

Member Clausen introduced the following resolution and moved its adoption:

RESOLUTION AUTHORIZING REPORTING REQUIREMENTS FOR THE LOCAL PERFORMANCE PROGRAM

WHEREAS, in 2010, the Minnesota Legislature created a Council on Local Results and Innovation; and

WHEREAS, benefits to the City are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; that participate in the program adopted by the Council on Local Results and Innovation; and

WHEREAS, the participation in the program furthers the City of Golden Valley's goals of improving service delivery and enhancing communication with residents; and

WHEREAS, the City Council has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal outcomes; and

NOW, THEREFORE, BE IT RESOLVED THAT, the City Council of the City of Golden Valley, will report the results of the performance measures to its citizenry by the end of the year through posting on the city's website and various city publications.

BE IT FURTHER RESOLVED, the City Council of the City of Golden Valley will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

Shepard M. Harris
Shepard M. Harris, Mayor

ATTEST:

Kristine A. Luedke
Kristine A. Luedke, City Clerk

The motion for the adoption of the foregoing resolution was seconded by Member Fonnest and upon a vote being taken thereon, the following voted in favor thereof: Clausen, Fonnest, Harris and Schmidgall, the following was absent: Snope and the following voted against the same: none, whereupon said resolution was declared duly passed and adopted, signed by the Mayor and his signature attested by the City Clerk.



2016 Performance Measures Report

General

1. Rating of the overall quality of services provided by your city
Source: Citizen Survey, Question 28

Excellent	Good	Fair	Poor	DK/R
12%	80%	3%	1%	4%

2. Percent change in the taxable property market value

6.22% for 2015 payable year 2016

3. Citizens' rating of the overall appearance of the city
Source: Citizen Survey, Question 55

Excellent	Good	Fair	Poor	DK/R
18%	79%	3%	1%	0%

Police Services

4. Part I and II crime rates as reported by the Minnesota Bureau of Criminal Apprehension

Part I Crimes	Part II Crimes
503	571

Output Measure: Police response time on top priority calls from dispatch to the first officer on scene:

3 minutes for 2016

Fire Services

5. Citizens' rating of the quality of fire protection services
Source: Citizen Survey, Question 10

Excellent	Good	Fair	Poor	DK/R
56%	44%	1%	1%	1%

Output Measure: Fire response time from dispatch to apparatus on scene:

6.36 minutes for 2016

Streets

6. Citizens' rating of the road condition in their city
Source: Citizen Survey, Question 25

Excellent	Good	Fair	Poor	DK/R
23%	61%	10%	7%	0%

7. Citizens' rating the quality of snowplowing on city streets
Source: Citizen Survey, Question 26

Excellent	Good	Fair	Poor	DK/R
34%	64%	2%	2%	0%

Water

8. Citizens' rating of the ①dependability and ②quality of city water supply (centrally-provided system)
Source: Citizen Survey, Questions 21-22

	Excellent	Good	Fair	Poor	DK/R
①	47%	52%	1%	0%	0%
②	40%	60%	0%	0%	0%

Output Measure: Operating cost per 1,000,000 gallons of water pumped/produced (centrally-provided system) (Actual operating expense for water utility/total gallons pumped/1,000,000)

\$6,826.22 /1,000,000 gallons pumped

Sanitary Sewer

9. Citizens' rating of the dependability and quality of city sanitary sewer service (centrally provided system)
Source: Citizen Survey, Questions 23-24

Excellent	Good	Fair	Poor	DK/R
40%	60%	0%	0%	0%

Output Measure: Number of sewer blockages on city system per 100 connections (centrally provided system) (Number of sewer blockage on city system reported by sewer utility/ population/100)

0.01/100 connections

Parks and Recreation

10. Citizens' rating of the quality of city recreational ①programs and ②facilities (parks, trails, park buildings)
Source: Citizen Survey, Questions 14-15

	Excellent	Good	Fair	Poor	DK/R
①	41%	52%	0%	0%	7%
②	39%	58%	0%	0%	3%



MEMORANDUM

Administrative Services Department

763-593-8013 / 763-593-3969 (fax)

Executive Summary For Action

Golden Valley Council Meeting

June 20, 2017

Agenda Item

3. N. Authorizing Reporting Requirements for the Local Performance Measurement Program

Prepared By

Sue Virnig, Finance Director

Summary

In 2010, the Legislature created the Council on Local Results and Innovation. In 2011, the Council released a standard set of ten performance measures for cities that will aid residents, taxpayers, and state and local elected officials in providing services and measure residents' opinions of those services. The City of Golden Valley did not participate early-on due to the cost of conducting a survey that was statically valid.

In 2013 and 2016, the City hired The Morris Leatherman Company (formally Decision Resources) to conduct a survey and include questions to give us the information required for the program.

By participating in the standard measures/performance measurement program, the City is eligible for reimbursement of \$0.14 per capita or around \$3,020.

Attachments

- Resolution Authorizing Reporting Requirements for the Local Performance Measurement Program (1 page)
- Report on Performance Measures for 2016 (1 page)

Recommended Action

Motion to adopt Resolution authorizing Reporting Requirements for the Local Performance Measurement Program.