

RESOLUTION 2016-6-99

CITY OF LITTLE CANADA
RAMSEY COUNTY, MINNESOTA

A RESOLUTION DECLARING THE CITY'S PARTICIPATION IN THE OFFICE OF THE
STATE AUDITOR 2016 PERFORMANCE MEASUREMENT PROGRAM

WHEREAS, Benefits to the City of Little Canada for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and,

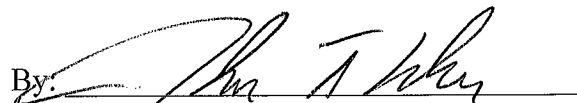
WHEREAS, Any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and,

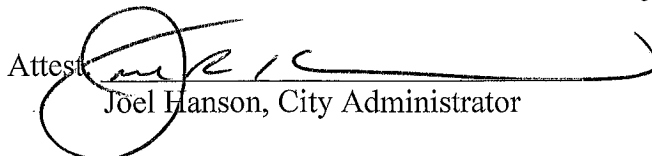
WHEREAS, the City Council of Little Canada has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and,

NOW THEREFORE LET IT BE RESOVED THAT, the City Council of Little Canada will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED THAT, The City Council of Little Canada will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Passed and duly adopted this 8th day of June, 2016 by the City Council of the City of Little Canada, Minnesota.

By: 
John Keis, Mayor

Attest: 
Joel Hanson, City Administrator

AYES: 5
NAYS: 0

**CITY OF LITTLE CANADA
PERFORMANCE MEASUREMENT PROGRAM
June 30, 2016**

In 2015, the City failed to conduct a survey using the 10 standard measurements plus two additional dealing with fiscal health, and code enforcement as we had done in previous years. Somehow, this process was overlooked in 2015. We will make sure this does not occur in 2016.

In 2014, we did conduct the survey. It was advertised in our newsletter and noticed on our utility bills. It was conducted from September through mid-November of 2015. The results were reported to our residents on the City's website and our newsletter. You will note that we only had 10 responded to the survey in 2014.

2014 Results:

The survey results relative to the Performance Measurement Program were as follows: There were only 10 responses to the survey. 2014 Results are the left percentage numbers reported in black. 2013 comparisons are the numbers on the right shown in Red.

1. How would you rate the overall appearance of the city?

Excellent – 10% / 21%
Good – 80% / 72%
Fair – 10% / 7%
Poor – 0% / 0%
Don't Know/Refused – 0% / 0%

2. How would you describe your overall feeling of safety in the city?

Very Safe – 50% / 79%
Somewhat Safe – 40% / 21%
Somewhat Unsafe – 10% / 7%
Poor – 0% / 0%
Don't Know/Refused – 0% / 0%

3. How would you rate the overall quality of fire protection services in the city?

Excellent – 40% / 72%
Good – 30% / 14%
Fair – 20% / 0%
Poor – 0% / 0%
Don't Know/Refused – 10% / 14%

4. How would you rate the overall condition of city streets?

Excellent – 20% / 36%
Good – 50% / 57%
Fair – 30% / 7%
Poor – 0% / 0%
Don't Know/Refused – 0% / 0%

5. How would you rate the overall quality of snow plowing on city streets?
 - Excellent – 20% / **50%**
 - Good – 80% / **50%**
 - Fair – 0% / **0%**
 - Poor – 0% / **0%**
 - Don't Know/Refused – 0% / **0%**

6. How would you rate the dependability and overall quality of city sanitary sewer service?
 - Excellent – 40% / **64%**
 - Good – 50% / **36%**
 - Fair – 10% / **0%**
 - Poor – 0% / **0%**
 - Don't Know/Refused – 0% / **0%**

7. How would you rate the dependability and overall quality of the city water supply?
 - Excellent – 60% / **57%**
 - Good – 30% / **36%**
 - Fair – 0% / **7%**
 - Poor – 0% / **0%**
 - Don't Know/Refused – 10% / **0%**

8. How would you rate the overall quality of city recreational programs and facilities? (e.g. parks, trails, park facilities, etc.)
 - Excellent – 20% / **43%**
 - Good – 40% / **50%**
 - Fair – 40% / **7%**
 - Poor – 0% / **0%**
 - Don't Know/Refused – 0% / **0%**

9. How would you rate the quality of environmental services in your city? (e.g. solid waste, garbage collection, recycling) services)
 - Excellent – 30% / **57%**
 - Good – 50% / **36%**
 - Fair – 10% / **0%**
 - Poor – 0% / **7%**
 - Don't Know/Refused – 10% / **0%**

10. How would you rate the overall quality of code enforcement services in your city?
 - Excellent – 10% / **28.5%**
 - Good – 30% / **28.5%**
 - Fair – 20% / **43%**
 - Poor – 10% / **0%**
 - Don't Know/Refused – 30% / **0%**

11. How would you rate the overall quality of services provided by the city?

Excellent – 20% / 43%

Good – 60% / 50%

Fair – 10% / 7%

Poor – 0% / 0%

Don't Know/Refused – 10% / 0%

12. How would you rate the fiscal management and health of your city?

Excellent – 40% / 50%

Good – 40% / 36%

Fair – 20% / 7%

Poor – 0% / 0%

Don't Know/Refused – 0% / 7%

This report was prepared by: Joel Hanson, City Administrator (651-766-4040)