

BOARD OF COUNTY COMMISSIONERS  
WASHINGTON COUNTY, MINNESOTA

RESOLUTION NO. 2013-070

DATE June 4, 2013  
MOTION BY COMMISSIONER Miron

DEPARTMENT Administration  
SECONDED BY COMMISSIONER Lehrke

Participation in the 2013 Performance Measurement Program

WHEREAS, the Legislature created the Council on Local Results and Innovation in 2010, outlined in MS 6.91; and

WHEREAS, the Council on Local Results and Innovation released a standard set of performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinions of those services; and

WHEREAS, in 2011, the County Board chose to participate in the voluntary standard measures program by adopting resolution #2011-068; and

WHEREAS, a county that elects to participate in the standard measures program for 2013 may be eligible for a reimbursement of \$0.14 per capita in county government aid, not to exceed \$25,000; and

WHEREAS, counties must file a report with the Office of the State Auditor by July 1, 2013 consisting of a declaration adopting and implementing performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, the county has a longstanding commitment to performance measurement and improvement that focuses on outcome goals and performance results; and

WHEREAS, the county has implemented a local performance measurement system including the use of measurement and reporting to help plan, budget, manage, and evaluate programs and processes; and

WHEREAS, the county will report the results of the 11 adopted measures from this program to residents by posting the results on the county's website; and

WHEREAS, the county has utilized surveys to gather information on the performance benchmarks and had surveyed its residents in 2013 on the quality of county services and facilities;

WHEREAS, the county will continue to communicate the results of our performance measurement and improvement program with our residents through the use of public meetings, news releases, and an annual report to the County Board and our residents.

NOW, THEREFORE, BE IT RESOLVED that the Washington County Board of Commissioners adopts 11 Model Performance Measures for Counties and authorizes the County Administrator to file the declaration to participate in the 2013 Performance Measurement Program and to file the Performance Measurement Review with the Office of the State Auditor by July 1, 2013.

ATTEST:

COUNTY ADMINISTRATOR

*Lisa Weik*  
COUNTY BOARD CHAIR

	YES	NO
BEARTH	<u>X</u>	___
KRIESEL	<u>X</u>	___
LEHRKE	<u>X</u>	___
MIRON	<u>X</u>	___
WEIK	<u>X</u>	___

# Washington County

## Performance Measurement Review

Washington County, Minnesota

2013

### PUBLIC SAFETY

#### Part I and Part II Crimes per 1,000 residents

	2010	2011	2012
Part I Crimes	3.4	3.3	3.1
Part II Crimes	14.3	13.0	13.1

Crimes committed by offenders are classified as either Part I or Part II crimes. Part I crimes include homicide, sexual assault, robbery, aggravated assault, burglary, larceny-theft (shoplifting, pick-pockets), motor vehicle theft, and arson. Part II crimes include other assaults, forgery and counterfeiting, fraud, embezzlement, stolen property (buying, receiving, possessing), vandalism, weapons (carrying, possessing), prostitution, sex offenses, drug abuse violations, gambling, offenses against family and children, driving under the influence, violating liquor laws, drunkenness, disorderly conduct, vagrancy, and all other offenses (any offense that does not fit in any category except for driving offenses).

*Note: 2011 population estimate was used to calculate 2011 and 2012 crimes per 1,000 residents, as the 2012 population estimate was not available at the time of publication.*

Source: Washington County Sheriff's Office

#### Citizens' rating of safety in their community—2013 Residential Survey

Excellent	Good	Fair	Poor	Don't Know
26%	60%	12%	2%	0%

This measure provides information on the percentage of randomly selected Washington County residents who were asked to rate the overall feeling of safety in Washington County.

Source: Washington County Administration—2013 Residential Survey

#### Percent of adult offenders with new felony conviction within 3 years of discharge

	2010	2011	2012
Percent of adult offenders with a felony conviction within 3 years of discharge	21%	17%	16%

*Note: Washington County recidivism rates for 2012 involve probation sentenced offenders with a felony level case discharged in 2008. The percentages are within the norm of the seven-county metro area.*

Source: Washington County Community Corrections

### State Standard Measures Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a set of performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measures residents' opinions of those services.

This document provides summary information on 11 of those output and outcome performance measures. For additional information, including narratives and analysis on many of these measures, please refer to the annual Washington County Performance Measurement Report on the county website: [www.co.washington.mn.us/performanceasures](http://www.co.washington.mn.us/performanceasures)

## PUBLIC WORKS

### Average pavement condition rating

	2010	2011	2012
PCI Rating	77	75	73

Note: The PCI rating monitors the surface quality of the pavement. Washington County's goal is to maintain the overall pavement condition of its roadway system at an average PCI of 72 or greater, with a minimum PCI of 40.

Source: Washington County Public Works and Minnesota Department of Transportation

### Citizens' rating of the road conditions in their county—Residential Survey

	Excellent	Good	Fair	Poor	Don't Know
2013	16%	47%	25%	7%	5%
2008	8%	45%	31%	15%	1%
2006	9%	50%	31%	8%	1%

This measure provides information on the percentage of randomly selected Washington County residents who were asked to rate the condition of county roads such as Manning Avenue, Radio Drive, or Bailey Road.

Source: Washington County Administration—2006, 2008, and 2013 Residential Survey

## PUBLIC HEALTH, SOCIAL SERVICES

### Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention

	2010	2011	2012
Child Maltreatment	7.9%	9.3%	13.6%

Note: Date for 2012 is for a portion of the year, data for 2012 will be finalized after a full 12 months have elapsed after the occurrence of maltreatment.

Child maltreatment includes physical abuse, neglect, sexual abuse, mental injury, or maltreatment of a child in a facility. Minnesota's Department of Human Services measures repeat maltreatment as the percentage of children where there is a recurrence of maltreatment within 12 months following an intervention. Washington County's goal is 10% or less.

Source: Minnesota Department of Human Services' Social Services Information System

### Percentage of low birth-weight children

	2008	2009	2010
Low birth weight	4.2%	4.4%	4.6%

Note: Low birth weight describes babies who are born weighing less than 2,500 grams or 5.5 pounds. This data does not include multiple births. 2011 and 2012 data was not available at the time of publication.

Source: Washington County Public Health and Environment

**PARKS, LIBRARIES**

## Citizens' rating of quality of parks—Park Visitor Survey

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	No Response
2012	62.6%	32.3%	0.3%	0.1%	0.1%	4.6%
2011	69.2%	26.4%	1.7%	1.1%	0.7%	0.9%
2010	65.7%	29.3%	2.2%	0.4%	1.6%	0.8%

This measure provides information on the percentage of surveyed park visitors who were satisfied with their experience in the park they visited that day.

Source: Washington County Public Works—Park Visitor Survey

## Number of annual library visits per 1,000 residents

	2010	2011	2012
Number of annual library visits per 1,000 residents	5,216	4,765	3,990

Note: Numbers include Associate Libraries in Stillwater and Bayport. Library hours were reduced in 2012. Digital downloads of e-books and e-audiobooks, which can be done remotely, continue to increase.

2011 population estimate was used to calculate 2011 and 2012 in person library visits per 1,000 residents, as the 2012 population estimate was not available at the time of publication.

Source: Washington County Library

**BUDGET, FINANCIAL**

## Bond rating

	2010A	2011A	2012A
Standard and Poor's Rating Service	AAA	AAA	AAA
Moody's Investor's Services	Aaa	Aaa	Aaa

Note: The letter "A" behind each year signifies the name of the bond sale.

Source: Washington County Accounting and Finance

**ENVIRONMENT**

## Recycling percentage

	2010	2011	2012
Percentage of recycled waste	56.5%	57.0%	57.6%

Note: The recycling percentage is the total tons of county recyclable materials as a percentage of the waste generation rate.

Source: Washington County Public Health and Environment SCORE Report

### PERFORMANCE MEASURES & INDICATORS REPORT

#### Washington County Performance Measurement Program

Since the mid-1990s, Washington County departments have tracked, reported, and monitored performance measures to support decision-making, and to drive continued improvement in core functions and the services provided.

Progress Meetings, scheduled with each department once a year, are an example of continuously improving and advancing use of information and analysis in the organization. The purpose of these meetings is to facilitate an ongoing overview of the departments' performance and encourage dialogue about performance results between Office of Administration and the county's departments.

In addition to the measurement activities, the county has been increasing its use of quality improvement and process techniques such as Lean and Kaizen.

Washington County's multi-departmental Performance Measurement and Improvement Team (PerMIT) continues to further institutionalize the use of performance measurement and improvement throughout the organization. Washington County remains committed to making data-driven decisions, ensuring accountability, and providing quality services.

The annual Performance Measures and Indicators Report reflects Washington County's continued commitment to high-quality service that meets and exceeds the needs and expectations of Washington County residents. The 2012 Performance Measures and Indicators Report is the county's 14th annual report. This report will be available late June 2013.

[www.co.washington.mn.us/performanceasures](http://www.co.washington.mn.us/performanceasures)



### Washington County Mission Statement

#### MISSION

Providing quality services through responsible leadership, innovation, and the cooperation of dedicated people.

#### GOALS

- To promote the health, safety, and quality of life of citizens.
- To provide accessible, high-quality services in a timely and respectful manner.
- To address today's needs while proactively planning for the future.
- To maintain public trust through responsible use of public resources, accountability, and openness of government.

#### VALUES

- Ethical: to ensure public trust through fairness, consistency, and transparency.
- Stewardship: to demonstrate tangible, cost-effective results and protect public resources.
- Quality: to ensure that services delivered to the public are up to the organization's highest standards.
- Responsive: to deliver services that are accessible, timely, respectful, and efficient.
- Respectful: to believe in and support the dignity and value of all members of this community.
- Leadership: to actively advocate for and guide the County toward a higher quality of life.

### Project Contact:

Amanda Hollis  
Management Analyst II  
Washington County  
Office of Administration  
14949 62nd Street North  
P.O. Box 6  
Stillwater, MN 55082

651-430-6021  
[amanda.hollis@co.washington.mn.us](mailto:amanda.hollis@co.washington.mn.us)

[www.co.washington.mn.us](http://www.co.washington.mn.us)