



**RESOLUTION NO. 03-13
CITY COUNCIL
Proctor, Minnesota**

WHEREAS, Benefits to the City of Proctor for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Proctor has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of Proctor will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.


BE IT FURTHER RESOLVED, The City Council of Proctor will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

Motion by: Council Member Shawn McGovern, Second by: Council Member Jake Benson

Detail of Voting: Ayes - 5 Nays - 0

I CERTIFY THAT the above resolution was adopted by the Council on this 4th day of March 2013.

CITY OF PROCTOR



Dave Brenna – Mayor

ATTEST



James Rohweder – City Administrator

Performance Measurement Program – 2012 Proctor Citizen Survey - Summary

March 25, 2013.

	Paper Totals	Online Survey	Grand Total	Total Responses
3. How would you rate the overall appearance of the city?				
a. Excellent	14		14	
b. Good	141	19	160	
c. Fair (Please Explain)	48	11	59	
d. Poor (Please Explain)	13	1	14	
e. Don't know	1		1	248
4. How would you describe your overall feeling of safety in the city?				
a. Very safe	129	14	143	
b. Somewhat safe	82	15	97	
c. Somewhat unsafe (Please Explain)	6	2	8	
d. Very unsafe (Please Explain)	0		0	
e. Don't know	2		2	250
5. How would you rate the overall quality of fire protection services in the city?				
a. Excellent	92	6	98	
b. Good	88	12	100	
c. Fair (Please Explain)	1	1	2	
d. Poor (Please Explain)	1		1	
e. Don't know	37	12	49	250
6. How would you rate the overall condition of city streets?				
a. Excellent	3		3	
b. Good	90	8	98	
c. Fair (Please Explain)	73	10	83	
d. Poor (Please Explain)	48	13	61	
e. Don't know	4		4	249
7. How would you rate the overall quality of snowplowing on city streets?				
a. Excellent	81	8	89	
b. Good	102	11	113	
c. Fair (Please Explain)	21	8	29	
d. Poor (Please Explain)	12	3	15	
e. Don't know	3		3	249
8. How would you rate the dependability and overall quality of city sanitary sewer service?				
a. Excellent	62	7	69	
b. Good	117	12	129	
c. Fair (Please Explain)	6	2	8	
d. Poor (Please Explain)	8	4	12	
e. Don't know	25	6	31	249
9. How would you rate the dependability and overall quality of the city water supply?				
a. Excellent	81	12	93	
b. Good	114	13	127	
c. Fair (Please Explain)	8	2	10	
d. Poor (Please Explain)	1	1	2	
e. Don't know	10	3	13	245
10. How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?				
a. Excellent	28	1	29	
b. Good	121	20	141	
c. Fair (Please Explain)	17	6	23	
d. Poor (Please Explain)	7	1	8	
e. Don't know	39	3	42	243
11. How would you rate the overall quality of services provided by the city?				
a. Excellent	38	2	40	
b. Good	142	19	161	
c. Fair (Please Explain)	13	6	19	
d. Poor (Please Explain)	5	1	6	
e. Don't know	13	3	16	242
12. How would you rate the emergency medical services provided by the city?				
a. Excellent	71	4	75	
b. Good	80	10	90	
c. Fair (Please Explain)	3	1	4	
d. Poor (Please Explain)	3	0	3	
e. Don't know	56	16	72	244
13. How would you rate the sense of community among Proctor residents?				
a. Excellent	41	2	43	
b. Good	124	22	146	
c. Fair (Please Explain)	24	5	29	
d. Poor (Please Explain)	4	1	5	
e. Don't know	18	1	19	242
14. How often do you watch City Council or City Commission meetings on the access channel?				
a. Frequently	8	1	9	
b. Occasionally	36	2	38	
c. Rarely	49	6	55	
d. Not at all	120	22	142	244

Totals:		
a. Excellent	705	23.9%
b. Good	1,400	47.4%
c. Fair	329	11.1%
d. Poor	269	9.1%
e. Don't know	252	8.5%
	<u>2,955</u>	<u>100.0%</u>