

STATE OF MINNESOTA

COUNTY OF HENNEPIN

CLERK TO THE COUNTY BOARD

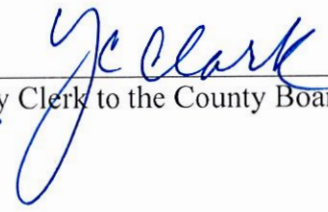
I, MARIA ROSE, Clerk to the County Board of the above named County, do hereby certify that I have compared the papers writing, to which this certificate is attached, with the original

Resolution No. 17-0238 adopted by the County Board of Commissioners on June 27, 2016

as the same appears of record and on file in the said Clerk to the Board's office, at the Government Center in said Hennepin County, and find the same to be true and correct copy thereof.

IN TESTOMONY WHEREOF, I have hereunto set my hand and affixed the seal of said County at the City of Minneapolis, this 30th day of June A.D. 2017

YOLANDA C. CLARK
Deputy Clerk to the County Board

by:  _____
Deputy Clerk to the County Board

HENNEPIN COUNTY

MINNESOTA

Hennepin County, Board of Commissioners

RESOLUTION 17-0238

2017

The following resolution was moved by Commissioner Mike Opat and seconded by Commissioner Peter McLaughlin:

WHEREAS, the Minnesota Legislature created the Council on Local Results and Innovation in 2010; and

WHEREAS, the Council on Local Results and Innovation released a standard set of eleven performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinion of those services; and

WHEREAS, Hennepin County is committed to performance management and reporting; and

WHEREAS, Hennepin County has implemented a local performance measurement system as developed by the Council on Local Results and Innovation; and

WHEREAS, Hennepin County does not have jurisdiction for Parks and, therefore, will not participate in the Parks' performance measurement in 2017; and

WHEREAS, Hennepin County has adopted and implemented the minimum ten performance measures for counties developed by the Council on Local Results and Innovation; and

WHEREAS, a county that elects to participate in the standard measures program for 2017 may be eligible for a reimbursement of \$.014 per capita in government aid, not to exceed \$25,000;

BE IT RESOLVED, that the county will publish the 2016 results of the ten adopted performance measures on the county's web site by the end of the 2017 calendar year; and

BE IT FURTHER RESOLVED, that the Hennepin County Board of Commissioners authorizes staff to notify the Office of the State Auditor by July 1, 2017 of Hennepin County's commitment to participate in the 2017 Performance Measurement Program.

The question was on the adoption of the resolution and there were 5 YEAS and 0 NAYS, as follows:

**County of Hennepin
Board of County Commissioners**

YEAS	NAYS	ABSTAIN	ABSENT
Mike Opat			Jeff Johnson
Linda Higgins			Marion Greene
Peter McLaughlin			
Debbie Goettel			
Jan Callison			

RESOLUTION ADOPTED ON **6/27/2017**

ATTEST: *M. Rogl*

Deputy/Clerk to the County Board

HENNEPIN COUNTY
MINNESOTA

Model Performance Measures for Counties

2017

Center of Innovation and Excellence
701 4th Avenue South – Suite 360, Minneapolis, MN 55415
612-348-4466
612-348-7423

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Public Safety

Part I and II Crime Rate

- Part I crimes include murder, rape, aggravated assault, burglary, larceny, motor vehicle theft, and arson.
- Part II crimes include other assaults, forgery/counterfeiting, embezzlement, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family/children crime, Driving Under the Influence, liquor laws, disorderly conduct, and other offenses.

Offenses, Clearances, Percent Cleared, and Crime Rate by Agency - 2016

Population 1,239,456	Grand Total	Total Part 1	Total Part 2
Offenses	95,299	40,922	52,962
Clearances	34,250	9,608	23,590
Clearance Rate	36%	23%	45%
Crime Rate Per 100,000 pop	7,689	3,302	4,273

Offenses, Clearances, Percent Cleared, and Crime Rate by Agency - 2015

Population 1,229,084	Grand Total	Total Part 1	Total Part 2
Offenses	95,521	40,984	54,537
Clearances	30,919	10,068	20,851
Clearance Rate	32%	25%	38%
Crime Rate Per 100,000 pop	8,310	3,334	4,976

Offenses, Clearances, Percent Cleared, and Crime Rate by Agency - 2014

Population 1,211,265	Grand Total	Total Part 1	Total Part 2
Offenses	99,441	43,045	56,396
Clearances	37,274	10,250	27,024
Clearance Rate	37%	24%	48%
Crime Rate Per 100,000 pop	8,210	3,554	4,656

Offenses, Clearances, Percent Cleared, and Crime Rate by Agency - 2013

Population 1,179,108	Grand Total	Total Part 1	Total Part 2
Offenses	102,697	44,253	58,444
Clearances	41,544	10,780	30,764
Clearance Rate	40%	24%	53%
Crime Rate Per 100,000 pop	6,449	3,736	2,763

Offenses, Clearances, Percent Cleared, and Crime Rate by Agency - 2012

Population 1,163,318	Grand Total	Total Part 1	Total Part 2
Offenses	103,625	44,839	58,786
Clearances	42,800	10,425	32,375
Clearance Rate	41%	23%	55%
Crime Rate Per 100,000 pop	8,923	3,861	5,052

Offenses, Clearances, Percent Cleared, and Crime Rate by Agency - 2011

Population 1,211,265	Grand Total	Total Part 1	Total Part 2
Offenses	104,380	44,335	60,045
Clearances	45,548	10,787	34,761
Clearance Rate	44%	24%	58%
Crime Rate Per 100,000 pop	6,855	3,798	3,057

Offenses, Clearances, Percent Cleared, and Crime Rate by Agency - 2010

Population 1,211,265	Grand Total	Total Part 1	Total Part 2
Offenses	107,654	44,349	66,305
Clearances	49,564	10,773	38,791
Clearance Rate	46%	24%	61%
Crime Rate Per 100,000 pop	9,386	3,869	5,509

Offenses, Clearances, Percent Cleared, and Crime Rate by Agency - 2009

Population 1,138,316	Grand Total	Total Part 1	Total Part 2
Offenses	111,630	45,502	66,128
Clearances	50,175	11,274	38,901
Clearance Rate	45z5	25%	59%
Crime Rate Per 100,000 pop	9,806	3,997	5,809

State of Minnesota, Department of Public Safety, 2009-2016, Bureau of Criminal Apprehension Minnesota Justice Information Services, Uniform Crime Report.

Probation/Corrections

Recidivism for the purposes of this report means the percentage of adult offenders with a felony supervision event ending for any reason outside of death or incarceration in prison in a given year who receive a new felony conviction within three years of the end of the supervision event.

- This does not include juveniles or non-felon adults.
- This includes only subsequent convictions in Minnesota. No effort is made to identify out of state convictions

Measure: Percent of Adult Probation Offenders with new felony conviction

Felony Recidivism	2008	2009	2010	2011	2012
No – Did <u>NOT</u> recidivate	80.8%	84.4%	82.4%	85.1%	83.7%
Yes – DID recidivate	19.2%	15.6%	17.6%	14.9%	16.3%
Total	100%	100%	100%	100%	100%

Public Works

Hours to plow complete system during snow event

Year (2 A.M. Events Only)	Urban	Rural
2016-2017	4:30	4:19
2015-2016	4:01	4:04
2014-2015	4:01	4:06
2013-2014	4:54	4:42
2012-2013	4:42	4:36
2011-2012	4:36	4:36
2010-2011	4:36	4:23
2009-2010	4:26	3:41
2008-2009	4:29	4:08
2007-2008	4:41	4:36
2006-2007	5:00	4:36
2005-2006	4:28	4:34

Hennepin County roadway system is monitored via an annual inspections program which rates pavements for their ride quality.

- This data is used by the pavement management system to produce the Pavement Serviceability Rating (PSR).
- The rating varies from "Very Poor" (0.0) to "Very Good" (5.0).

Average county payment condition rating

Year	Percent of Lane Miles Rated "Good" (4.0) or "Very Good" (5.0)
2016	66.2%
2015	52.8%
2014	58.7%
2013	61.9%
2012	60.5%
2011	52.9%
2010	54.3%
2009	46.6%
2008	48.1%
2007	51.5%
2006	49.4%
2005	47.0%
2004	32.6%
2003	28.7%
2002	43.5%
2001	48.5%
2000	51.1%
1999	52.7%
1998	50.6%
1997	44.0%

Contact James Grube, Director of Transportation, Public Works Department, 612-596-0307

Public Health

Behavioral Risk Factor Surveillance System Rating

- Client Survey: Excellent, Very Good, Good, Fair, Poor

SHAPE 2014 – Adult Data Book:

“Overall Health – In general, would you say your health is...?”

	Sample Size (N=)	Excellent	Very Good	Good	Fair	Poor
Male	3,118	18.8% ±2.2	44.1% ±2.6	30.4% ±2.5	5.7% ±1.1	1.1% ±0.5
Female	5,422	18.1% ±1.5	45.8% ±1.8	27.6% ±1.7	7.5% ±1.1	1.0% ±0.4
Hennepin County Total	8,541	18.5% ±1.3	45.0% ±1.6	28.9% ±1.5	6.6% ±0.8	1.0% ±0.3

Social Services

Workforce participation rate among Minnesota Family Investment Program (MFIP) and Diversionary Work Program (DWP) recipients.

Minnesota Department of Human Services MFIP Management Indicator: TANF Work Participation Rates

Year	Annualized TANF Work Participation Rate
2016 (April 2015-March 2016)	60.4%*
2015 (April 2014 – March 2015) Published 07/2015	38.18%
2014 (April 2013 – March 2014) Published 7/2017	38.10%
2013 (April 2012 – March 2013) Published 7/2013	37.40%

* The 2016 data provided in the annualized SS-I average the three-year SS-I for quarters two, three, and four of 2015 and the first quarter of 2016, weighted by the number of adult sin each baseline quarter. This is a change in methodology from prior computations of this measure.

Data Source: Minnesota Department of Human Services Publication. Minnesota Family Investment Program Annualized Self-support Index (SS-I) and Work Participation Rate for the year (For Determination of Performance-Based Funds for the Following Year).

Percentage of children where there is NOT a recurrence of maltreatment within 12 months following an intervention

Federal or State Target: 100%

Year	Percentage
July 2015 – June 2016	83.7%
July 2014 – June 2015	87.9%
July 2013 – June 2014	92.4%
July 2012 – June 2013	90.7%
July 2011 – June 2012	90.3%
July 2010 – June 2011	89.7%
July 2009 – June 2010	90.4%

Data Source: SSIS Charting and Analysis for a 12 month period for all children who were victims of substantiated child abuse and/or neglect during the reporting period.

Contact Rex Holzemer, Assistant County Administrator, Human Services and Public Health Department, 612-348-3456.

Taxation

Level of assessment ratio

Note: If the median ratio falls between 90% and 105%, the level of assessment is determined to be acceptable.

Year	Median Ration (%)	Mean Ratio (%)
2017	95.0	95.6
2016	94.9	95.5
2015	92.3	93.3
2014	93.3	91.1
2013	95.3	97.3
2012	95.4	97.1
2011	95.3	96.9
2010	95.3	97.4
2009	95.0	96.3
2008	95.0	95.9
2007	95.8	96.0
2006	95.9	96.2
2005	95.8	96.3
2004	95.7	96.1
2003	95.9	96.3
2002	95.4	95.6

Elections

Accuracy of post-election audit (percentage of ballots counted accurately)

Year	Accuracy
2016	The County Canvassing Board randomly selected 13 precincts to be hand counted and compared against the election night machine count. All 13 had 100% accuracy.
2015	The County Canvassing Board did not conduct a post-election audit because, by law, these are only conducted in even years. There is no change from 2014 data.
2014	The County Canvassing Board randomly selected 13 precincts to be hand counted and compared against the election night machine count. All 13 had 100% accuracy.
2013	The County Canvassing Board did not conduct a post-election audit because, by law, these are only conducted in even years. There is no change from 2012 data.
2012	The last even-year election — 13 precincts were randomly selected for audit: All 13 precincts had 100% accuracy.
2011	The County Canvassing Board did not conduct a post-election audit because, by law, these are only conducted in even years. There is no change from 2010.
2010	The County Canvassing Board randomly selected 13 precincts to be hand counted and compared against the election night machine count. Listed below were the precincts selected and the difference by percentage on how the hand count compared to the election night results.

Contact Mark Chapin, Resident and Real Estate Services Department. 612-348-5297.

Veterans' Services

Output Measure: Percent of veterans who said their questions were answered when seeking benefit information from their County Veterans' Office

Full Year – 2016 (N=233)

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	48%	49%	3%	0%	223
Staff members at this location pay attention to what I say.	68%	30%	2%	0%	227
I have opportunity to make choices that are important to me.	55%	43%	2%	0%	223
The services I receive at this service location make me better able to do the things I want to do now.	49%	49%	2%	0%	221
Staff members give me clear information on the different service choices available to help me.	50%	46%	4%	0%	221
Staff members here clearly explain to me what I need to do next to get the services I need or want.	57%	40%	2%	0%	224

First Quarter 2015

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	37%	59%	4%	0%	75

Staff members at this location pay attention to what I say.	62%	36%	1%	0%	77
I have opportunity to make choices that are important to me.	47%	49%	3%	1%	77
The services I receive at this service location make me better able to do the things I want to do now.	48%	47%	4%	1%	75
Staff members give me clear information on the different service choices available to help me.	52%	45%	1%	1%	73
Staff members here clearly explain to me what I need to do next to get the services I need or want.	57%	40%	1%	1%	75

First Quarter 2014

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	49%	51%	0%	0%	39
Staff members at this location pay attention to what I say.	69%	31%	0%	0%	39
I have opportunity to make choices that are important to me.	59%	38%	0%	3%	39
The services I receive at this service location make me better able to do the things I want to do now.	51%	49%	0%	0%	37
Staff members give me clear information on the different service choices available to help me.	47%	53%	0%	0%	36

Staff members here clearly explain to me what I need to do next to get the services I need or want.	53%	47%	0%	0%	36
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First Quarter 2013

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	49%	51%	0%	0%	40
Staff members at this location pay attention to what I say.	69%	31%	0%	0%	39
I have opportunity to make choices that are important to me.	59%	38%	0%	3%	39
The services I receive at this service location make me better able to do the things I want to do now.	51%	49%	0%	0%	37
Staff members give me clear information on the different service choices available to help me.	47%	53%	0%	0%	36
Staff members here clearly explain to me what I need to do next to get the services I need or want.	53%	47%	0%	0%	36

First Quarter 2012

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when	35%	65%	0%	0%	20

I need it.					
Staff members at this location pay attention to what I say.	35%	65%	0%	0%	20
I have opportunity to make choices that are important to me.	53%	47%	0%	0%	19
The services I receive at this service location make me better able to do the things I want to do now.	45%	55%	0%	0%	20
Staff members give me clear information on the different service choices available to help me.	50%	45%	0%	5%	20
Staff members here clearly explain to me what I need to do next to get the services I need or want.	50%	50%	0%	0%	20

First Quarter 2011

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	26%	63%	11%	0%	19
Staff members at this location pay attention to what I say.	57%	43%	0%	0%	21
I have opportunity to make choices that are important to me.	47%	47%	5%	0%	19
The services I receive at this service location make me better able to do the things I want to do now.	45%	50%	5%	0%	20
Staff members give me clear information on the different service choices available to help me.	33%	67%	0%	0%	18

Staff members here clearly explain to me what I need to do next to get the services I need or want.	44%	56%	0%	0%	18
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Contact Jim Baxter, Interim Director of Veterans Services, Human Services and Public Health Department 612-348-5879.

Library

Library Visits

Year	Number of Residents	Library Visits	Visits per Resident
2016	1,223,149	5,379,722	4.40
2015	1,210,720	5,462,859	4.51
2014	1,195,058	5,568,480	4.66
2013	1,180,138	5,240,918	4.44
2012	1,184,576	5,400,000	4.56
2011	1,152,425	5,856,792	5.08
2010	1,168,983	5,764,193	4.93

Contact Lois Thompson, Library Director, 612-543-8541.

Contact information

Center of Innovation and Excellence
701 4th Avenue South – Suite 360, Minneapolis, MN 55415
612-348-4466
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