

RESOLUTION NO. 2014- 62

**AUTHORIZING LOCAL PERFORMANCE MEASUREMENT
REPORTING REQUIREMENTS PROGRAM**

WHEREAS, the City Council of the City of Bloomington (City) has adopted and implemented the minimum ten performance measures developed by the Council on Local Results and Innovation;


WHEREAS, the City is in the process of implementing a local performance measurement system as developed by the City Council on Local Results and Innovation;

WHEREAS, the City will report the results of the ten adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the entity's website, or through a public hearing at which the budget and levy will be discussed and public input allowed;

WHEREAS, the City will survey its residents by the end of the calendar year on the services included in the performance benchmarks;

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF BLOOMINGTON, that the necessary documentation will be filed with the Office of the State Auditor for the Performance Measurement Program to be eligible for a reimbursement of \$0.14 per capita in local government aid, not to exceed \$25,000 and is also exempt from levy limits under Sections 275.70 to 275.74 of State Statute for taxes payable in 2015.

Passed and adopted this 7th day of July, 2014.



Mayor

Attest:



Secretary to the Council



Report on Performance Measures for 2013 City of Bloomington

General:

1.	Rating of the overall quality of services provided by your city Source: 2014 Citizen Survey, Question 11	Excellent 27%	Good 58%	Fair 13%	Poor 1%
2.	Percent change in the taxable property market value =	5.6% for 2013 payable year 2014			
3.	Citizen's rating of the overall appearance of the City Source: 2014 Citizen Survey, Question 5	Excellent 22%	Good 60%	Fair 15%	Poor 3%

Police Services:

4.	Part I and II crime rates		Somewhat Safe	Neither	Somewhat Unsafe	Very Unsafe
OR	Citizens' rating of safety in their community Source: 2014 Citizen Survey, Question 4	Very Safe 78%	20%	2%	1%	0%
	Output Measure: Police response time on top priority calls from dispatch to the first officer on scene=	4.87 min.				

Fire Services:

5.	Insurance industry rating of fire services	ISO 3			
OR	Citizens' rating of the quality of fire protection services Source: 2013 Citizen Survey, Question 13	Excellent 50%	Good 45%	Fair 5%	Poor 0%
	Output Measure: Fire response time from dispatch to first unit on scene =	4.5 minutes			

Streets:

6.	Average City street pavement condition rating	74.3 rating on the Pavement Condition Index (PCI)			
OR	Citizens' rating of the road condition in their city Source: 2014 Citizen Survey, Question 10	Excellent 6%	Good 30%	Fair 39%	Poor 25%
7.	Citizen's rating the quality of snowplowing on City streets Source: 2014 Citizen Survey, Question 10	Excellent 29%	Good 48%	Fair 18%	Poor 5%

Water:

8.	Citizens' rating of the dependability and quality of City water supply. Source: 2014 Citizen Survey, Question 10	Excellent 47%	Good 42%	Fair 10%	Poor 2%
	Output Measure: Operating cost per 1,000,000 gallons of water pumped/produced (centrally-provided system) (Actual operating expense for water utility/total gallons pumped/1,000,000) = \$910/1,000,000 gal.				

Sanitary Sewer

9.	Citizens' rating of the dependability and quality of City sanitary sewer service (centrally-provided system) Source: 2014 Citizen Survey, Question 10	Excellent 32%	Good 54%	Fair 12%	Poor 1%
	Output Measure: Number of sewer blockages on City system per 100 connections (centrally-provided system) (Number of sewer blockages on City system reported by sewer utility/# of connections * 100 = 0.0436/100 connections)				

Parks & Recreation:

10.	Citizens' rating of the quality of City recreational programs and facilities (parks, trails, park buildings) Source: 2014 Citizen Survey, Question 10+C19	Excellent 26%	Good 57%	Fair 16%	Poor 1%
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Note: The results of the 2014 Citizen's Survey will be on the Bloomington website by September 1, 2014.
Some responses will not add up to 100 due to rounding.