

RESOLUTION NO. 3210

RESOLUTION REGARDING THE MONTEVIDEO PERFORMANCE
MEASUREMENT PROGRAM

WHEREAS, the Legislative Council on Local Results and Innovation has created and released a standard set of ten (10) performance measures for cities; and,

WHEREAS, the City of Montevideo has chosen to participate in the performance measurement program; and,

WHEREAS, the City of Montevideo has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation; and,

WHEREAS, the City of Montevideo has implemented a local performance measurement system as developed by the Council on Local Results and Innovation, and;

WHEREAS, the City of Montevideo has reported the results of the 10 adopted measures to its residents before the end of the year through local publication, on the city's website and at a city council meeting in which results were discussed; and,

WHEREAS, the city will continue to survey its residents each year on the services included in the performance.

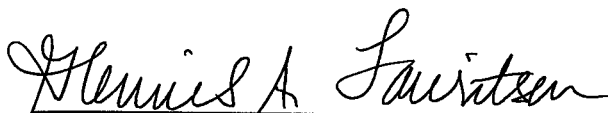
NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF MONTEVIDEO, MINNESOTA THAT the Montevideo City Council will survey its residents by the end of each calendar year on the services included in the performance benchmarks.

Passed and adopted this 18th day of February, 2014.



President-City Council

ATTEST:



City Clerk

SURVEY RESULTS

(361 Returned)

2013 PERFORMANCE MEASUREMENT PROGRAM - CITIZEN SURVEY REQUIREMENT. *In 2010, the MN Legislature created the Council on Local Results & Innovation and charged it with developing ten (10) performance measures for cities. The legislation also directed the State Auditor to administer the Performance Measurement Program by which cities meeting the eligibility requirements would receive funding of 14 cents per capita, up to \$25,000. By completing the survey below, the city will meet this state requirement, the results of which must be submitted to the auditor. Survey results will also be made available to the public.*

1. How many years have you lived in Montevideo?

a)	0-5	37	(10%)
b)	6-10	25	(7%)
c)	10-20	55	(15%)
d)	21-30	40	(11%)
e)	over 30	204	(57%)

2. How would you rate the overall **appearance** of the city?

a)	Excellent	52	(14%)
b)	Good	251	(70%)
c)	Fair	55	(15%)
d)	Poor	2	(<1%)
e)	Don't know	0	(0%)

3. How would you describe your overall **feeling of safety** in the city?

a)	Very safe	160	(44%)
b)	Somewhat safe	174	(48%)
c)	Somewhat unsafe	25	(7%)
d)	Very unsafe	2	(<1%)
e)	Don't know	0	(0%)

4. How would you rate the overall **quality of fire protection services** in the city?

a)	Excellent	229	(63%)
b)	Good	104	(29%)
c)	Fair	6	(1%)
d)	Poor	0	(0%)
e)	Don't know	20	(6%)

5. How would you rate the overall **condition of city streets**?

a)	Excellent	19	(5%)
b)	Good	167	(46%)
c)	Fair	145	(40%)
d)	Poor	30	(8%)
e)	Don't know	0	(0%)

6. How would you rate the overall quality of snowplowing on city streets?
- | | | | |
|----|------------|-----|-------|
| a) | Excellent | 89 | (25%) |
| b) | Good | 181 | (50%) |
| c) | Fair | 65 | (18%) |
| d) | Poor | 20 | (6%) |
| e) | Don't know | 6 | (1%) |
7. How would you rate the dependability and overall quality of city sanitary sewer service?
- | | | | |
|----|------------|-----|-------|
| a) | Excellent | 155 | (43%) |
| b) | Good | 172 | (48%) |
| c) | Fair | 18 | (5%) |
| d) | Poor | 3 | (<1%) |
| e) | Don't know | 13 | (4%) |
8. How would you rate the dependability and overall quality of the city water supply?
- | | | | |
|----|------------|-----|-------|
| a) | Excellent | 158 | (44%) |
| b) | Good | 162 | (45%) |
| c) | Fair | 34 | (9%) |
| d) | Poor | 5 | (1%) |
| e) | Don't know | 2 | (<1%) |
9. How would you rate the overall quality of city recreational programs and facilities? (e.g., parks, trails, park facilities, etc.)
- | | | | |
|----|------------|-----|-------|
| a) | Excellent | 129 | (36%) |
| b) | Good | 194 | (54%) |
| c) | Fair | 22 | (6%) |
| d) | Poor | 2 | (<1%) |
| e) | Don't know | 11 | (3%) |
10. How would you rate the overall quality of services provided by the city?
- | | | | |
|----|------------|-----|-------|
| a) | Excellent | 90 | (25%) |
| b) | Good | 223 | (62%) |
| c) | Fair | 38 | (11%) |
| d) | Poor | 4 | (1%) |
| e) | Don't know | 4 | (1%) |

COMMENTS - 2013 PERFORMANCE MEASUREMENT PROGRAM - CITIZEN SURVEY.

1. How many years have you lived in Montevideo?

2. How would you rate the overall appearance of the city?

Rate: Comment:

- c. Except for west of river
- b. trash on hillsides of overpasses, weeds growing in cracks in streets.
- c. Problem: feral cats
- b. It would be nice if trees that had to be removed on the boulevards were replaced.
- c. There is a lot of abandoned houses. It is a very bad eyesight for the City of Montevideo.
- c. Poor roads (holes). Grass high on highways.
- b. There are storefronts on main street that need attention. They look terrible - some places in alleys could be cleaned up. Not proud of some of the messes.
- c. Boulevard trees need to be trimmed during the summer of all the dead branches.

3. How would you describe your overall feeling of safety in the city?

Rate: Comment:

- a. Our police force always goes above and beyond. They do a great job!
- b. I think as we hear things in news and local communities, we become concerned but that has nothing to do with performance of city.
- c. Due to the influx of immigrants and their disrespect of our laws, traditions, they've got their hands out for all they can get and they get it! They don't take of housing properly.
- b. I don't walk after dark. I walk in residential neighborhoods I know.
- b. Traffic is too fast on streets. Is parking on the wrong side (facing wrong way) legal? No money can be raised by tickets. Two-way traffic on main street BUT people doing u-turns in the middle of the street for parking (is this legal?)

4. How would you rate the overall quality of fire protection services in the city?

Rate: Comment:

- b. Not had experience! Thank goodness! But appreciate the service.

5. How would you rate the overall condition of city streets?

Rate: Comment:

- b. Getting better.
- c. Not my street - Hughes Avenue.
- b. Except for 19th Street in front of Homefront. Get on Schoeps and have them repair the damage they did!
- c. 19th Street, between Sheridan & Lincoln - there is large holes across the road.
Linda Lane has not been repaired from broken watermain.
Hughes Avenue very poor. Alley north of Ashmore Avenue, between 3rd & 4th Streets used extensively and in deplorable condition. Please help!
- c. Some could use major improvements.

- d. Wolfe Avenue hasn't been updated in over 20 years. It's too narrow for one thing, and it's not well maintained.
- b. Looking better.
- b. Even with the re-doing of Park Avenue, the 400 block of South 12th Street has had two floods this summer. Second one was just the other night. We need more drains. Water comes off 13th Street onto Nichols Avenue, around the corner onto 12th and down to the middle of our block. The same happens on Park Avenue. There are no street sewer drains on the north side of the intersection of Park & 12th, and water comes down from that direction to the middle of the block. Water was up to front bumpers of cars in both rains of late. This needs to be remedied.
- c. They have some potholes. I know where they are on my usual routes to avoid them.
- c. Much improved.

6. How would you rate the overall quality of snowplowing on city streets?

Rate: Comment:

- a. They come out early and are good.
- c. My only complaint is when they leave a big furrow of snow at the edge of my driveway. It gets packed so hard I can't move it. I don't know a solution to this issue.
- a. Always did an excellent job.
- d. Intersections seldom plowed results in speed bumps.
- c. Only because of the parking on streets - should be banned.
- d. Horrible.
- c. The routes set up do not appear to make sense in some circumstances and when we have stopped down to discuss the plow turning south on 13th from Lincoln, instead of continuing west on Lincoln, we were given the impression this was not your problem.
- c. Alleys in the winter are very hard to drive through. They should widen the snow in the alleys.
- a. Hard to clean driveways after the plow goes.
- d. Put the plow down and use more salt.
- c. Bumpy intersections.

7. How would you rate the dependability and overall quality of city sanitary sewer service?

Rate: Comment:

- b. Personally, I haven't had a backup in my basement, but houses fairly close-by have. It worries me. By close-by, I mean two houses away, across the street.

8. How would you rate the dependability and overall quality of the city water supply?

Rate: Comment:

- e. My daughter doesn't like the taste of our water, but I haven't noticed a difference between bottled water and city water.
- c. Hard - too much chlorine.
- c. Terrible taste - cannot drink or use for coffee.
Dependability - good.
Quality - bad - can't drink it.
- c. Too much rust in water.

9. How would you rate the overall **quality of city recreational programs and facilities?** (e.g., parks, trails, park facilities, etc.)

Rate: Comment:

- b. * Bike path along CR15 is in terrible shape and has been for a long time.
* Tennis courts are in terrible shape and need to be redone.
- b. Bike trail needs to be resurfaced, from Highway 7 to Wegdahl.
We still need a band shell.
- d. We need to hook trails together Parks to east end and west end Monte to Wegdahl was a start - inside park was completed but never connected to Windom nature area or east to trail by east Cenex.
- a. Windom tennis courts not in good repair. Need a band shell in Smith Park performance area.
Love all of our parks - well cared for.
- b. Trash around, broken glass.
- a. Wildwood/Lagoon/Smith Park - beautiful parks - When I am visiting these parks, visitors from other counties/states also recognize that we have an excellent park maintenance staff. Wow!

10. How would you rate the overall **quality of services** provided by the city?

Rate: Comment:

- e. Can't rate - did not supply return envelope for this mailing.
- b. We need more pressure on cable systems to keep them honest. I have yet to meet someone who "likes" dealing with current providers. There is power in numbers - cable committee disbanded or gave up!
- d. No action on five years of loud motorcycles.
- b. What we really dislike is how people mow and put it in the streets. That goes into our sewers. There should be a fine to those that are warned and continually do so. There must be a way to get it across to people, with water bill maybe.
- b. Stop spraying for bugs. Think of the health of our elderly and children - their lungs. Unhealthy to play in. I'd rather put bug spray on them. Think about it. Kids in the country don't use spray and do fine.