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**Sponsor:** County Manager's Office

**Meeting Date:** 6/15/2021

**Title:** Minnesota Council on Local Results and Innovation's  
Performance Measurement Program

**File Number:** 2021-289

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**Background and Rationale:**

In 2010, the Minnesota Legislature created the Council on Local Results and Innovation with the direction to develop standard performance measures and comprehensive performance measurement systems for cities and counties. The purpose of the Minnesota State Auditor Performance Measurement Program for Local Governments ("Program") is to "aid residents, taxpayers, and state and local elected officials in determining the efficacy and effectiveness of counties and cities in providing services, and measure residents' opinions of those services " (Minn. Stat. 6.90, Subd. 2). Each participating county is required to select at least ten measures from the twenty-seven items identified in the "Standard Measures for Counties" prepared by the Council on Local Results and Innovation (Attachment 4), implement a system for measuring them, and report the Minnesota Council on Local Results and Innovation - State Auditor Performance results to residents by the end of that calendar year. The report to residents should be distributed through publication, direct mailing, website posting or at a public hearing at which the budget and levy will be discussed and public input be allowed.

In 2013, Ramsey County staff examined the items listed in the "Standard Measures for Counties" and selected ten measures that provide a brief, high-level view of the county. These are the same measures that are proposed for submission this publishing year. On June 25, 2013, by Resolution 2013-182, the Ramsey County Board of Commissioners approved county participation in the Program and the list of measures. The County has continued to participate in the Program. The 2020 Ramsey County Minnesota Local Government Performance Measures Report was prepared according to the Program requirements. This report was posted on the County website. The same process for publishing and making the report available will be followed in 2021.

One of the benefits from participating in the Program is a reimbursement of up to \$25,000 from the State of Minnesota. In past years, the funds have been used to fund the work of the County's Policy & Planning Division in the County Manager's office to maintain and refine the County's performance measurement processes, and to fund the County's Progressive Internship Program.

To participate in this voluntary program, a county must submit a resolution each year to demonstrate the county's continued commitment to the program, including the submission of the report to the Office of the State Auditor and the release of its performance measures report to the public.

**Recommendation:**


The Ramsey County Board of Commissioners resolved to:

1. Approve continuation of Ramsey County's participation in the Minnesota Council on Local Results and Innovation's Performance Measurement Program, as well as public distribution of the performance measures report via the County's website.
2. Ratify the County Manager's submission of Ramsey County's annual report of its adopted performance measures to the Office of the State Auditor.

A motion to approve was made by Commissioner MatasCastillo, seconded by Commissioner McDonough.

Motion passed.

Aye: - 7: Carter, Frethem, MatasCastillo, McDonough, McGuire, Ortega, and Reinhardt

By: 

Abby Goldsmith, Interim Chief Clerk - County Board

## Minnesota Council on Local Results and Innovation’s Performance Measurement Program: 2021 Report

Ramsey County participates in the Minnesota Council on Local Results and Innovation’s comprehensive performance measurement system for cities and counties. This program encourages local governments to publish and compare information on their activities. The data items were selected from a list provided by the state. Many of the items in the State system are included in the County’s own performance measures.

<b>Public Safety: Crime Rates</b> (per 100,000 people)	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Part I Crimes (Serious Crimes)	3,054	3,814	3,472	3,779
Part II Crimes (Other Crimes)	3,221	3,751	3,463	3,670
Total	6,275	7,565	6,953	7,449

The uniform crime statistics program is a standard way of comparing crime patterns across jurisdictions. Source: State of Minnesota Department of Public Safety, Bureau of Criminal Apprehension, “Uniform Crime Report,” 2016 (Section 4.4.2), 2017 (Section 4.4.2), 2018 (Section 4.4.2) and 2019 (Section 4.4.2).

<b>Public Works: Pavement Conditions</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
Average pavement condition rating for county roads	60	61	61.2	62.1*

Roads are regularly examined and rated, on a scale of 1 to 100, using a standardized system developed by MnDOT. The results are used to plan and implement county maintenance operations efficiently. \*Due to processing delays related to the COVID-19 pandemic, the 2020 rating is a projection based on 2019 rate data. Source: Ramsey County Public Works.

<b>Public Health, Social Services: Low Birth Weight</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Low birth weight births (percent of all live, singleton births with weight < 2500 grams)	5.8%	6.1%	6.5%	8%*

Babies born weighing less than 2500 grams (5lb. 8 oz.) have greater health risks than babies born at a higher birth weight, including poorer health outcomes and a greater likelihood of death before their first birthday. Reducing such risks will reduce health care costs, decrease use of social services programs, and increase family wellbeing. Sources: Minnesota Department of Health, Minnesota County Health Tables (2013-2016), “Natality Table 2: Prematurity and Low Birth Weight of Singleton Births in Minnesota By State, County and Community Health Board (CHB)” ; Minnesota Department of Health, Minnesota County Health Tables, “Natality Table 10. Preterm and Birth Weight of Singleton Births by State/County/ CHB, Minnesota Residents,” 2017 and 2018; County Health Rankings & Roadmaps; \*Minnesota Department of Health County Health Table data for 2019 was not available at the time of publication for this report, so alternative data on births from the National Center for Health Statistics that is drawn from the National Vital Statistics System is provided for 2019. This data is accessible at <http://www.countyhealthrankings.org/>. Due to this change in source, 2019 data is not comparable to percentages from previous years.

<b>Property Records, Evaluation, Assessment: Assessment Ratios</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
Residential Assessment Ratio	94.85	94.48	96.40	94.78
Apartment Assessment Ratio	97.23	94.13	96.79	97.00
Commercial Assessment Ratio	99.84	95.20	96.80	92.89
Industrial Assessment Ratio	91.57	94.55	93.79	98.02

Assessment ratios of assessed values to market sales are part of the Minnesota Department of Revenue’s annual analysis of the accuracy of property value assessments. Assessors are required to have ratios between 90% and 105%. If values are less than 100, the assessed values tend to be lower than market sales. Source: Ramsey County Assessor.

<b>Elections: Accuracy of post-election audit</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
Ballots counted accurately -- post-election review	*	100.00%	*	100.00%
After elections, the results of ballot counting are reviewed to determine the accuracy of the counting process. 99.5% is the minimum accuracy required by the state. Source: Ramsey County Elections. *State-county elections are not conducted in odd-numbered years.				

<b>Veterans Services: Benefits Received by Veterans</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Federal pension and disability benefits for veterans and survivor	\$72.97 million	\$70.42 million	\$67.24 million	\$78.02 million
Value of VA Medical Care Services which includes state of the art Primary and Specialty Care as well as many programs and services.	\$84.92 million	\$94.22 million	\$90.97 million	\$98.00 million
Veterans Services provides counseling and other assistance, including advocacy for veterans, their dependents, and survivors who are entitled to federal and state benefits; enrollment in the VA Medical Care System; and referral to other programs and services provided within the VA Medical Care System. Source: Ramsey County Veterans Services.				

<b>Parks, Libraries: Visits</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
Ramsey County Regional Parks (visits per 1,000 residents)	8,125	8,759	5,719	N/A*
Ramsey County Library (physical visits per 1,000 residents)	6,378	5,853	5,825	1,404
Ramsey County Library (virtual visits per 1,000 residents)	13,054	14,253	14,685	26,351
Parks: Numbers indicate visits to Ramsey County's six regional parks and six regional trails. They do not include visits to nine county parks, which are not tracked. Sources: Metropolitan Council, "2018 Park Use Estimates Dashboard," <a href="https://metro council.org/Parks/Services/Parks-Research/Regional-Park-System-Annual-Use-Estimates.aspx">https://metro council.org/Parks/Services/Parks-Research/Regional-Park-System-Annual-Use-Estimates.aspx</a> (as the Metropolitan Council changed its methodology with its 2017 report, these numbers have been recalculated and are not comparable to the numbers in reports that Ramsey County previously submitted to the Office of the State Auditor); Metropolitan Council, "Appendix A: Detailed 2019 Visitation Estimate," <a href="https://metro council.org/Parks/Publications-And-Resources/PARK-USE-REPORTS/2019-Regional-Park-System-Use-Estimate-Methodology.aspx">https://metro council.org/Parks/Publications-And-Resources/PARK-USE-REPORTS/2019-Regional-Park-System-Use-Estimate-Methodology.aspx</a>  Due to COVID-19, the Metropolitan Council did not produce a parks use estimate in 2020.  Libraries: Traditionally, libraries have tracked physical visits as a measure of services. As the use of digital library materials becomes more common, Ramsey County is also tracking virtual visits. Source: Ramsey County Library.				

<b>Budget, Financial: Bond ratings</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
Standard & Poor's Ratings Services	AAA	AAA	AAA	AAA
Moody's Investor Services	Aaa	Aaa	Aaa	Aaa
Rating agencies examine a county's financial and management characteristics to rate whether the bonds will be safe investments. Source: Ramsey County Finance.				

<b>Environment: Recycling percentage</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
Mixed municipal solid waste (MSW) recycled	55.4%	49.8%	50.3%	46.2%
Recycling is critical for reducing the impact of waste on the environment. Source: Saint Paul – Ramsey County Public Health.				