

RESOLUTION NO. 2020-47

A RESOLUTION AFFIRMING THE CITY'S PARTICIPATION IN THE OFFICE OF THE STATE AUDITOR'S VOLUNTARY 2020 PERFORMANCE MEASUREMENT PROGRAM AND REPORTING RESULTS OF ADOPTED MEASURES

WHEREAS, the City of Rogers is a municipal corporation organized and existing under the laws of the State of Minnesota; and

WHEREAS, the 2010 State Legislature enacted legislation calling for the Council on Results and Innovation to establish a standard set of performance measures for cities; and

WHEREAS, such performance measures are intended to aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services; and

WHEREAS, the Rogers City Council has established the performance measurements listed below and is soliciting, through the Office of the State Auditor, voluntary participation in the 2011 effort; and

WHEREAS, in addition to the results generated from participation, benefits to participating cities include remuneration of \$0.14 per capita; and

WHEREAS, the City of Rogers has participated in the 2019 program by adopting performance measures, surveying residents to achieve citizen ratings on those adopted measures and reported the results of the 2019 survey through the City's official website

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Rogers, that the City does hereby affirm its intention to participate in the Office of the State Auditor's Voluntary 2020 Performance Measurement Program by continuing with the following performance measures first adopted in 2011:

General Services

1. Rating of the overall quality of services provided by the City
2. Percentage change in the City's taxable market value
3. Citizen rating of the overall appearance of the City

Police Services

4. Citizen rating of safety in the community

Fire Services

5. Citizen rating of fire protection services

Streets

6. Citizen rating of road condition on City streets
7. Citizen rating of quality of snowplowing on City streets

Water

8. Citizen rating of the dependability and quality of City water supply

Sanitary Sewer

9. Citizen rating of the dependability and quality of City sanitary sewer service

Parks and Recreation

10. Citizen rating of the quality of City recreational programs and facilities

BE IT FURTHER RESOLVED that the City of Rogers will conduct the performance measurement program by soliciting citizen ratings through a 2020 survey and will report the results of said survey to residents via the City's official website.

Moved by Councilmember *Gorecki* , seconded by Councilmember *Jakel*


The following voted in favor of said resolution: *Eiden, Gorecki, Ihli, Jakel and Klick*

The following voted against said resolution: *none*

The following abstained: *none*

Whereupon said resolution was declared duly passed and adopted, and was signed by the Mayor, and attested by the Clerk dated this 9th day of June, 2020.




Rick Ihli, Mayor

ATTEST:


Stacy Scharber, City Clerk

City of Rogers

2019 Performance Measurement Survey Results

1. Percent Change in the City's Taxable market value 2018-2019: 5.43%

2. How would you rate the overall appearance of the city?

Answer Choices	Response Percent
Excellent/Good	38.64%
Fair	50%
Poor	11.36%
Don't Know	0%

3. How would you describe your overall feeling of safety in the city?

Answer Choices	Response Percent
Very Safe/Somewhat Safe	88.64%
Somewhat Unsafe	9.09%
Very unsafe	2.27%
Don't know	0%

4. How would you rate the overall quality of fire protection services in the city?

Answer Choices	Response Percent
Excellent/Good	86.36%
Fair	6.82%
Poor	0%
Don't Know	6.82%

5. How would you rate the overall condition of city streets?

Answer Choices	Response Percent
Excellent/Good	27.27%
Fair	52.27%
Poor	20.45%
Don't Know	0%

6. How would you rate the overall quality of snowplowing on city streets?

Answer Choices	Response Percent
Excellent/Good	52.27%
Fair	25%
Poor	22.73%
Don't Know	0%

7. How would you rate the dependability and overall quality of city sanitary sewer service?

Answer Choices	Response Percent
Excellent/Good	75%
Fair	13.64%
Poor	0%
Don't Know	11.36%

8. How would you rate the dependability and overall quality of city water supply?

Answer Choices	Response Percent
Excellent/Good	68.18%
Fair	13.64%
Poor	9.09%
Don't Know	9.09%

9. How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?

Answer Choices	Response Percent
Excellent/Good	31.82%
Fair	38.64%
Poor	29.54%
Don't Know	0

10. How would you rate the overall quality of services provided by the city?

Answer Choices	Response Percent
Excellent/Good	50%
Fair	31.82%
Poor	15.91%
Don't Know	2.27%