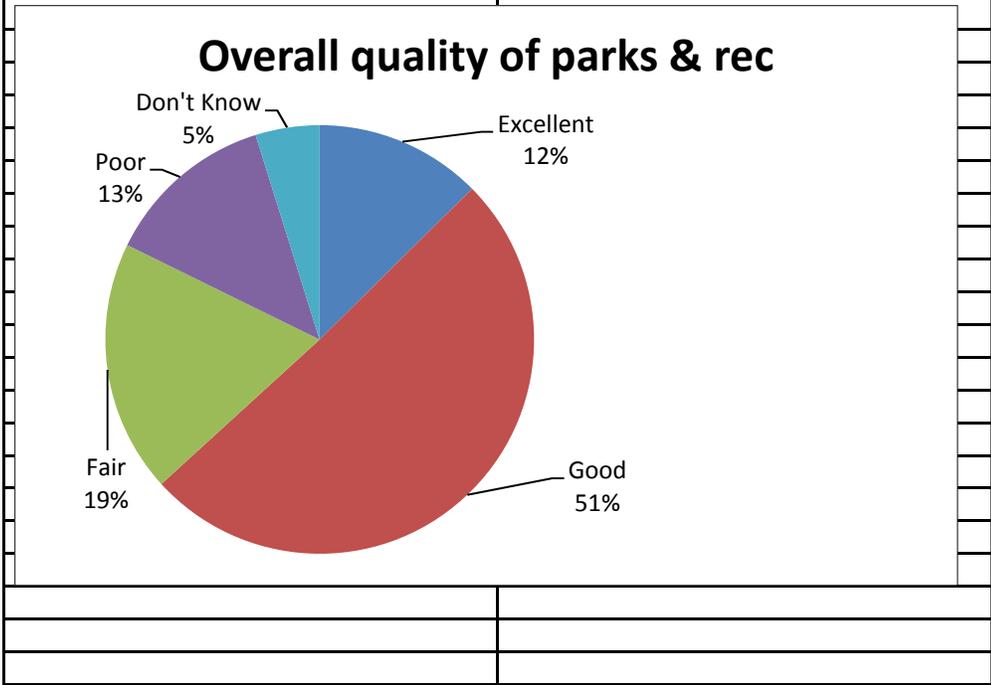


Comments:	How would you rate the dependability and overall quality of the city water supply?
# saying Excellent	84
# saying Good	94
# saying Fair	21
# saying Poor	8
# saying Don't know	90
# saying don't have city water service	12
Total Responses	309
Excellent	27%
Good	30%
Fair	7%
Poor	3%
Don't have	29%
Don't know	4%

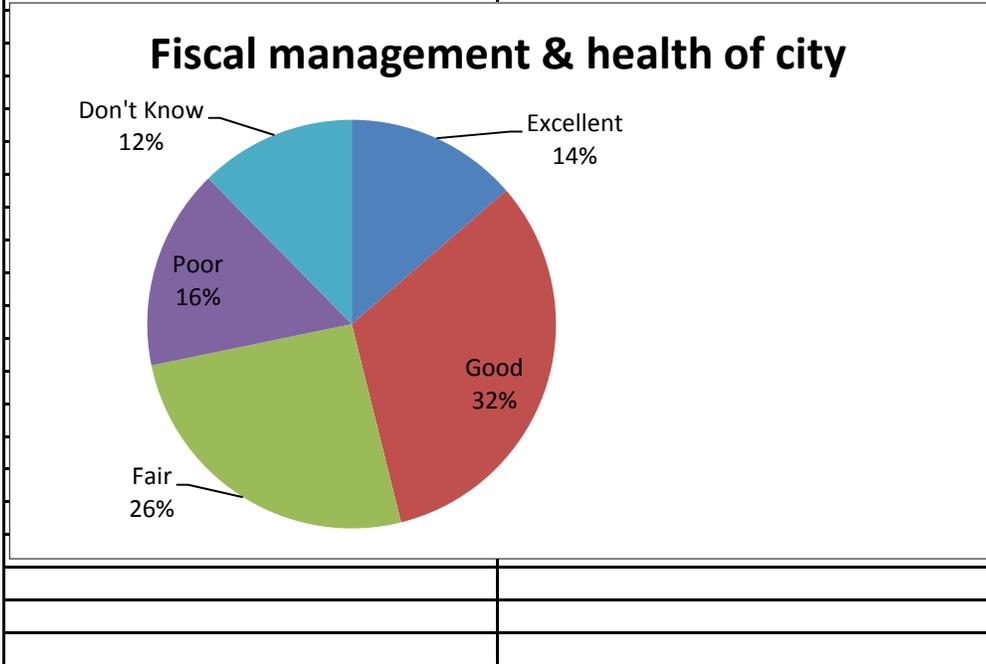
Dependability & quality of city water



How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?	Comments:
39	
157	
59	
40	
15	
310	
13%	
51%	
19%	
13%	
5%	

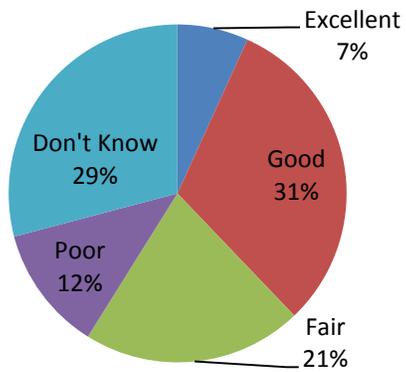


How would you rate the fiscal management and health of your city?	Comments:
42	
100	
79	
49	
38	
308	
14%	
32%	
26%	
16%	
12%	



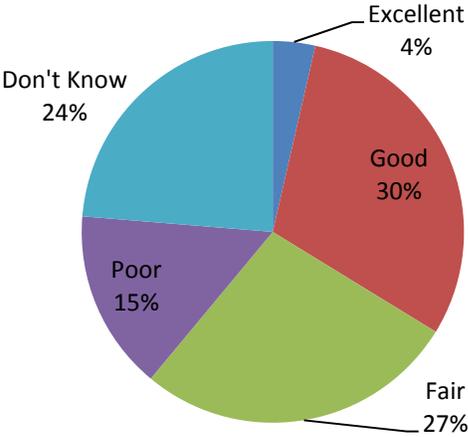
How would you rate the quality of licensing, permitting and building inspection services in your city?	Comments:
21	
96	
65	
37	
90	
309	
7%	
31%	
21%	
12%	
29%	

Licensing, permitting & building inspection

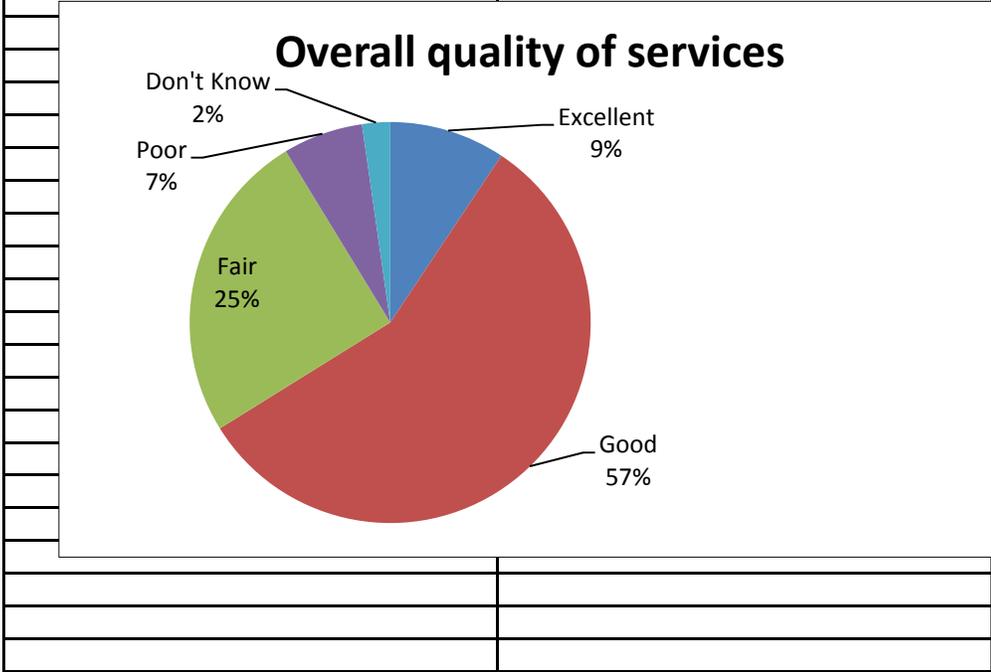


How would you rate the quality of code enforcement services in your city (e.g. zoning, property maintenance)?	Comments:
11	
93	
84	
47	
73	
308	
4%	
30%	
27%	
15%	
24%	

Code enforcement services



How would you rate the overall quality of services provided by the city?	Comments:
29	
176	
78	
20	
7	
310	
9%	
57%	
25%	
6%	
2%	



How many years have you lived in this city?	How would you rate the overall appearance of the city?	Comments:	How would you describe your overall feeling of safety in the city?
40	Fair	You build a few new bridges in town and don't mow the grass by them	
40	Good	Would like the city to take better maintenance care of the tennis courts at Beltz Park. We are pickle ball & tennis players. Also, the kids use it for a skate board park and ruins it.	Very safe
25	Good	Would be better if Houle's feed mill was renovated.	
5	Excellent	With roundabout improvements on 61 & Broadway. City is very welcoming. Welcome signs, flowers, etc. make this a city one is proud of. Hopefully city can now take a good look at HW 61 going south towards winnicks. Also can anything be done about the appearance of Houle's feed mill. Really needs an update.	
8	Fair	Winnick Supply is an absolute eyesore front and back. How is it that he can have a scrap heap as high as the new bridge with runoff running through it poisoning our lakes and streams?	

		West Broadway looks excellent. South 61 looks poor. Many family homes are also looking poor, Perhaps organize a effort with businesses who sell paint to encourage exterior house painting.	
30	Poor		
		was a nice downtown 10 years back but now a lot of big concrete buildings	
6	Fair		
		vThe downtown has improved. We also need to remove the sex store in downtown - that is embarrassing. Hwy 61 looks like a dump when you drive into Forest Lake from Hwy 97. We lose business opportunities because many commuters use 61 and 97 and would not know the wonders of Forest Lake from what they see.	
11	Fair		Very safe
		View of the lane ends signs at the traffic circle are blocked from by flower pots in the summer	
43	Good		
		Vacant store fronts - but this is a problem everywhere.	
2	Good		
		vacant buildings do to lack of business support , excessive regulation and high taxes	
40	Fair		Very safe

44	Good	Too much "hodge podge", no real theme or coordination in the downtown area.	Very safe
16	Fair	too many vacant buildings- -mall	
33	Fair	Too many vacant buildings. I like how the Broadway corridor turned out.	
6	Fair	Too many vacant buildings (esp around hwy 61), uneven development, downtown roundabout/path turned out nicely, but city still doesn't feel like a city with a formal downtown (like Stillwater for example). No shopping/destination area in town, just scattered stores. Not enough restaurants. Need more PARKS and places for kids/tweens/teens to hang out (basket ball courts, tennis courts, big parks with equipment etc).	

	3 Poor	too many run down buildings, empty businesses, not enough bike paths, lake access	
	39 Fair	Too many residents are concerned with low taxes so many improvements such as a community center don't happen. Business areas aren't upscale because of the poor planning of the city.	
	35 Good	Too many old buildings needing repair	Somewhat unsafe
	20 Poor	to run down thru out town main drags	
	7 Fair	three main streets, clumps of business, clumps of rundown empty sites	Somewhat safe
	10 Poor	This city is completely unorganized. The transition to new buildings, clearing out the gas station at 61 and Broadway are positive. But, the positive is outweighed by dilapidated downtown buildings. Is there a master plan being followed? It is asinine to build a plastics production-type plant on the airport land.	

19	Fair	There is an equal ratio of a clean community to a rundown community it seems.	
2	Good	There are to many flags on Broadway. They are to distracting to drivers.	
9	Fair	There are many parts of forest lake that look run down and outdated. Look at the round about area. Right by the round about it's nice and newer, neat looking go down just a bit and you have several old run down buildings (dewey's vaccuum old location) and south of the round about where the used sporting good equipment store is.	Somewhat safe
10	Fair	There are a lot of buildings on Broadway and Lake St that could use some sprucing up. Do new buildings have to 'blend in' for example: have a brick exterior facing the road. Have similar set backs, appropriate sized signage etc. I've seen what are apparently private homes on Broadway with furniture on the porch...looks very tacky.	
50	Poor	The Winnick salvage yard pollutes Clear Lake and is an eyesore for people using the Hardwood Creek trail.	

	6	Good	The run-down strip malls could go away!	
	10	Good	The recent improvements to Broadway is a step in the right direction. Looks and functions great	
	8	Fair	The recent improvements along Broadway, roundabout etc look great. Now Hwy 61 needs to be updated (especially where the old mall was)	
	35	Fair	The park is very nice. I would like to see Lake St. look a little better with more variety of shops to attract more people to shop.	
	20	Poor	The only decent appearance of the city is Lakeside park, which was only recently cleaned up.	Somewhat unsafe
	34	Fair	The new work looks great, but there are still many parts of the "older" City that are quite tacky and need incentives for redevelopment.	Very safe

	12 Fair	The new Broadway Avenue project looks nice but most of the city is rundown.	
	39 Fair	The new Broadway and Roundabout areas look great! The empty downtown and Northland Mall building look sad and uninviting. There are also some trash houses that should be made to clean up their yards.	
	17 Good	The mill detracts from the overall work that has been done.	
	25 Fair	The mall is an eye sore.	
	1 Fair	The main beach area looks great but the Northland Mall area is very run-down and the parking lot is awful. Also, the area where the taco bell was knocked down still has nothing on it.	
	2 Good	The improvements of bridges, roads, etc. over the past 2.7 years is commendable. Keep up the great work.	

		The downtown area is old and run-down for the most part. The City should implement tax incentives and any other ideas that would attractive to new businesses. A nicely finished Broadway does not lead to a `cool` city with a Wow factor.	
3	Fair		
		the city is very dated. building's are run down and what is with the bright colors on sum businesses on hwy 61 in town	
15	Fair		
		The city has made many great changes in the last few years, such as adding a roundabout, building two new bridges, and re-paving Broadway. It looks much nicer in these areas, but there are other areas that need attention.	Very safe
5	Good		
		The buildings are crumbling and the schools need enhancements. The Northland mall is falling apart and it is wasted space. It would be great to have some more restaurant options.	
9	Fair		
		THE APPEARANCE IS FINE	
11	Good		

		The appearance along Lake St is trashy, from the bike trail even worse	
23	Fair		
		Streets are beat up. We have no local businesses of high quality or character. They are all rundown.	Somewhat safe
3	Fair		
		Southern side of the city surrounding hwy 61 looks bad	
25	Fair		
		southern half of 61 needs lots of updating/replacement, etc. Hopefully the new city hall in old mall will bring some energy/focus to the area	
30	Fair		
		South end of downtown is run down on both sides of 61	
43	Fair		
		South end needs a lot of work to update	
23	Fair		

	12 Fair	<p>Something needs to be done about the main center of our city by the round-about, the empty old Stock lumber building looks terrible as does Houles mkt. If Houles is going to stay it should be identified as an historical part of the city, otherwise it needs to be cleaned up, the other eye sore is Winnicks I would have thought that the City would have had an opportunity to insist that sometype of barrier be established around the unsitely yard. Planting a few small everygreens certainly did not do the job. It seems that when a new commercial building is proposed for the city they have to adhere to alot of guidelines regarding curb appeal/landscaping - why are so many of the older commercial sites left looking so terrible. The new Broadway corridor</p>	
	8 Fair	<p>Some run down business buildings or exteriors, signs, that need updating. Need ordinances or enforced ordinances about trash in front of houses for long periods of time, cars parking on lawn areas that are not driveways, cars/other vehicles stored on lawn areas.</p>	

		Some run down buildings or properties, some outdated or in need of new paint exteriors, signs, etc. Work done has been nice to see though.	
8	Fair		
		some run down buildings and homes could use updating, street improvements have made a big difference	
1	Good		
		Some properties are not well cared-for. Examples: Winnick Supply (dumpsters and products arranged in a hodge-podge manner, large weeds growing here & there) and the building at the north end of Lake Street where the siding is coming off and the windows are broken. There are others, too.	
24	Good		
		some parts look very nice, some parts are aging an could use updating	
1	Good		

		Some of the residential areas need to have the junk and abandon cars removed, grass and weeds cut etc.	
12	Fair		Somewhat safe
		Some of the downtown building north could look bad and others down lake street could use some major remodeling or removal.	
20	Fair		
		Some improvements we can not make b/c private business owners should not be forced to change their businesses appearance only b/c property is located on visible streets	
20	Fair		Somewhat unsafe
		some buildings on broadway and the mall needs to be cleaned up, and some yards through out the town.	
15	Fair		
		Some areas are great, some are poor. The blend is Fair-good.	
8	Fair		

	10 Good	Put a privacy fence around the business on 11th & 61, on the SW corner.	
	6 Fair	Progressing slowly but not city driven	
	49 Fair	Poor zoning (spot) gives FL a unorganized appearance, city maintenance, weeds, misc junky debris allowed to be left uncared for.	Very safe
	15 Fair	Poor planning in issuing building permits - too many metal buildings. Houle's and Winnick's are eyesores.	
	8 Good	Piles of material [concrete, scrap metal etc.] and vacant buildings could be dealt with	
	18 Good	Parts of Hwy 61 area need help	
	7 Fair	Parking of trailers & boats not desirable not enforced. Garbage cans outside unsightly. yard codes not enforced.	Very unsafe
	7 Poor	Overall very poor. An area either looks really good or really bad.	Somewhat unsafe

	11 Good	Overall good. Lots of construction, which I know will make things better. Empty mall space is an issue....things look rundown	
	10 Fair	Out dated buildings, need to attract new businesses. Broadway needs to have some knock downs, Forest Lake Flags are cheap looking. The city needs a good organizer/ with a plan - instead of throwing up a building here and there without any continuity.	
	15 Good	Old highway 61, going north from the City offices, needs some help. I like the downtown roundabout.	Somewhat safe
	50 Fair	Not enough planning Hodge podge look	
	22 Good	Northland Mall - What a mess!	
	54 Good	North area downtown is not an asset to the city	
	30 Fair	North and South, Hwy 61 is not attractive or welcoming. Homes and businesses are not all well maintained	
	20 Fair	Nice road improvements but businesses don't have much uniformity in style and design. Would love for our community to have a downtown people want to come to experience.	Very safe

	14	Good	New office buildings block view of lake from Broadway.	
	4	Good	Needs improvement at the Broadway/Hwy 61 corner still - old lumber bldg & Houles could use facelifts.	
	40	Poor	needs cleaning. get rid of old and unoccupied building. get rid of the group for planning such as the building around the park and lake;	Somewhat unsafe
	8	Fair	need sidewalks on 12th St. On the south end by 11th Ave also. 15th St is a shame - bad road and no sidewalk. I have a scooter and don't dare go out on our streets.	Somewhat safe
	4	Good	Much improved with Round about and beautification to the downtown by Lakeside Park, Broadway mega project and signage and flags, dress it up. 61 and Northland Mall are eyesores	Very safe

		Many of the traffic light post along Lake street are in need of painting. They look rusted and look plain ugly.	
17	Fair		Very safe
		Many neglected areas and missed opportunities for enhanced community	
7	Poor		
		MANY GREAT IMPROVEMENTS IN THE LAST FEW YEARS. BIKE AND PEDISTRIAN BRIDGES. ROUNDABOUT IS GREAT. LAKESIDE PARK+++	
43	Excellent		
		Love the roundabout and broadway looks great too!	
35	Good		
		Love all the improvements, the appearance is getting better and better all the time!	
13	Good		

		Lots of empty buildings, no restaurants. Need to go to other cities for things to do.	
9	Fair		
50	Excellent	Looks just fine everywhere	
13	Good	Looks a little dingy and unkempt.	Very safe
13	Good	Lately, it seems to be under constant construction, but I think renovation is a good thing. We still have several business spaces that look vacant and something should be done with those spaces.	
8	Fair	Kind of an overall run down look especially the Winnick Supply and Northland Mall area. However the downtown is showing promise if we keep going!	Somewhat safe
18	Good	It's too bad there are tall buildings blocking the view of the lake.	Somewhat safe
22	Good	It's much improved the last couple of years - starting with Lakeside park	
40	Good	It's getting better each month	

32	Good	it will be better after all the construction is complete.	
20	Poor	It seems like every time the city does something to improve it backfires. The new banners have been up a short time and they are faded and dull. The Lakeside park was redone but not the bath house. The down town started many years ago to be redone n then it stopped. There is so many old rundown buildings. Compared to so rounding cities Forest Lake is stuck back in time.	
60	Excellent	It looks so progressive and welcoming to any and all.	Very safe
25	Good	It is getting much better. Now we need to do somthing about South Lake Street.	
32	Good	It has improved. But until the economy improves retailers can't do any repairs	
5	Fair	It has improved since I have moved here.	
27	Good	It has improved on Broadway and the lake side, but I would like to see improvements along highway 61.	
40	Fair	It feels to crowded	Somewhat unsafe

	9 Fair	It continues to look more & more run down every year....what a shame!	Somewhat safe
	23 Good	It continues to look better. The roundabout & landscaping, bike path bridge, Lakeside Park, and Broadway look attractive and welcoming. We don't look as if we are stuck in 1970 any more.	Very safe
	12 Fair	is a little unkempt looking a little dingy	
	12 Fair	improving - signage crazy - mowing lacking - park maint good - snow plowing very good - hoping new roadway improvements are taken care of	

	39 Fair	Improvements are being made each year.	
	34 Poor	If you are going to continue to put all this landscape in and around the city then start taking care of it!!!!	
	59 Good	I wish we could get rid of those ugly spots on the north end of Lake Street, like the vacant Holiday store, etc.	
	15 Fair	I walk everyday down Goodview Ave. to the horse stables and back. There is a dead racoon on each side of the road. They have been there for over a month. Not very pleasant to look at. :)	

	8 Fair	I think there is room for improvement along the Highway 61 corridor.	
	9 Good	I think Forest Lake is doing a good job on Broadway St. Some houses there could clean up their appearances...	Somewhat safe
	7 Good	I really like the downtown area and how it is kept, especially on the summer.	
	20 Fair	I preferred the older style buildings, and I won't use the round-a-bout	Somewhat unsafe
	2 Excellent	I love the updated roads, makes it easier to travel and looks modern.	
	39 Good	I love the new trail bridges, roundabout and roadway upgrades!	
	3 Good	I love downtown now and Broadway!	
	5 Good	I love Broadway's new look!!!!	

58		I love all the work that has gone into our streets. I love the round-a -bout and I think Broadway is beautiful.	
10	Good	I like the new banners, road up-dates	Somewhat safe
30	Good	I have notice quite a few portable signs, truck signs etc, It is starting to look like Hugo of old or Columbus of present.	
7	Fair	I believe the current City Hall is way outdated, and needs more improvements of other infrastructure.	
62	Good	I believe some smaller projects need to be addressed in the older parts of the City. I had to have wheel bearings installed on my 130,000 mile car as a result of the sewer covers setting about 1 1/2 inches below the roadways, even though some of these roads have recently been resurfaced. It,s difficult to remember where these covers are placed in no particular order. There are other probably less expensive repairs that can be made around the entire city. I believe more conservative planning should be the order of the spending process.	Somewhat safe

	6 Good	I appreciate all of the work being done to the Broadway corridor but the southern end of town on highway 61 continues to be an eye sore with little to no development.	
	3 Good	I am happy with the improvements to the roads and paths this year. I support all financially reasonable changes to the city in order to improve its overall look in order to attract more business and strengthen a sense of community.	
	8 Fair	Hwy 61 from the High School to Wells Fargo just looks old, worn out, and dumpy (not all buildings, but 75%). Northland Mall is horrendous, Winnick Supply looks like a dump.	Somewhat safe

13	Good	Houle's feedmill should be asked to clean up their appearance. It is nice to still have them, but they could help to spruce up the look of our city if they cleaned up their area and freshened up their paint.	Very safe
30	Fair	Houle Feeds' rancid piece of crap building needs to go	
9	Poor	homes and businesses have no standards and look run down	
23	Fair	Hiway 61 cooridor, from 97 to lake is trashy; repells people form coming to the rest of our city.	
27	Good	Historic downtown could use some aid so that business owners can afford to repaint, etc. Remove old Holiday station, across 61 from PD. Clean up east side of 12th by all the apartment buildings	
22	Fair	Highway 61 coridor could use some work	
50	Fair	Has no rhyme or reason. Little attraction downtown and the round about is a deterrent for many.	

	19 Fair	GREENWAY AVE STREET OFF HWY 8 GIVES A VERY POOR IMPRESSION OF FOREST LAKE AND POTENTIAL VEHICLE SAFETY HAZARD	
	41 Fair	Getting much better, love Broadway and the round about....need to keep moving on it!!	
	24 Good	Getting better. Let's keep the momentum of making the City's appearance better. 61 corridor needs attention.	Very safe
	40 Good	Getting better. Finally people in office that are progressive thinkers that want to improve on what we have here. I love the round-a-bout-. The new street lights, Broadway, the bridge, landscaping, the beach, all of it. We need more Christmas lighting though.	Very safe
	45 Good	Getting better. Great job on redefining Forest Lake, the work downtown, and getting street improvements done.	
	14 Good	getting better but there are still many run down buildings in town.	
	16 Fair	Getting better but still looks rundown with houl's, lumber yard, northland mall etc	

	14 Fair	Forest Lake is an eclectic mix of attractive and shoddy. Businesses that front on 61 that have no landscaping and are ugly storage space detract from the urban renewal seen closer to the round about. Updating places like Northland Mall to a new city center will help some. Some of the businesses like Winek's and others with unsightly outdoor storage should be required to landscape, use decorative fencing, something to improve the overall presentation of FL.	
	27 Poor	Forest Lake has always been considered the armpit of the northern metro. Buildings along Highway 61 to the north and south, and along Broadway are beat up and run down. The only improvements that this city sees is when big retailers and fast food joints come in. Take a look at the local businesses. Most are shady and scary and I don't shop there.	Somewhat unsafe
	26 Fair	For years, the city did not have ordinances (or weren't followed) regarding the type of structures that could be built on Lake street. Consequently, the result is an unsightly "hodge podge". Unfortunately, this cannot be changed. However, the project on Broadway is a nice improvement (including the round-about).	Somewhat safe
	43 Excellent	flowers are nice in the summer but they should cover important traffic signs.	

35	Good	Flag or pennants along Broadway seem a waste of resources \$.	
8	Fair	Downtown -pet store looks bad on the exterior of the bldg. Winnicks looks bad, and the BIG pile of junk scrap metal they have downtown is ridiculous now even worse is the view from the new walking bridge on the trail. They should only be allowed to store a certain size pile downtown before they have to ship it out. This business should not be downtown.	
41	Fair	downtown looks bad	
20	Fair	Downtown area is old and fading - Northland Mall area is old and fading	
48	Fair	Downtown (specifically the roundabout), Lakeside Park, Castlewood, the new Broadway corridor, and most of our parks are beautiful. The area along 61 south and north of downtown, especially the Northland Mall area is an eyesore. Would also love to see business development, especially a grocery store, in this area but I understand the desire to be closer to the freeway and Broadway area.	Somewhat safe
15	Fair	Don't raise taxes to change it.	Very unsafe

		Current county driven improvements of Broadway and Lake are great. Both sides of 61 from that point are pretty blighted. Most notably Northland Mall and the Winnick Supply scrap heap as tall as the new bridge behind it. Major eyesore and polluter.	
7	Fair		Somewhat safe
		coming from the south along 61 you get a poor impression of the city lots of old, empty store fronts, malls, etc. The downtown area could use a facelift - fresh paint, etc.	
50	Poor		
		city needs to finish downtown north end of town buildings run down over grown vacant dangerous	
25	Good		Somewhat safe
		certain businesses still look junky - temporary signs, poorly maintained buildings	
19	Good		
		Broken windows in building by City Hall for a year. Ridiculous!!!! First, falling walls, now broken windows. The mayor says he want to beautify, this is right outside his office door and he could care less. All talk, no action	
48	Good		Very safe
		Broadway west entry is great...a job well done.North and south entries need work.	
10	Fair		

	12	Good	Broadway renovation, overpass on broadway improvements look very good.	
	37	Good	Broadway improvements are great.	
	4	Fair	Broadway Avenue project looks great. The 61 corridor is in need of improvement.	
	22	Fair	Broadway and roundabout a very nice update. Hwy 61 starting @Hwy97 to Roundabout needs attention. Mayor Chris Johnson has made a huge difference in up grading the city.	
	28	Good	All positive enhancements: roundabout, park, entry boulevard with landscaping. The City of Forest Lake says "Welcome". A city logo indicates.. we are proud of our city and welcome you to explore it.	
	1984	Excellent	All of the upgrades & improvements that have been made over the years are quite amazing.	

		A hodge podge of this and that business. Get rid of Houle's elevator. Nobody dares say anything due to their name. Beautiful lake city parks and flower baskets. Like roundabout also. Weeds that grow along ramps and sidewalks as they travel on Broadway and Lake St. Get rid of them.	
49	Poor		
18	Fair	61 through town is such a mix of old and new, short/tall, empty..etc. Broadway looks much better now	
15			
34			
14			

19			
37			
11			

9			Somewhat safe
22			Very safe
6			
35			
13			
38			
7			

12			Somewhat safe
8			
14			Somewhat unsafe
9			Somewhat safe

34			
50			Somewhat safe
13			
23			Somewhat unsafe
2			
30			

5			
37			
8			
20			Somewhat unsafe
18			
8			
19			
1			
26			

20			
11			
11			
6			Somewhat safe
34			Somewhat unsafe
14			Somewhat safe

39			
31			Very safe
20			
12			
4			
11			
1			

1			
2			
10			
40			
2			Somewhat safe

12			
2			
7			
15			
35			
18			
10			Somewhat safe
2			
8			
30			
5			

10			
1			
7			
33			
36			
15			
12			
40			
15			Somewhat safe
60			
18			
10			

25			Very safe
20			Somewhat unsafe
35			Somewhat unsafe
10			Very unsafe
31			Somewhat safe
27			
21			
10			
4			
33			
13			
19			
26			
41			
28			
50			
22			
22			
19			
25			
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5		
5		
32		
28		
80		
43		
30		
11		
20		
34		
28		
14		
47		
31		
9		
3		
22		
17		
9		
76		
25		
1		
28		
9		
5		
10		

Comments:	How would you rate the overall quality of fire protection services in the city?	Comments:	How would you rate the overall condition of city streets?
	Good	Best value for the dollar	Poor
We think the police should patrol Beltz Park at least from 4-6 when the skateboarders and young gangs hang out, smoke and ruin the basketball & tennis courts. They also draw graffiti on the courts.			
			Good
			Fair
	Good	Need a new fire station at North Shore and Scandia Trl	Fair

			Fair
The police have been great.	Excellent	The captains and the firemen are in the community and have honored our city at a number of events.	Good
police dept is to big compared to the surrounding cities and is to great a percentage of the budget.	Fair	the reponse time has not kept pace with the spending.	Fair

Lots of Cops and quick responses!			
			Poor
	Good	Good, although I heard of a family that had a house fire and waited over 6-8 minutes for fire response.	Good

			Poor
2 breakins with no resolution of the criminal			
limiting street lights to corners creates a lot a darkness midblock, lack of sidewalks forces people to walk on the streets	Excellent	we do not need a new fire station. How about an addition?	

	Excellent	The firemen do a great job but the fire chief needs to get a little better about fireworks tents, I understand he doesn't like fireworks but we have the right to enjoy the fourth of July, and Walmart refuses to have a fireworks tent in their parking lot because the fire chief does everything he can to shut it down even when they are abiding by the rules.	Fair
There is alot of vandalism of property and steeling of property in the yards in our neighborhood and we are a newer neighborhood (over by the airport). It's seems unusally high.			
	Excellent	While I have never needed their services there was a fire in our neighborhood and the fire dept. police and emergency services responded immediatly!	
			Good

			Fair
Poor sidewalks and lighting conditions to feel safe walking at night			Poor
However, we also live in a very private neighborhood that may add to a sense of safety.			Fair

			Fair
			Good
			Fair

			Fair
Crime happens everywhere. However, in my neighborhood at least, crime rates are extremely low, and neighbors all know one another and look out for one another. Having a tight knit community is key to keeping crime rates low.			Good
	Don't know	We've never needed their services.	
	Good	NO NEED FOR "GOVERNMENT CENTER"	

Police patrolling is good.			Fair
			Fair
			Fair

	Good	Good as far as I know - thankfully haven't had direct need.	Fair

	Good	No experience with this service directly.	Fair
			Good

<p>Known drug hoses are still in operation</p>	<p>Good</p>	<p>I believe such things as air boats and the boom fire truck are unnecessary,</p>	<p>Fair</p>
			<p>Fair</p>
<p>We have plenty of police presence and don't need more. The issues that we have come from a portion of the population you really can't control. I would say to generalize... low income w/o parent supervision. Or just low members of society committing crimes that cannot be controlled.</p>	<p>Excellent</p>	<p>Never needed them but I know many of the fire fighters and know they are high quality.</p>	<p>Good</p>

			Fair
			Fair
Police and fire do good job. Traffic flow not good but better.			Poor
Police more concerned with traffic than patrol. EMS terrible...35 minute response is unacceptable.			
FL cops are not efficient or effective. They do not do their job. They have poor leadership who has no back bone. Forest Lake Police do not always tell the truth.	Poor	Chief is a problem and offensive.	Poor

I worry about juvenile delinquents and vandalism.			
	Good	I've never had to use the services but I'm glad we have one - could be bigger.	
			Fair
Police always seem to be present and available.	Don't know	Have not heard any negatives concerning our fire protection.	Good

			Good
the police scare me more than the criminals. They are a gun happy crowd with little regard to a person's [property or the person. They treat the citizens with a certain amount of disrepect, much as if they were all guilty of something. I am afraid to call them even in an emergency.	Good	we need a truck northeast	
Police are doing a great job. But don't like the drugs in the city. They have a tough job to do.	Excellent	They need more room for fire trucks, etc.	
The addition of the Community Police Liaison Officer has been well received. She is very visable and active in the schools and throughout	Good	We experienced a severe house fire in our neighborhood and it was responded to very quickly.	Fair

My compliments to the police department. They do a good job patrolling the city. Thank you.			
			Fair
			Good
			Good

Good police dept. Good fire dept.			Fair
			Good
Keep a vigilante eye on the vandals!	Excellent	Never have needed their service but never hear a bad thing about them except they could use a new building.	Fair
Our home was burglerized a few years ago. No one was caught.	Good	We have no personal knowledge.	
	Excellent	Best Fire Chief - ever!	

Police Dept has good leadership and well-trained officers.	Excellent	Fire chief is one of the most well-respected chiefs and has of the most well-trained departments in the State.	Good
			Good
I have heard stories of many crime, also researched and found that this city has a high crime index	Fair	After much research i have found that the number of police officers for 100,000 people is very low	Poor

The run downs areas do not seem to be regularly patrolled			Fair
Police seem very responsive to concerns.			Good
			Fair
	Good	loose cannons driving accross my property to respond to a tree fire 200 feet from closest structure - damage never addressed	

			Good

We have had some vandalism problems in the middle of the night in our neighborhood which makes you feel unsafe at night.			Poor
We had an attempted breakin and ended up putting in an alarm system. Police came when we called but never see them driving around the streets except in town or along 97	Don't know	never needed them	Fair
			Fair
			Poor

	Excellent	My fire alarm went off in myhouse one day. I am an amputee with no way to climb the ladder. I called Bruce Whiteman and he came right over to help me out. I am very grateful, my dog was goin crazy the whole time.	
There seems to be a lot of young people hanging out after dark in various areas of the city.			Excellent
	Good	Do we really need to be involved in fire with Columbus and other neighbors. We have a large enough city to be concerned about us.	Fair
We have been rather inattentive to the growth of lower income housing. Naturally the level of police must be increased, but, I don't believe the City has the ability to raise sufficient tax dollars to keep up with the Youth Drug Problems, Number of Abuse Incidences, Careless Driving & Reckless Driving, and Drunk Driving. I know these are common problems in most communities but I feel that Forest Lake has much more than our share. I feel that the class of people moving into the City of Forest Lake is an easy place to do their THINGS.			Excellent

	Excellent	My family has only dealt with the fire department once and we were extremely impressed with them.	
			Fair
Just seems like more crime each year. Don't think it is the cops fault, just more rift raft in town. Although a lot of people will argue but facts are facts and section 8 housing brings in people that generally don't have the greatest backgrounds. And for some reason, Forest Lake seems to promote the heck out of having it here. Granted, there are definitely good people that live in that housing, but I bet the majority not so much. Also, not just singling them out, others who have single families homes have issues too.	Excellent	Always seem to act very professional whenever they are in the public eye. Add an excellent service to this city for being all volunteer except the Chief and fire inspector. The fire station on the other hand is in serious need of help as well as it is no where near where it needs to be in size for today's firefighting apparatus, storage, and training needed.	Fair

I love our police... they do a great job and are friendly with our citizens.			
			Poor
	Good	I live in a rural part of the city, and understand that fire response will be slow to my house. Would like satalite station south or southeast of the city proper	
			Poor

			Fair
Great police presence.			
I think we have a awesome police force and fire department.	Excellent	Best in the state!	Good
			Good

			Fair
At night.			Fair
The Forest Lake police department has improved with the new Chief ~ the department appears to stay on top of things,as best they can, given the increase in crime everywhere.	Don't know	We have not had to use this service ~ however, it appears to be a well managed service.	

			Poor
			Fair
<p>Our police department is one of the finest around. They've clearly stepped up their presence in a very positive way which is greatly appreciated. The areas near the 35 corridor are unnerving at times. I do not head that way late at night anymore. I've seen what I perceive/assume to be drug or other "deals" happening in the Rainbow and Walmart parking lots.</p>	Excellent	<p>I've only had one incident that required their services - a dryer fire - and they were fast and professional. By the time they arrived, I'd put the fire out myself with an extinguisher, but they still insisted things be checked out thoroughly which gave me great piece of mind. I was most recently impressed by the newspaper coverage of the horse/pool incident. Such care and concern for this animal speaks volumes of their professionalism and character.</p>	
<p>Police coverage in old township doesn't exist.</p>	Poor	<p>My house in the former township would burn down before you got to it!</p>	Poor

<p>I would have said very safe just a year ago but the large increase in vandalism leaves me a little uneasy at times.</p>	<p>Good</p>	<p>I'm in the old township without hydrants so my house would likely burn to the ground but that's not the fireman's fault.</p>	<p>Fair</p>
<p>theft of property a problem - police tend to target certain businesses and people city needs more lighting in parking lots stellas downtown not well maintained obvious hazzards of commercial buildings such as mold broken windows roofing/siding falling off buildings cracked side walks unpaved unsafe allys ect in downtown</p>	<p>Fair</p>	<p>protection is good prevention is a worry worryabout fire in abandoned unoccupied billdings houle theater rons tv old (deweys vacume) gas station holiday & deweys safety and fire hazzards fire inspector should check unoccupies and hazardous building on a more regular basis</p>	<p>Good</p>
			<p>Fair</p>
<p>Police are excellent</p>			<p>Fair</p>

			Good
			Fair
			Excellent

			Fair
	Excellent	tho i have never needed them, they seem pretty quick I guess	Fair
			Poor

I miss being able to read the police reports in the local paper	Good	I've thankfully never needed this service	Fair
I would like to see the effectiveness of the police department measured by the number of crimes solved, not so much calls answered.	Good	Overpriced	Good
	Poor	Old township services don't exist.	Poor

In 12 years I have seen police patrol on my street less than 10 times total, and once they were called.	Poor	Distance of my house from fire house, by the time they would get here they might as well let it burn.	
I don't walk anywhere. I have had things thrown at my house and firecrackers lit in my mailbox. The Fourth of July is a nightmare for me.	Don't know	Fortunately I haven't had to use them	Fair
We spend way to much for a police department, we should contract with the county instead.	Fair	Pay too much for a chief, don't need a new fire station - upgrade a current building instead.	Fair

Living in downtown FL & next to bike trail there are times of the year and night that we stay extra vigilant to who's in the area. (school's out, prom, homecoming, July 4 celebration, hot nights & people walking home from bars)	Don't know	can't comment on the fire protection on the outer city limits.	Don't know
One of our finest once told me, "we haven't had much cooperation from this address" which leads me to believe the problems with my kids has and will affect the service I get from FLPD.			Good
			Fair

			Poor
Too much unsolved theft and vandalism that continues to happen			Fair
			Fair

			Fair
	Poor	The police force is sub-par at best. They spend too much time and resources on menial things and not enough on actually reducing city crime issues (vandalism especially). They are too busy shooting deer at 6:00 am.	Fair
Could use a few more police officers	Good	Have enough fire fighters	
The younger police officers will shoot their guns at any chance they can get with zero regard to public safety and without warning to homeowners.			
15th Avenue between Bayview Park and St. Peter's is like a race track. In fact, there are cars that come up from the bay and literally race down 15th Avenue. I know my neighbor has asked the police to monitor speed and they never do.			

		should have a fire station on the east side near Scandia	
	Fair		
In my own HOME			
		I'm tired of seeing firemen leave Friar Tucks when their beepers go off after they been drinking heavily! How can these guys do their job with alcohol in their system?	
	Poor		
			Excellent

			Fair
At times the SW side of town can make me feel unsafe. Different things occur on this side of town and there seem to be more crime in that area.			

			Fair
Not as safe as I thought it would be when I moved here.			
			Good

			Good
			Good
			Excellent
			Fair
Just don't drive on 15th street sw mine field bad			Good
			Excellent
			Poor
	Don't know	Luckily I've never had a need for these services, nor has anyone I've known.	

Comments:	How would you rate the overall quality of snowplowing on city streets?	Comments:	How would you rate the dependability and overall quality of city sanitary sewer service?
We need sidewalks in this town. Badly	Poor	When they get to it, it's not good	
Significantly improved in downtown area and awesome in our area since resurfacing this summer.	Good	sometimes leaves snow in intersection as they go around corner which makes driving a car around the corner difficult.	
Forest Rd along bike path could us some work.			
Let's pick up the pace	Fair	Was great years ago, seems to be slipping	

<p>Many city street are crumbling. The city (on behalf of city resident) need to put funds into street maintenance.</p>			
	<p>Poor</p>	<p>banks are left to melt till spring hard to get to downtown shops when you park down town you cant open car door because of snow banks</p>	
<p>They are improving. The roundabout is a nice addition. There is one very dangerous spot; the lack of a sidewalk between St. Peter's school and the high-school. MANY high school/junior high kids walk that every day and I've witness near accidents many times a month. I don't want one of our students dying on their way to school.</p>			
<p>streets have not been a top priority. the money needed for the continual maintenance has been diverted to other uses.</p>	<p>Fair</p>	<p>the core city recieves good service while the old the township is last in line.</p>	<p>Good</p>

	Good	Havn't taken out my mailbox yet!	
currently live on a gravel road--poorly maintained (199th st. north)	Poor	our rural road poorly maintained with grading and plowing	
	Fair	I have been disappointed in my cul-de-sac as myself and another neighbor have had to snow blow a path out to 200th St. on numerous occasions, when the plow will come by twice and never turn into the cul-de-sac, and make multiple passes streets with no one living on them.	
Main streets tend to be ok, side streets often have big potholes etc.	Fair	Main streets get plowed out in reasonable fashion, but side streets take WAY TOO LONG! Some snow storms last year we didn't even get plowing until the snow had almost melted. Seems like way too long.	

the patch jobs on greenway and northshore dr are terrible,			Poor
	Fair	use more salt/ice melt - use more sand!	

<p>There are many streets that needs the lines repainted because they are to hard to see, and many people really dislike the intersection of Broadway and 61, it would be much safer as a stoplight.</p>			
<p>Forest Rd is a patch work mess. The intersection at 11th Ave is dangerous.</p>			

Streets themselves are o.k. but the intersections are definitely not pedestrian friendly!			
	Good	They are usually well plowed when I come in to town, but I live on a county road.	
REALLY? This even has to be asked? Hodge podge patchwork. How about just getting them done right and maintaining them properly.	Fair	Streets aren't plowed curb to curb ... ice patches often found in shaded areas/corners.	
As funding improves, I'm sure you know that there is work to be done.	Good	We live on an "inside corner", and I wish the plow would come closer to edge of the roadway. I have to snowblow a lot of city street in order to get out of my driveway.	Excellent

<p>Depends on area. Sidewalks would be nice, especially around schools so our children can walk to school without walking in the street.</p>	<p>Excellent</p>	<p>Better response time than most cities.</p>	
	<p>Don't know</p>	<p>I am concerned now that we have taken over North Shore Trl. The county did a great job of plowing; I'm hoping the city does as well.</p>	
<p>Citizens need to take more pride in the appearance of their homes and yards.</p>	<p>Fair</p>	<p>The plows need to plow closer to the curbs.</p>	
<p>Many of the residential streets need repair or resurfacing.</p>			
	<p>Excellent</p>	<p>Would love for the drivers to try to avoid just large driveway banks</p>	<p>Don't know</p>

city streets worn side walks need repair weeds need to be pulled .			
Like I said earlier, many great improvements have been made to city streets over the past few years (Broadway especially!...that road was horrible). One complaint though: the city poured hot tar and then a fine gravel to the streets in our neighborhood a few years back. To this day, the gravel is EVERYWHERE. Tracked in our house, all over the curbs and driveways, in our yards, etc.. It seems like there was way to much dumped on the streets and then never cleaned up. It's a real nuisance and I know that all of my neighbors feel the same way.			

		We live in the old township, plowing was better (earlier and a better job) before we became part of the City	
	Fair		
See above.			
City/we need to spend more \$\$ on streets, many are crumbling.			
Improving but still need more repairs			

Some are very poor, others need minor repair.	Fair	Sometimes piles are in poor locations for drive times, which is understandable during a storm, but sometimes occurs when minor snow or not snowing. At times plowing seems to start later than it should following a snowfall.	

<p>Some in poor condition - need to be redone or repaired.</p>	<p>Fair</p>	<p>Some main streets seem to be plowed late in the day when there is a night or early morning snowfall on a weekday - snow gets compacted down and if temps remain cold it is awful to drive on.</p>	
	<p>Good</p>	<p>I live outside of the city on Hwy 97 and side roads are not as maintained during snowstorms.</p>	
<p>All streets should be paved. For example, Imperial Ave just north of Hwy 97 is only two miles from downtown and remains unpaved despite pleas from the neighborhood</p>	<p>Fair</p>	<p>Good on the main thoroughfares. Side streets and corners are neglected</p>	

<p>We still have too many dirt roads</p>			<p>Good</p>
<p>Broadway is wonderful some of the side streets need help and sidewalks.</p>			
<p>Should be swept a few more times per year! Pot holes should be filled more to provide a temporary fix! Hopefully there is staff already being compensated that can complete this throughout the day. Otherwise should be outsourced to a private business and monitored by city for quality</p>	<p>Excellent</p>	<p>never have really noticed a problem with this</p>	
	<p>Fair</p>	<p>need to do a better job on side streets.</p>	<p>Poor</p>

<p>On Everton between 19th and Broadway the road by the culverts is sinking and needs repair. Still would like to see the Menards exit over to Broadway by the stoplight. So dangerous because people assume you're turning into Menards when you aren't. 15th St from 12th to 11th is in extremely bad condition.</p>			<p>Fair</p>
<p>We need to maintain what we have so it will last longer</p>			
<p>Unbelievable that a city this size has mostly no curb few sidewalks. Poor roads.</p>	<p>Good</p>	<p>In most casses streets are cleaned soon after a snow.</p>	
<p>The mill and overlay is a joke. They do a very poor job.</p>	<p>Poor</p>	<p>The miss the curb by about five feet on each side. Our road ends up being one lane by mid winter. Poor supervision.</p>	

	Excellent	Unless we have a severe snowstorm and then I think they do a good job.	
side streets are in need of repair and or replacement			
Very good. Hope more improvements like the round about and Broadway corridor are in the works.	Good	Some of the side streets take some time to be cleared but overall I think the road crew is doing a very good job.	

<p>These vary widely. Some streets are in good shape others look neglected.</p>			
	<p>Fair</p>	<p>the last storm, though bad, there have been worst. first time plowing on north shore trail happened after 8am.</p>	
<p>Some bad - new ones very nice. again, we're very short on sidewalks in places.</p>			
<p>The gravel next to Big Apple Bagel is unacceptable.</p>	<p>Good</p>	<p>Seems to be efficient</p>	

			Good
Newly repaired roads are great. More work needed. Too many years of no maintenance.			
I LIVE NEAR FOREST ROAD. THAT IS IN NEED OF RESURFACING			
I would have rated this lower had they not redone Broadway and Lake St.	Fair	Today is 12/13/12, streets could use a re-plow, things are messy, and sometime require another pass a day or two after the storm.	

	Fair	Some streets are not plowed until late making getting anywhere difficult.	
Lots of streets are in disrepair. They feel terrible and look terrible.	Excellent	Good public works dept. since they are understaffed.	
Again, construction hampers the easy flow of traffic in places, but I think that will get better. Also, it would be nice to add sidewalks to some of the places that currently don't have them.			
Hit and Miss. Some are good, some are horrible. Perhaps investing more \$ in their upkeep would be wise.	Good	Used to be excellent but not always the case recently.	
	Good	We're snowbirds, so have no observed knowledge.	Good
			Good

<p>Side streets need work! The main roads are great...</p>			
<p>Most are in good condition but some side streets are deteriorating.</p>	<p>Good</p>	<p>I can usually count on being able to get out of my street on plowed roads in order to get to work or whatever.</p>	<p>Excellent</p>
<p>you need to hire more people for plowing - invest in your people and equipment</p>			
			<p>Good</p>

<p>Many cities are in far worse shape with funds spread thin by the economy.</p>			<p>Fair</p>
	<p>Poor</p>	<p>Streets are not plowed well during the winter months.</p>	

	Poor	I think that the city is a little slow in getting out to snowplow. The downtown public parking lot does not get the attention it should following a snow fall. Additionally, I think that the city should consider adding snowplowing of city sidewalks to its maintenance schedule as other cities have rather than leaving this to the homeowner.	
I think the side streets could use some resurfacing.			
Although broadway looks nice enough, some of the side streets are in really bad shape.	Fair	Except we live on the inside of a curve at the top of a hill and when they plow, they take up to about 15' of our front lawn each winter.	Don't have city sewer service
Some of the driveways around the apartment complexes are very rundown and look like an eyesore.	Fair	Some of the side streets are left for a day after it snows.	
A city of this size should not have so many dirt roads. Some of them very busy roads with lots of traffic.			

The city keeps up nicely with cleaning			
I cut through the old industrial park the other day and felt like I was moved back in time. How does the park hope to attract new tenants?			
	Poor	We need more effective, and efficient snowplowers. We need more people willing to do the job!	
I believe the Fire Department is doing an excellent job of protecting our City during times of Fire. The Fire Chief is doing an excellent job of Leading His People.			

	Good	Much better than some other surrounding communities I am familiar with.	
I love the new improvement with the roundabout downtown and the Broadway improvements. They are great! I wish my street wasn't chip-sealed, though. It's dirty and unsafe for children learning to ride bikes, scooters, or skates.			
A decent amount of them are in need of help. They put that chip rock on my street this year. Although I absolutely hate it due to it beating on my car, can't roller blade or skateboard down it. It also gets pushed into my yard over the winter and the first 3-4 mowing destroys my mower blade as you really can't rake it out good enough. At the end of the day, it just costs me more money which isn't appreciated. But, if it makes the street last years longer, than most likely that cost is worth it.	Good	I almost rate it fair due to how long it takes but not everyone can be first so I understand that. Other than that, it is good.	

there are alot of streets in forest lake that are in bad shape. take a drive down 15th behind Target.			
	Poor	always forget to plow our street	
Lots of potholes need attention. Resurfacing needed. STOP putting in "roundabouts". Crosswalks needed on 4th street.	Good	The city employees, and contractors do all they can.	

SEE ABOVE. ALSO PAINT STRIPING COULD BE IMPROVED			Poor
I think some streets are in need of repair but understand that money is not always available.	Fair	This year is a real test. Heavy snowfall and not enough plows or staff to take care of such a huge job.	
	Fair	The twp had great service before the merger, and has only been fair since.	
I think many have been updated and that is a good thing.			

<p>New improvements are great in the city proper. Streets like Greenway, Heath, and even North Shore Trail need a similar level of attention.</p>	<p>Poor</p>	<p>Raise the taxes if necessary, but snow removal is too reactive. When we are having large storms, we need more plowing earlier to keep streets passable and safe.</p>	
<p>Many in my neighborhood have not been repaired in the 27 years since we moved here.</p>			

	Excellent	Never have had a problem with this Sometimes I wonder if they over-do-it when it comes to removing snow along the side of the road so far in the ditch.	Fair
15th Street S.W. is long overdue for a new road.			
Again - poor and fading			
	Fair	It seems as though it's taking longer and longer to get plowed out these days. We used to have the main road at the end of our driveway cleared early in the morning, but in the last couple of years it's been later and later in the day - sometimes not even done by the time we get home from work. Have there been budget cuts in this area?	Don't know
The mayors idiotic idea to take over North Shore Trail and bury us in millions of dollars of expenses for roads was stupid.	Poor	The former township was good. Ever since it's been crap.	

<p>Fair but fading fast if we don't get ahead of the game.</p>	<p>Good</p>	<p>This would have been excellent a couple years ago but it has slipped, at least in my area.</p>	<p>Excellent</p>
	<p>Poor</p>	<p>some of the narrower streets can be difficult to pass through when its not curb to curb plowing</p>	
<p>better since broadway lake done</p>			<p>Good</p>
<p>main streets are in good shape, but streets in many residential areas need work</p>			
<p>Is there a plan? Do they sped money on the streets?</p>			
			<p>Don't know</p>

Most are good, but some of them need repair.	Good	Haven't been around much in the winter so don't really know. Has been good when we are here.	Good
Our cul de sac and streets recently resurfaced before had no attention for 20yrs.	Good	Consistently plow snow into yard and into trees--getting better, but still too much in yard	
With limited budgets.. it is amazing our good they look! Good job	Excellent	I know.. with predictability.. what time the plowman comes.. :)	Excellent

<p>15th Street helps take so much traffic off 12th. Get 15th St. tarred with curb gutter and storm sewer. It's a disgrace. More and more residents are using 15th St. from 11th Ave to Walmart that street is an eyesore. Get it tarred.</p>			
<p>could use work</p>	<p>Fair</p>	<p>not the best at intersections, but otherwise good</p>	<p>Excellent</p>
<p>We have called the city several times, to repair our street. Never gets done. 12th Ave SE & 6th St. SE</p>			

<p>Tarring the neighborhood streets this summer was an awful decision. My street is still full of rocks. I can only imagine what a mess that will be when we use the plows and snow blowers this winter!</p>	<p>Poor</p>	<p>My street shrinks every time the city plows. I'm required to keep my sidewalk spot clean but the street looks like crap. I want to move back to Blaine where they cared enough to plow our streets. This is Forest Lake's biggest downfall every single year. Fire your current neighborhood contractor and get someone who cares to do a good job.</p>	
<p>Some have not been maintained properly over the years.</p>			
<p>Taking over north shore trail was idiotic.</p>	<p>Poor</p>	<p>It was better before the city took over the township.</p>	<p>Excellent</p>
		<p>Fix roads, This should be a priority over new captial projects (i.e. before new city hall).</p>	

	Poor	Some times it is as long as day or more before being plowed.	
	Fair	for the last couple of years our street is getting plowed with 2 maybe 3 swipes. There is usually a big gap from the end of the driveway to the street meaning I have to shovel more. My recommendation would be to go as close to the sides as possible. I even put a markers and it still is 5 to 6 feet from my mailbox.	
I absolutely hate the median on Broadway Avenue. It will be a real mess if we have a normal winter's snowfall.	Poor	It would be nice if they could plow closer to the curbs. After the first snowfall, the streets are narrower by at least 2-3 feet and it stays that way, and gets worse, all winter. I have to shovel the street every time it snows so that the mailman can deliver mail to my mailbox.	Don't know
The maintainence fee (tax) is a disgrace. Shame on our city officials.			Poor

again, I have now knowledge of the outer city streets. only those in downtown proper	Good	they get us plowed out in a timely manner and for our job that's important.	Excellent
SW 3rd Street needs completed between SW 1st and SW 2nd Ave. It is NUTS to make people drive through private property of Houle's Mill			
My street is like crap and I don't have any street lights that you charge me for.			Good

removal of center turn lanes make Broadway very hard to navigate. The roundabout might be a good answer if it was one lane and bigger			
Too much spent on Broadway, city streets are continuing to deteriorate			
4th Street south of 11th is in need of repair.			

Some good, some bad.			
Some good. Some bad.			
			Excellent

	Fair	city plows soon after a snow, but doesn't plow good. doesn't scrape to the surface. sometimes we don't know if plower is done or coming back.	
			Don't have city sewer service
I like the new construction on broadway. I was not against the round-a-bout, but wish it was a light because it is quite a long wait at times-especially coming from the lakeside.			

			Fair
<p>While the street conditions are decent, the overall *layout* of the roads are very poorly done. Many intersections in town are confusing to drive through and feel very unsafe, i.e. the roundabout by the lake, connecting to hwy 97 south off of 61 or from forest road, crossing 61 coming out of the library, etc. 4th and 11th south of the elementary schools is a very difficult, time-consuming intersection and the exit/entrance to Walmart is confusing if you're unfamiliar with it. The greenery in Walmart's parking lot, while pretty, makes it difficult to turn safely as you cannot see if there is oncoming traffic. Thank you for reading my rant(:</p>			

<p>Our street has been a tarry, stony disaster ever since they resurfaced it three years ago. We are still bringing in tar covered stones on our shoes. Very poor quality job.</p>			
	<p>Fair</p>	<p>Plow drivers do not appear to be very experienced</p>	
			<p>Good</p>
	<p>Good</p>	<p>Having been a school bus driver, compared to Hugo, Wyo, Scandia...GOOD</p>	
<p>road need improve partly</p>	<p>Excellent</p>	<p>it was not snow badly last year so its good. but if snow badly, we will see...</p>	
			<p>Excellent</p>
			<p>Fair</p>

Did not care for the liquid tar poured down and gravel placed on top of it. It made the streets worst and ruins shoes walking on it in 90 degree heat.	Fair	They do not plow Culdesacs until last. It can take a whole day of waiting. Then they are not good at clearing close to the curbs.	
	Fair	Slow to plow side streets	
Getting better with all of the new construction. Need a new 97 bridge over 35W! It's ridiculous all of the development that has happened in the vicinity and that hasn't been done.	Poor	Multiple times it has taken nearly 24 hours for plows to get to our street. Even worse we have been plowed in when the plows only go down 97.	
	Fair	I'll tell you after this winter and how Broadway is plowed	
	Good	I live on a private easment and get minimal assistance from City for roadwork.	
	Fair	Harrow Ave. never seems to be cleaned very well - always waiting for the snow & ice to melt before the whole road is usable	
When they are not working on them.			
I think many of the city side streets need improvement, and sidewalks on all streets would be a great improvement. I favor sidewalks over any Bixbey park improvements.			
except 15th do they pay taxes? what gives? road is terrible			
Excellent in summer, good in winter.			
check out the manhole covers in the streets and how close they are to finished grade			

Comments:	How would you rate the dependability and overall quality of the city water supply?	Comments:	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?
			Poor
			Fair
			Good

			Fair
	Fair	to much copper and stuff in water	
			Good
when the pumps keep working and the storage compacity is adequate.	Poor	even after the filtering the water leaves sediment in my inline filter and continues to allow cacium buildup on my fixtures.	Fair

			Good
			Excellent
			Good
			Poor

<p>I am being billed continuously for city sewer and water and I have a septic and well, but now they are adding the bill to my taxes, although I have called over 18 times, the city tells me I choose to have septic and well so I have to pay it, noone will call me back after multiple complaints although they tell me a supervisor will return my call. This is going on 3 years!!! Now my credit score is affected. I have contacted the better business</p>			
			<p>Poor</p>
			<p>Poor</p>
	<p>Poor</p>	<p>It tastes like I'm drinking out of a public swimming pool.</p>	<p>Poor</p>

			Good
	Fair	Most of the time the water is not good to drink because it tastes like bleach.	Good
	Poor	It tastes and smells like bleach we don't drink the water because it's somewhat concerning the way it smells.	

			Poor
			Poor
Absolutely nothing come back!!! Thanks!!!!			Good

			Fair
	Don't have city water service	I would like to have water service but, even though I am on the edge of the service area I have been told its not going to happen in my life time. Seems we have the capacity to add for new developments but, can't take care of the current and long time residents.	
			Excellent
			Good

			Good
			Good
			Fair

			Fair
			Poor
			Good

			Good
			Poor

			Poor
			Fair

<p>I would like my sewerr fees to only be used for those items.</p>	<p>Don't know</p>	<p>I do not have city water</p>	<p>Excellent</p>
			<p>Fair</p>
			<p>Fair</p>
<p>don't know why you bill us for the water we use to wash car and water lawn as water used and sewer when it don't go to the sewer.</p>	<p>Fair</p>	<p>the water needs to be better, i live about a block from treatment plant and have revers asmosis system and need to change filter every month (filter is white to start and after on month it is black and mucky.</p>	

Too expensive and unfair for older people, especially those with only 1 person in the house.			Good
			Fair
	Poor	I do not want flouride in my water. I know it is state law but a waste of money and lawn and toilet do not need flouride.	Poor

	Don't know	I have a well.	
			Fair
	Don't have city water service	Would like city water service!	Good

			Fair
	Excellent	Just hate that chlorine taste. Have to use water filters etc.	Good
			Poor

Sometimes, when walking along the trail by the city hall, it smells like sewer. :(Poor
			Fair
			Don't know

			Fair
			Fair
			Poor
			Fair
We kind of hate paying the high fee when we aren't using them. Fee should be based on the ammount of water we use.			Good
So far so good.	Excellent	We have very good water, thank you for that.	

			Fair
			Fair
			Excellent
			Good

			Poor
I have had no problems.			
only have service at commercial locations - good			

<p>Although the sewer system has been greatly improved over the years, there are still areas which can have sewer back-ups due to a poorly planned and installed system.</p>			
			Fair
			Excellent

			Fair
We have Olson Sewer pump out our system every three years, as per mandated by Washington County to the tune of just under \$400.00			Don't know
			Good

			Good
			Good

			Good
			Good
	Excellent	<p>Is quite expensive though for water compared to other cities when trying to keep your yard green and looking nice. It is nice to drive through a neighborhood and look at nice yards, instead of dry, not kept up ones. When someone wants to move here, I would thinking having nice looking yards in the neighborhood may help give them a positive look on the neighborhood. For example, Woodbury, MN it's less than \$75 for a quarter to water every other day where here it would be \$400.</p>	Good

			Fair
			Poor
			Fair
			Poor

<p>PRICES FOR CITY SEWER ARE EXTREMELY HIGH COMPARED TO OTHER COMMUNITIES</p>	<p>Don't have city water service</p>	<p>STILL DON'T UNDERSTAND WHY WE HAVE TO PAY THE HIGHEST POSSIBLE RATES WHEN WE DON'T USE CITY WATER</p>	
			<p>Fair</p>
	<p>Good</p>	<p>But too much chlorine taste. The annual water assessment brochures are a waste of money.</p>	<p>Good</p>
			<p>Fair</p>

			Fair
			Fair
			Good

This is where our mayor should be concerned about our aging infrastructure	Good	Tastes good no chlorine smell	Excellent
	Excellent	rates are high though	Good
It works, that's all I know. We haven't had issues that required service or interaction with officials.	Don't have city water service	Wish we did have city water service. We're right on the border.	Fair
	Poor	Why do I get all these fee's? Cause the mayor wants to claim he didn't raise taxes? Yeap! Big Johnson is going down.	Poor

Hasn't failed me yet!	Good	I have well water. It would be great to be hooked to city water but that's probably a pipe dream (pun intended)	Fair
i have been flooded by frozen city sewer during winter & reconstruction of lake roadway			
I have never seen any problems at my home or on our street...so no news is good news!!			

	Fair	Water is hard.	Excellent
Expensive	Fair	Bleach smell and seems to have a high iron content where some times it seems to leave red or orange traces.	
no problems			

no problems	Excellent	always clear, tastes great - never a problem	

			Poor

			Good
rates are too high.			Poor
			Poor

			Good
I haven't had any problems.			Don't know
Wasted funds on other things.			

have had no troubles.	Excellent	Have had no problems with water quality or pressure.	Good
			Fair
It should be for the amount we pay for that service. Much higher than Hugo where water and sewer is less. I am pretty sure that water and sewer in FL is less also but I can't be certain.	Don't have city water service	Not quite sure why city water can't be installed wherever city sewer is.	

			Poor
			Good
			Poor

Never had any issues			
			Poor

BUT, I am being charged for it.....	Don't have city water service	BUT, I am being charged for it.....	
			Poor
			Fair
			Fair
			Poor

<p>The monthly billing for sewer services cost more than my water.</p>	<p>Poor</p>	<p>This water is extremely hard with mineral deposits</p>	<p>Fair</p>
			<p>Good</p>
	<p>Good</p>	<p>The cost is way to high for what we get. I had a leak in sprinkler sytem and had way to excessive a bill. I did try to find it for two months and finally did. It's a shame at the real cost of water that I was raped on cost of leak.</p>	<p>Good</p>
			<p>Fair</p>
			<p>Good</p>

			Fair
	Good	Smells a lot like chlorine	Good
			Poor
Good, but costs to private well customers is unfair.			Poor
			Fair
	Good	Water is overpriced to the point where it is comical	
	Fair	Take the flouride OUT!!!!	
	Fair	need improve water. when i drink, it taste funny. need extra clean to make it fresh. had to buy water from cub foods all the time. not sure where it come from.	
	Fair	Generally "hard" water from the city which requires additional softener in the home. I think the city could do better.	
The City Public Works and Engineering staffs have done a fine job of maintaing the sanitary sewer lift stations.			
Sewer fee's are extremely high in Forest Lake compared to other cities			

Comments:	How would you rate the fiscal management and health of your city?	Comments:	How would you rate the quality of licensing, permitting and building inspection services in your city?
I think forest lake is an embarrassment when it comes to its community ball parks. I would much rather see us spend 21.5 mil on a community center!	Good	Have been to tight on things we need & spend to much on study's don't we know what we need	
See comments above			
			Excellent
Trails - enough, parks - let's invest more			

<p>Well-used city parks (like Beltz) park are showing their age and need updating.</p>			
	<p>Poor</p>	<p>spend spend need to cut a lot of overpaid town workers stop all new building of locale city hall fire ect.no new projects and stop all tax increases the latest a new tax on our power bill?</p>	<p>Fair</p>
<p>Additional trails would be nice. The ability to walk around the lakes would be a huge add to our city.</p>			<p>Poor</p>
<p>to many parks per capita. maintenance and funding is spread to thin due to the focus and priority on fenway feilds.</p>	<p>Poor</p>	<p>spending future dollars on current agenda items. intergovernmental borrowing causing the need to raise service rates and fee's</p>	<p>Poor</p>

Love "arts in the parks"			
love the new bridges on the hardwood creek trail			
<p>The amount of parks is great, the upkeep, and grounds keeping could use some help. Too many park areas with a lot of weeds.</p>			
<p>Look at surrounding areas and FL is SO far behind. Even late developers like Hugo are far surpassing us. We don't have enough parks or redevelopment/expansion of existing parks. There are no trails other than the Hardwood Creek, we have such major roads (97, 61, Broadway) that there is no way for kids/families to bike anywhere. We need to put resources to community recreation. What happened to that Community Center??? We also don't have nearly as many community ed programs as other areas like Lino, WBL etc. The "NO TAXES" people may be loud, but I can't imagine that they really represent our community. I will pay more local taxes for local amenities. I can see where my taxes go and I am willing to pay for</p>	Excellent	<p>I don't believe the city "wastes" money and not everything (FLAAA for example) need to make money or always break even. There is a benefit to the city and our families (esp. the kids) to have these programs and facilities and I am glad that the city devotes some resources towards them. I would love to see good financial choices being made that don't waste money, but that doesn't mean don't spend money. Let's just do it smartly!</p>	

			Poor
bike trail is wonderful. Community Center/pool so needed. It's just BLAH for residents.			
what parks? all we have are ball fields and play grounds. How about some trees, picnic areas, trails?			Fair
Athletic fields are shoddy and the city's attitude towards outdoor facilities is deplorable. Such a large city and 2 outdoor ice rinks that are more hazard than useful? Ridiculous.			

<p>They seem to keep getting better.</p>			
<p>I like all the programs but I wish they were better advertised, maybe a bigger spot in the city paper because I miss a lot that happens because I don't find out about it until after it happens.</p>			
	<p>Poor</p>	<p>I think you can make improvements to the current facilities without spending more money for city facilities. Times are very very tough and many of us are already upside down on our homes and now we want to add more expense for tax liabilities with this huge building facility. Live within your means until the economy turns around!!!!</p>	
			<p>Poor</p>

We need about four more of the FLAAA facilities located off of Fenway. It is very expensive and hard to find indoor/outdoor practice facilities, for any sport,			
Little to no recreational amenities in this city.	Poor	The city council does what they can with what little they have to work with. The naysayers and negative nellies and neds that drive this town need to go away. The city needs to start attracting reputable and bigger name businesses rather than the pawn shops, porn shops, tattoo parlors, psychic readers .. how many more auto part stores do we need? Or liquor stores? Enough already. Pawnshops and tattoo parlors do not attract the clientele to build any kind of tax base needed to improve Forest Lake.	Don't know
We hardly ever use them, but I know many opportunities are there...I don't mind paying for them for others to use.	Excellent	I think the City is frugal, perhaps too frugal, but I understand the anti tax pressure they are subject to from the Tschida Troop!	Fair

<p>The Hardwood Creek trail could be nice but it is surrounded by dumpy looking businesses like Winnick and the dusty gravel mounds south of the old mall. We usually bike the Gateway trail or down in Lino on weekends. And it seems there is no emphasis on trying to clean up the corridor either. It's a shame.</p>			
<p>I love using the bike trail and I am so glad the new bridges were put in along the bridge so I don't have to stop at those busy intersections.</p>			
<p>Garbage removal could be done more often. Garbage cans seem to be overflowing a lot.</p>			

the parks are nice and kept clean.	Poor	the city has no problem spending tax payers money and are still broke.	
We have two parks in our neighborhood. One is really nice, clean, mowed grass - I believe it might be part of a townhome association. The other park, which is a city park, needs some attention as far as play equipment repair and lawn mowing. In the summer time, the grass gets mowed about 3 times, and it's mostly weeds. A real eye-sore. Put some weed-and-feed down! This park is on Everton and 206th st.			
There is room for improvement. It would be great to have a community center. There was a proposed center to be built by the library and it never happened. Would love that!	Fair	There seems to be this atmosphere of we don't want to change and no taxes but yet Forest Lake has tons of new families that are looking for strong sports programs and city community. We NEED change!	
	Poor	I WOULD LIKE TO SEE BUDGET (TAX) REDUCTIONS	

	Poor	This sized City doesn't need a 20 something million dollar city hall/public safety facility.	
			Fair
We depend on the school district and really don't have much of a city recreational program. With ages/stages of FL residents, I don't see demand for more.			Fair
Come on.....build some decent parks. City has a short window to either attract new population or we will continue down a bad path. Do we want to be Oakdale or Woodbury? Infrastructure, Schools, Parks etc.....			
New facilities by the airport are a big positive addition			

<p>The city should welcome a marina at Lakeside park. Why are we pushing away business!!</p>			
<p>There is no Parks and Recreation department. Sure, there are some park areas and trails, but there is no department to take care of, promote, and expand on this vital aspect of a city. This is one of the main reasons we are looking to live somewhere else when our children are of school age. The schools shouldn't be the only structure to offer child and family recreation.</p>	<p>Fair</p>	<p>It seems like there is alot of immature arguing or self-motivated actions. People need to work for the good of the city and recognize their role as servant and not as popularity contest or political springboard. People need to see the bigger picture. People need to grow up.</p>	

<p>yes there are some park areas and trails, but the city does not have a parks and recreation department thus it doesn't seem that community is promoted in this way / not family friendly / we will look to move when we have children and this is one of the primary reasons</p>	<p>Don't know</p>	<p>although it seems like there is alot of arguing and political grandstanding about it...</p>	
<p>We need to provide more recreational facilities to encourage a healthier population. Walking paths, bike paths</p>			<p>Fair</p>

<p>However some of them do not appear to be used.</p>	<p>Fair</p>	<p>We should not be needing franchise fees to improve our revenue so we can bond in order to spend more money than is necessary to run the city.</p>	<p>Don't know</p>
<p>We have some wonderful parks, however now that the skate board park is no longer the kids are using other parks and picnic tables, etc to jump and sometime into the street. I would like to see the skate park moved to Beltz park or even Bayview Park, so the kids who want to skate can feel safe. If the skate park was in a good location perhaps the trouble would not have happened and the good kids would still be able to enjoy it.</p>			
<p>Could use more in the area of trails connecting different parts of the city! There are plenty of parks/playgrounds to choose from I think. Facilities... would like to see a private company/non profit come in to open a large fitness center type place with another pool option.... YMCA, etc. Not a city issue but maybe could be marketed by city... unsure what if any incentives could be offered to entice this? Just my thoughts.</p>			<p>Good</p>

<p>The Silvera park needs work. Lots of broken things.</p>			
<p>City doesn't do enough to help youth sports either by directly organizing or supporting those entities that do.</p>			
	<p>Fair</p>	<p>So many want others to pay for their benefits.</p>	<p>Poor</p>
			<p>Poor</p>
	<p>Fair</p>	<p>Top heavy management</p>	
<p>Very poor. No control over snowmobilers!! They run the trails.</p>	<p>Poor</p>	<p>The process is backwards. How about telling the departments what they have to work with instead of them telling you what they must have so you raise taxes.</p>	<p>Poor</p>

			Good
	Good	Northland Mall. Grocery store on the east side of the city.	
Need more for persons of all ages.	Good	Current mayor doing a good job.	
Could really use some walking paths along Hwy 97 east of the High School.			

	Fair	Seems like little is done to limit spending on non-necessities	
city should take over the arena, after all it is a city plus.	Poor	the newly planned city offices complex a real money jwaster. the new planned marina is a slap in the face to lake shore owners	
Need more handicapped parking close for the farmers market, etc.			
This area needs much more attention. We need more teen/youth variety. Parks need upgrading and the City needs to maintain the Fenway fields that bring people to our town. Winnick Compnay is an icky eye sore and smelly by the bike trail. Bring back the skate park and offer more for youth to do. Concerts for them. Engage YSB to help offer more events that attract more than their handful of kids.The Tuesday farmers market and music nights are very inviting.	Excellent	We are doing very well and if we want to improve we need to spend our tax dollars. We still have a long way to go	Good

<p>The degree of attention given to the different parks throughout the city seems uneven. I live in the area closest to the city park by Norman Quacks. I don't think I ever seen any significant improvements done to it. WE NEED SOME UPGRADED facilities to</p>			Fair
<p>Need community center in headwaters. Existing parks/trails need regular upkeep and enhancement. Bike trail has MANY unsightly areas that need beautification (eg: rusty metal pile behind Winnick, concrete rubble pile, Houle bldg with rusty metal shards sticking out). Keep up, enhance or move out of downtown and along trail!</p>	Good	Regular and necessary upkeep and maintenance, as with our homes and properties takes a regular budget.	
<p>THE BICYCLE/PEDISTRIAN PATH FROM NORTH BRANCH TO HUGO IS A GREAT ASSET TO THE COMMUNITH BUT IT IS DIRE NEED OF RESURFACING. I DON'T WHERE THE MONEY COMES FROM TO DO THE TRAILS BUT IF IT IS A CHOICE WE SHOULD KEEP THE ONES WE HAVE IN GOOD REPAIR BEFORE BUILDING NEW ONES--I RIDE ABOUT 1500 MILES PER YEAR ON THE NORTH BRANCH/HUGO TRAIL</p>			

<p>Lots of vandalism at the bay view park. Lots of middle school kids use it as a hang out and leave trash, write on the equipment, even urinated in the slides.</p>			
<p>There are no park programs. Parks are nice.</p>	<p>Good</p>	<p>Things are tough all over.</p>	
<p>While my children use the parks frequently for sports, most of the time the recreation is organized through the school district or through FLAA. While they seem to do a good job of organization, the facilities we use often (city parks and athletic fields) are some of the worst in the area. Kullenkamp park is spacious, but not well maintained. The condition of other park equipment, like swings and slides depends on the park. Parks located near schools and the lake get much more attention than those not on the lake or near schools.</p>	<p>Good</p>	<p>Right now I would say the fiscal management is good. I personally would like to see more investment in our parks, and other community recreational facilities. The fact that we don't have a real community center, community pool, community theater facility, etc. is disappointing to me; yet I realize that encouraging that kind of investment is difficult.</p>	
<p>Trails are plenty, parks need a little more TLC and \$, and programs are generally lacking and left to entities like FLAAA or the schools to fill in the gaps.</p>	<p>Good</p>	<p>On the right track, almost too fiscally conservative. A little more investment in the right things would benefit us all in the long run. Short term pain, long term gain.</p>	<p>Fair</p>
<p>We really need a pool (in addition to the one in the jr. high) but hate to think of what it would cost.</p>			
	<p>Excellent</p>	<p>Thanks to Mayor Johnson, Ellie and the fine staff we have</p>	

need more activity for children			Fair
There seems to be a nice variety, but upkeep is lacking.			
Good job!!	Excellent	Mayor and new city administrator have shown great leadership in keeping taxes level and providing good services.	Good
We need to find a way to keep the Sports facility in good shape financially.			
			Fair

<p>We were promised a community center, where is it? The parks are poorly maintained, the school balk fields are terrible. The community ed prices keep going up, yet the uniforms for our kids teams are cheap and inappropriately sized--this category needs SERIOUS work!</p>	<p>Fair</p>	<p>Too many up's and down's!</p>	
	<p>Excellent</p>	<p>The new city manager seems very capable and able to work with diverse groups.</p>	
			<p>Fair</p>
			<p>Fair</p>

		<p>Interfund loans to the Park and Airport Funds should never had been made. They date back to 2007 and would have long ago defaulted had these been in the private sector. The City is now rushing into a public building project. The study results on this project just came out in November 2012 and much time is needed to review the recommendations to see which is the best course. To let a private company dictate terms so they can gain tax advantages, when it is not known if all individual federal taxes will significantly increase in January 2013, is just plain wrong. This does not even account for the tax increase to cover the cost of this project.</p>	
	Fair		
Take better care of them....Mow and take care of the landscape	Poor	<p>Just found out about the latest 23% tax for the new city building!!!! BOOO! this should go to a vote!</p>	
The trails are excellent and the park down by the lake has greatly improved over the years.			

<p>I think that there has been great improvements in this area with the 2 pedestrian bridges for the hardwood creek trail. However, I think that the city could expand it's trails to include a trail around the lake. Also, some of the parks are not maintained and have broken equipment that could potentially be dangerous to the children playing on them.</p>			
<p>I don't think I've ever been to the park in town.</p>	<p>Fair</p>	<p>They pay a lot of money for surveys that seem to go nowhere. then some time passes and they have the same survey done again by someone else. I've seen this go on several times.</p>	<p>Excellent</p>
<p>I would love to see a recreation/community center for kids....swimming pool, gym, space for meetings, etc.... The kids need more</p>			

	Excellent	I understand that employees of private sector jobs expect a raise every year and I feel that public sector employees deserve a raise also, even if our taxes do go up. I may not like it but these are the facts.	
Nice partnership with FLAAA instead of having a full parks department. Keep it going.	Excellent	The city is continuously one of the most fiscally conservative in the metro area.	
Maybe a little over done.	Good	We must remember that not just us old folks but everyone is really hurting because of our Federal Government ineptness of Financial Management. I would really not like the City of Forest Lake to forget that their money comes from the TAXPAYERS. It is difficult to keep paying the same taxes on our homes that have lost from 30% to 40 % of their value because of Government interference in requiring lenders to make mortgages to everyone whether the buyer can afford it or not. The unacceptable way they let FANNY MAE and Freddie MAC run themselves without adequate oversight instead of government ineptness.	Good

<p>Walking trails are a big need in Forest Lake.</p>			
<p>The Summerfield park has been abused lately. It's still missing a hand railing on one section and various other pieces. I love the park that was added by the sports complex! Also, thank you for building the bridges for the walking path! What a wonderful way to make the path safer.</p>			
<p>Putting bridges over 11th and Broadway was an excellent idea, well done.</p>	<p>Good</p>	<p>I like the way the city council and others involved have done. There are always those in the group that vote no, no matter what so that is unfortunate. Mr. Johnson has done excellent as Mayor as well as Mr. Parrish. I think Mr. Parrish was an absolutely excellent hire.</p>	<p>Fair</p>

<p>We definately need more walking trails. The trial along the hwy is nice for biking, but is not a very pleasant place to walk (and enjoy nature). What ever happened to the walking path that was going in by the new hockey arena? A path through the wooded area would be wonderful! The other place that a walking/biking path would be great is along hwy. 97. People, especially young people travel along the edge of the road, which could be deadly. Most citys have paths along their major roads for the safety of their walking and biking residents.</p>			
<p>grass is always too long for sports, fields are rarely lined or kept up</p>	<p>Poor</p>	<p>embarrassing</p>	<p>Poor</p>
<p>The parks and trails are improving...Thank you!!! However, a community center, and a pool that is not a scary place would be much appreciated</p>			
<p>Absolutely nothing to occupy the children. Causing more and more vandalism, kids in the streets, and poor quality of life for them.</p>	<p>Fair</p>	<p>Round abouts a BIG waste of \$</p>	

	Don't know	AM CONCERNED ABOUT NEW BUILDING PROGRAM. HAVEN'T SEEN ANY PRICES FOR OPTIONS COMPARING THEM TO NEW FACILITIES	
Need more!			
The city has been making great strides in recent years.			
There are no parks where dogs are welcome. Bicycles are banned from downtown. How are kids supposed to bike to the beach safely? Through the parking lots or busy streets? Bike trail is improving, which is good. There are very few sidewalks to encourage walking around town and through neighborhoods.			

<p>Creating green space and recreational space like trails is a legacy that we should be developing and passing on to our children. Planning for such should be a major consideration in improvement and development projects.</p>			
<p>What city recreational programs or facilities? Outside of a few city parks the city has nothing. It would be nice to have a community center like Shoreview or other cities have. Or maybe a nice bandshell or building down next to the lake.</p>	<p>Good</p>	<p>City taxes are fine, especially compared to other cities. The city has always been conservative and it doesn't spend any money on stuff other cities do. The handful of grumpy old men that complain about finances of Forest Lake have no clue or have ever stepped foot outside of this city.</p>	
<p>Lakeside park is well maintained and beautiful.</p>	<p>Fair</p>	<p>If Dick Tschida would leave this department alone, we could possibly have a city council that could work together. (Too many hidden agendas.) The mayor is doing a great job ~ it has become more of a professional operation.</p>	

We should NOT be taking over the FLAA ice arena, if we had voted and wanted it, they would not have had to build it.	Fair	Our mayor rules like a dictator, whatever he wants he shoves it down our throat. He cannot take impromptu questions at the council meeting, he is a dictator. And he has several council members that do whatever he wants.	
	Poor	Money is spent too easily.	
we don't have recreational programs - the facilities are fine - Lakeside Park is nice			
While they are in good condition for the most part, especially Lakeside park, we're astonished at the lack of commitment and resources to a park and recreation department. The ice arena has been in the news lately - this should be owned by the city like they are in other communities. Very few are owned by school districts. There's also been talk of a community center. These amenities attract people to our community - if managed well they are assets, not liabilities.	Excellent	I'm assuming you mean fiscal health? Mayor Johnson has been frugal since he took office - especially in light of the economic downturn. He and the majority of the council have been committed to community development while keeping an eye on taxes. This taxpayer appreciates reasonable and strategic investment because it will help my property values in the end.	Good
Karen Morehead from the parks board is a real arrogant one. Get rid of her quick.	Poor	They keep raising taxes. DO NOT BUILD A NEW CITY HALL. YOU DONT NEED it.	

<p>Trails are fine, maybe even overkill. Parks are OK but the budget should be increased to maintain them more frequently.</p>	<p>Good</p>	<p>Can always do better but no complaints.</p>	
			<p>Poor</p>
	<p>Good</p>	<p>don't think city should buy new offices we have plenty of city owned property plus city hall should remain downtown i do NOT TRUST the city</p>	<p>Fair</p>
	<p>Don't know</p>	<p>I'm willing to pay higher taxes for a better Forest Lake!</p>	
	<p>Poor</p>	<p>Only a poor rating because of the bill coming from the utility bill back to city hall, looks like a way to cheat the taxpayer.</p>	
	<p>Fair</p>	<p>We need to bring in more light industrial ,etc to broaden the tax base</p>	

<p>Love downtown city park and the amount of facilities and trails. There have been very good improvements within the city.</p>	<p>Poor</p>	<p>The push for the 30 million dollar facility at the northland mall is outrageous.</p>	
	<p>Good</p>	<p>too much money spent on committees and time spent trying to appease the few individuals who say they speak for the community members but really do not.</p>	
	<p>Good</p>	<p>Very pleased to see persons speaking before city meetings need to be on the agenda and have a time limitation. Glad to see the old guard are not the ones always in charge.</p>	

<p>The city has many facilities to choose from but the quality of the parks and sports facilities, in my opinion, is lacking.</p>			
	<p>Poor</p>	<p>When the economy is not good, the city needs to conserve funds. This city doesn't do that</p>	
	<p>Poor</p>	<p>there is no fiscal management in this city!! they can't live within their budget, so they dream up a "franchise fee" to take more \$\$ from the citizens. every department in the city should have been cut 10% immediately! now the city is going to steal more of my \$\$ with this "municipal campus" they are jamming down our throats, and the tax-payers don't even get a chance to vote on it!!</p>	<p>Poor</p>

What city recreational programs?	Fair	"That's no problem. We'll just bond for it"	Poor
Parking at lakeside sucks.	Poor	Mayor Big Johnson is a moron.	
Both city and twn failed get land/reasonable value from developers.	Poor	Too interested in buying a result.	Poor
	Poor	Need to focus on our current infrastructure before building out new initiatives.	

	Fair	I do not appreciate hearing about a new city hall in the paper the day after the election, with a decision gaving to be made in less than 60 days. Where is the transparency? Planning & debate.	
There is no reason parks should not have at least a garbage can present. I understand that potentially porta potties can not be present at each park but I don't think a garbage can is asking too much.			
Haven't used the bike path because I question its safety. Have never been to the lake			Good
	Poor	Mayor Johnson is going to raise our taxes and we can't afford it! His words are all lies.	Poor

my kids actually prefer the Lakeside Park playground to the FL elementries playground. THANK YOU for a fun place for them to enjoy.	Don't know	I haven't studied the past and proposed budgets so I'm not qualified to speak on that subject. I am happy to hear you're not financing the ice rink.	Fair
	Fair	Seriously? Borrow money because the "interest rates are low"? I disagree, Mr. Mayor.	
Really need the weed harvester to go through the channels			
	Poor	Not sure why we can't save up for capital expenditures in advance so we don't continually have to bond for them. Property taxes are high enough.	Poor

Maintenance and general cleanliness at parks is very poor. One of my biggest complaints is no porta-potty at the parks. What do you do with a small child that needs to go now.			
Too much taxpayer dollars spent on parks	Poor	Too much spending	Poor
It appears this is not a priority for Forest Lake and the surrounding areas. We could have a wonderful sports complex and have it be something to be proud of. Unfortunately the city does not want to participate.			Fair
			Poor
			Poor
	Don't know	I haven't been here long enough to give an opinion.	Don't know
			Poor

			Poor
	Poor	Too much spending, especially with this new \$23 million gov't building.	
	Poor	The Tax and Spend method is getting old.	
	Good	Responsible spending	
I can't believe a city this size has no recreation dept. I need to go to WBL for a softball league and Blaine for a hockey league. Very disturbing considering how much money is suppose to go to parks & rec.	Poor	Mayor is on a spending spree the residents do not want or need!	
	Poor	I feel the city spends on things that don't necessarily need to be done. We all have to cut back and if that means areas of the city don't look as nice until the economy comes back then that's ok. The city, county, school all say things like it's only \$25.00 per year, but each group is taking that much and it adds up quickly. Please stop spending unless it's necessary....I can't in my personal life. I can only rate the appearance and condition of my home as fair because I can't afford the upkeep anymore.	

	Fair	city has to learn to live within a budget and cut budgets if need be.	
	Poor	Bankrupt! I share my options with LOTS of "average Joes" in this area. NOT unions of course.	
	Poor	Are the voters going to have a say in this proposed new city hall fire police building?	
A city the size and quality of forest Lake should have more trails. I can ride my bicycle to neighboring cities and have a multitude of trails to choose from. In Forest Lake, you have one. People do not mind paying for things they use such as more trails.	Fair	Again, people do not mind paying for improvements to the development of the city. There will always be a negative faction that will try and slow progress. The new city complex is an example. It is something that people can see what there money is spent on. The nay sayers will always object, but the silent majority would like to see growth. Please don't be afraid to grow!	
Wish we had a parks and recreation program that included activities/classes. I currently need to use Lino Lakes parks and rec. programs.			
We do not have enough nice parks. It is a big mistake to think about big marina. The nice beach would be lost. The traffic would be too much. FL does not need one.			
there are no recreational PROGRAMS. Ball fields are poor except Fenway			

<p>the hardwood creek trail north of 11th ave to Wyoming is very pitted and needs to be repaired. South of 11th ave to Hugo is awesome!</p>			
<p>The bridge over 11th street connecting both ends of the walking trail was a wonderful and much-needed addition. The trail itself is a wonderful trail to walk on. There are also nice paths/sidewalk out near the library.</p>			
<p>Putting in the over pass and spending the money on bike trail was total waste of money. Sit and watch it. It's hardly used. Let us waist our own money not have the city do it!</p>			
<p>Projects that should be taken care of aren't.</p>			
<p>Nice parks. Struggle with understanding how to sign my children up for different activities/sports. It would be helpful to have a more mainstreamed recreation department. We have been unhappy with some of the community ed sports.</p>			

Comments:	How would you rate the quality of code enforcement services in your city (e.g. zoning, property maintenance)?	Comments:	How would you rate the overall quality of services provided by the city?
	Poor	Let a business put up a sign	
	Fair	See comments above	
They were most cordial when I needed a permit. I feel like I can freely ask questions without worry.	Good	They are quick to respond when I ask to have an adjacent empty lot mowed because of weeds encroaching into our lawn from the empty lot.	

		Many residents are getting sloppy about cleaning up their property. We need an incentive program to encourage folks to take junk to the Wyoming dump.	
	Fair		Excellent
again to many people cut staff get your cost of permits down to many overpaid workers			Fair
Last time I had an inspection, the inspector without telling me screwed in a carbon monoxide detector into the wall where I just had it painted. I did not get a letter, warning or anything just holes in my wall. I had to re-hire the painter to get them removed. While I take responsibility for violating the code and now have carbon monoxide detectors in every room, I would have preferred a less invasive action.			
			Good
			Good
the fee's are to high and regulations excessive	Fair	it infringes on personal property rights and is a hardship to the less fortunate.	Fair

	Fair	Inconsistent	
			Fair

terrible, like pulling teeth			
too many permits required. Really? I have to pay the city to cut down a tree in my yard!			

Based on comments I've heard but not experienced, it's too hard and cumbersome to open a business in FL. Licensing is far more difficult than in neighboring towns.	Fair	Winnick's salvage yard is more of a dump than a recycling facility. They have gas pumps that have been there for over a year.	

		Seems like some homes are allowed to be built too large and too close to the lake or in areas that I feel should be kept as wetlands.	
It would be nice to see a "theme" like Hugo or White Bear Lake has rather than a build it and they will come mentality. What a mess of a town.	Fair	Does not appear to be consistent. The Lone Oak is really up to standards? Gross.	Fair
I continue to see violations of City Ordinances by folks who just ignore the rules because they know that there is very little (and very loose) inforcement of the rules by the Planning and Zoning team.	Poor	If planning and Zoning spent more time in the field they could pay their wages through fines and permit fees. The unwritten code and community attitude is far too much of the "Just do it!" attitude.	Good

	Fair	the city needs to hold home owner's and business owners responsible for up keep of trash and old junk cars worn down fences	Fair

			Good
<p>The inspectors are very knowledgeable. But Maybe I have higher expectations from living in other metro cities but it seems like this city is still living in the 1980's with the way they do business and communicate with residents. Many other cities have permits, surveys, etc, online that you can access yourself. Forest Lake is really behind other cities.</p>			Fair
<p>2 locations for city services is confusing. Present facility is terrible. City staff in this area are not seen as particularly helpful or energetic.</p>	Poor	<p>This seems like a bottom priority, particularly property maintenance. I've seen refrigerators sitting outside a house for several years, yards full of junk. Would like to see more emphasis on property maintenance.</p>	Good

	Poor	See property comments above.	Poor

		if there are codes related to cars and other items being parked or stored on lawn/grass areas these codes are not enforced. if there are not codes related to these things there should be. when you live in a residential area there should be expectations for things, and sometimes junk, filling front porches, lawns, etc. If people want to store cars and snowmobiles on the lawn they should live in the	
	Fair		Fair
I've only had a couple of experiences and they were not good	Fair	We need to set a high standard on the maintenance of commercial property	
			Don't know

<p>I do not know what type of job is being done but I think we may be behind on fire inspections.</p>	<p>Poor</p>	<p>Many properties seem to be neglected and in violation of city code.</p>	<p>Fair</p>
<p>building inspectors do not know how to show up on time in my experience but other than that everything is good with my experience.</p>	<p>Good</p>	<p>unsure why there is a large business going in by airport/hockey arena. Thought that was not zoned to be used in that manner?</p>	<p>Fair</p>

		There's an empty lot by us where they never cut the grass and now people have taken to dumping their unwanted items there. TVs etc. why doesn't the city contact the owners and make them take care of it?	
	Fair		Good
My only experience was terrible. Dictatorable.	Poor	Parks etc well maintained some by private parties.	Fair
	Good	Eliminate vehicles parked on the front lawn of houses	
Too many fees and perrmits			
			Poor
It appears their is no supervision or followup. They can tell P&Z whatever they need to go get the permit then the city does not follow up or enforce anything.	Poor	Seems poor. I obviously do not know the activity of code enforcement.	Poor

	Poor	Peopls sell things on there front lawns, houses need to be told to clean up or ticket on North Shore Trail - houses that back up to north shore trail.	Poor
I don't understand how variances can be issued, or by what criteria they are decided. I don't believe the city should give any credence to complaints from ANONYMOUS sources. If people aren't willing to identify themselves when they make a complaint to the Building inspector (or any City agency) then their complaint should be ignored.			Good
			Good
			Fair

	Poor	i have called about violation, nothing happened,there is very little contro of the lake	
			Good
Efficient	Good	Could be stronger	Good

The clerks at the licensing office by the library are quite often rude.			Good

			Good
Would like to get all city services under one roof.			Good

way much			
The service is slow, however, strapped with state rules and mandates.	Good	See answer to previous question.	Excellent
permitting requirements seem to have become excessive for replacing existing items that are old or have been damaged.			
			Poor

that buliding dept. needs a lesson on how to treat people			
improving	Good	access much improved - questions addressed in a timely manner	

	Fair	The empty lots in our neighborhood never get mowed and it is a place for people to throw thier junk. It becomes a health hazard(attracting rodents and other animals) as well as unsightly.	
We had Dan and Tim out recently for an inspection and they were prompt and friendly on the phone.	Poor	We are paying for street lights and water and we don't have streetlights and we have a well.	Fair

Acceptable			

	Fair	This is very hard to measure but I do see quite a number of properties around the city that are in disrepair.	
			Fair
Few times I had to deal with them I always had an issue or the ladies at the front were a little rude when I didn't understand. Instead, they need to understand I don't know what they do so they actually have to take the time to explain it.			Good

		<p>Prop. maintenance: Houle's is an eyesore. I don't think anyone else in the city would be allowed to be in such disrepair. I believe that you made Winnicks clean up and they look so much better!</p>	
	Poor		
	Good	there is too much enforcement	
poor follow up			
	Poor	<p>I realize that living in a very conservative, rural community means that property rights rule, but some way of getting rid of rusted vehicles in yards, and unkept properties should happen.</p>	

			Good

			Good

	Fair	Look at apperances of so many houses and buildings in town, deplorable!	
			Good
Not as timely as we'd like in our experience. Difficult to reach some departments - seems they have limited hours. Qualty, professional services once we were able to secure them - especially your electrical inspector. Good guy.			Good
			Poor

			Good
Too much red tape! Make the process simpler and easier...fire inspector is out of control			
arbitrary inconsistant different rules for different folks too many permits and fees FOR everything city has a history of unlawful intentional predetermined illegal and outcomes of liscensing	Fair	city should do a better job of enforcement of distressed properties fire and health hazzards go unchecked for long periods of time	Good
	Poor	Seems like broken windows next to City Hall would violate some maintenance ordinance and the porno store building looks like it is falling down. Can it meet code?	

	Poor	Where is the fire marshall? I have been to numerous businesses and found fire equipment way outdated.	
	Fair	Lots of homes that in need of maintenance and disabled vehicles in yards.	
			Good
			Good

			Fair
			Fair
			Poor
			Poor

	Don't know	I am not sure what the codes are but there are many businesses and residential homes that do not maintain their property to make it pleasing to the eye.	Fair
	Poor	The city counsel makes rules and then NO ONE enforces them, even when a complaint is make.	Fair
there is too much licensing, permitting, inspection			Good

			Fair
This needs a major overhaul. The citizen should get their's money's worth for any city fee.	Fair	What happened to enforcement of the revised sign ordinance that was supposed to start after Labor Day?	Good
			Good
			Good
	Poor	Unfair	Poor
Gross over regulation.	Poor	Gross over regulation.	Poor
	Poor	Zoning office needs performance evaluation. They skew interpretation ordinance language for their desired outcomes over desires of FL citizens.	Good

			Fair
	Good	There is a path that runs adjacent to our property that needs some TLC... it is being uprooted from weeds underneath, the tar is splitting in several areas, and someone from the city came and repaired a culvert issue a couple of years ago and has yet to return to cover the sand a rocks with tar. Do you know what it is like roller bladding down the hill and then coming upon that!? The path is over by Kwik Trip and	Excellent
The building inspection department was helpful and pleasant when I got new siding, a new roof and a new furnace.	Fair	I have neighbors who park on the street overnight, have 5 cars in the yard day after day after day	Don't know
Too many restrictions, too many fees.			Fair

	Fair	I have a a man living behind me and his place looks like a junk yard. I have reported it and still no one has done one thing to chang his yard! The building inspector has not done one thing. Yes I do get up set with some thing.	Poor
Is all the licensing/permitting necessary? I can see where a private citizen could unknowingly be out of compliance.The building inspection is good for public buildings & contractors building for profit.	Don't know	Is this information reported at the City meetings? I read about the apartment buildings on 11th Ave west of 12th street on the north side where the tenants are treated horribly and live in poor conditions. Has the situation between owner, FL and tenants living conditions improved? I never heard. How would I know of code enforcement issues and sultions? Your website?	Excellent
	Poor	what's with motel on 61 near BAB ?	
	Fair	What is that monster of a building you allowed in the back yard off 16th St SE??? How did that pass DNR impervious surface?	
	Poor	we made a complaint regarding a large compost site in an empty lot next to us, never had any follow up with the city	
Have you ever tried to work with them?	Poor	Look at the discrepancies between what happens in the city that goes unnoted and unchallenged. But when trying to get a permit for similar projects you can't and the people in violation continue as if they did nothing wrong.	

	Poor	I know someone who has a horrible neighbor, this persons home is in need of major repairs and the weeds and grass are out of control, my friend has been told by the city that there is nothing they can do about it.....seriously the entire block on 15th ave se has to suffer because of one bad person?	
	Poor	I have found that there is very little enforcement unless there are numerous complaints, making the neighbor be the bad guy.	
	Don't know	Could probably use better markers to identify home owner property lines	
Permits are sky high, I have no experience with building inspection			
People aren't going to want to move here if there are not parks, trails and programs for their kids to participate in.			
Licensing and permitting is GOOD. Inspection services are POOR at best.			
It took the city a year to inspect our new roof.			
I haven't used these services.			
Citizens need the ability to apply for simple permits and licenses, online. (For example, a fire/burning permit.) City hall hours are inconvenient, and I see no reason why we can't apply online, and print our own permit like other cities and counties.			

<p>As a business owner, the city is not a partner with the business owners. They are not there to assist local businesses, but see how many hoops they can make us jump through. very business unfriendly city.</p>			

Comments:

Chantal and other city staff are very cooperative and responsive.

very high cost to live in town

I am impressed with the new city manager Aron Parish. I do not feel we should take tax paying property to build a new city offices

Just want to add - I'm against a big marina being built. I believe it would completely change the quality of life around the lake. And, the quality of life of the town.

the system needs to listen to the public input and respond in there behalf not on their pesonal agenda;s

I'm sure it a resource thing. We need to be open to paying for things that will make our city a great place to live. I like our neighborhood, but I don't really like the City of Forest Lake. When people come to visit us, they don't "get" Forest Lake. Is there a downtown? Is everything right by 35W and is that it? Just mediocre shopping and a few restaurants? Where are the parks? Where are the trails, recreation places, who uses the lake if you don't live on it?? We can do better.

They do what they can with what little they have to work with. No taxes, no amenities ... no services ... no nothing.

Accept for seeing so many folks ignoring the rules, I really like this town and hope it becomes a 21st Century City some day!

to the city management
their is NO need for new
city office. the northland
mall don't force tax
payers pay for your back
door deals.

We enjoy the lower taxes and are willing to accept less services or a longer wait for them

One last thing. Forest Lake's communication with its residents is horrible. Again, it's like this city is still living in the 1980's. Other cities send out regular newsletters that are full of ongoing events, project updates, etc. Forest Lake residents rarely get a newsletter and when they do it's got nothing in it. Residents seem to rely on the opinion sections of the newspapers (which are often politically slanted by the extremists). A new city hall or police department might be needed, but how about you give us the information so we know the details.

City hall needs refreshing. It still feels like a sleepy place.



No Parks and Recreation
department.

need parks and rec.
department!

I was hoping there would be a question about the lake. I live on the waterfront in the bay. I would really like to see the entrance to the bay dug deeper so larger boats can get through. I'm told its only about 2.5 feet deep at that point normally, and with water down I can't get my inboard through since I have no trim control to raise my prop.

Forest lake needs to continue to improve it's relationship with the bussiness community and the public at large.

New utility billing service made a horrible transition. Hopefully this will improve over time but the transition was lousy. Not much thinking done on the transition.... NOT ALL PROPERTY IS OWNER OCCUPIED..... company did not transition tenants names/addresses on billing so tenants were not receiving bills for 2012!

When an email is written to the whole council with questions, nobody from the council ever responds. You don't know if they even received it. What good is the link if they don't use it? We need a sound ordinance to stop the loud booming music from cars. Don't hide costs for streets in utility bills and call it a fee. If you need more money for streets then say so, don't hide it. Either way we're paying so say what you need. Chantel is the best thing about this city!

I'm have wet land and pond for city water then have to pay to have mine and others water go into it.

Non-responsive email replies.

Poor management. No one stands up to directors.

What do I get other than
Fire and Police?

Employees in the City
office are VERY helpful!
Cheerful, too!

The senior center is
important to me. Keep
supporting it!

Web page not current.
I.E., Did not list extended
hours on Sunday for
compost. Problems with
on line pay for water.

need open time for
citizens to speak at city
meetings.

For a town our size they
providing a good service.
There is always room for
improvement and
upgrading

Except for the parks (we need improvements-see comment above, please). Also, could we build an outdoor pool, please? I notice this survey does not mention the lake facility at all. Our beach area is too small.

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It's good to live in Forest Lake.

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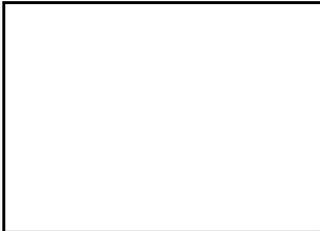
Services we have are good but we are severely lacking amenities.
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Other than the inspection team, fair to poor. Again, we never see the police, we don't use any of the services, but we still pay additional property taxes for them because we now belong to the City instead of still being the Township. I really don't like it.



I am not impressed with how water billing has been outsourced! The company did not factor in people who were renting properties. All bills were sent to the property owners (as before the switch to outsourcing). However, no one made sufficient attempts to notify rental owners that the bill statements they were getting were not just copies (as they had been before the switch to the outsourced company), but they were the actual bill. It should have been a factor to consider prior to switching to the outsourced company.

Police and Fire are excellent. Public Works is good.



Clean up the streets.
Mayor Johnson is the first person since Ray Daninger that considers the future of Forest Lake and ways to improve it. Other city council members need to stop nitpicking about little stuff and start looking at ways to improve the city.



Workers are good -

Please work on development of the Northland Mall area and 61 corridor. We support your efforts. We recently toured the police department and were appalled at the condition of their space and equipment. They deserve better - not the Taj Mahal, but certainly better than we're providing.

The mayor doesn't allow the public to speak at meetings. He's an arrogant prick.

Thanks!

during my 20 plus years
of dealing with the
township and city i have
been discriminated
aganist the city/twn has
been arbirtary, capratious
and selective in their
dealings with the public

Very unsatisfied with the payment options for sewer service i.e. not accepting payment from bank

I am disappointed that the Utility billing web page is NOT on. I pay our sewer & water bill ON LINE w a credit card. I was told back in June that the service would be up & running in July. July has come & gone-no service. Again, in Sept. I asked again-was told it would be up & running in Oct.-so far- NOTHING! I don't want to be charged an extra \$9.00 to do the card transaction by phone. Please get this service back up! Thank you.

Need taxi or bus for thos who can't drive anymore or have a car.

Would rank it good to excellent if we could have an available option to drop off yard waste on the weekends.

Why is there a law on dogs/leash and not on cats? We have a neighbor w/4 cats, run all over, crap everywhere and city does nothing. Complained several times. Never saw a street sweeper this fall - streets around here look terrible!

We need more police to drive around in the morning and afternoons when kids are coming home from school or wating by the bos stop

We love our town, I just believe it could be upgraded in areas and spruced up in others. We are a multiple sport family and are envious of the facilities we see in other communities. I also have a concern over the quality of our high school, I have seen broken ceiling tiles, stains on the ceiling and walls and wonder if the major repairs have been overlooked also. I, for one, would be willing to pay a little more in taxes to have these things upgraded.

The tax payer's funds spent on roundabouts and recreational bridges in not responsible spending when the streets in this town need major work

the services are fine...quit taking my money / leave me alone

The City of Forest Lake utility billing needs to get its act together.

Services provided are good, but way too expensive. Good services can be maintained with lower payroll expense.

Please clean up city buildings.

One used to be able to pay utility bills online. This is no longer available. This service should be reinstated.

Mayor sucks. Wish he'd allow citizens to speak at meetings.

Law enforcement has exploded despite no requests from town residents for additional services during annexation proceedings. Councils have rolled over for kingdom building. Chiefs waiving artificial staffing formulas from elsewhere.

Kudos to Chantal. She represents FL very well.

In between good and fair,
if I have to pick one I
would go with fair.

I truly enjoy Forest Lake
and glad that we live here.

I am unsatisfied with the
arrangement with
Northland Nurseries for
the composting. They
need evening hours and
Sundays other than in the
fall. I don't appreciate
having to haul leaves in
my car for almost three
miles. Instead of turning
Bixby Park into another
park, why can't we put the
composting back there. It
was much more
convenient

Cut the police
department, curb the fire
department demands for a
new building, stop
Johnson at all costs - he's
killing us all (except his
back pocket boys).

clean up the guy behine
me yard.

City hall staff is quick to
answer questions, are
very knowledgable and,
best of all, curteous.

