

REQUEST FOR COUNCIL CONSIDERATION

ITEM DESCRIPTION: Resolution Approving the City of New Brighton's Submittal to the Minnesota State Auditor and the Council of Local Results and Innovation Standard Measures Program Results

DEPARTMENT HEAD'S APPROVAL:

Dean R. Lotter, City Manager

CITY MANAGER'S APPROVAL:

No comments to supplement this report  **Comments attached**

Recommendation:

To approve a resolution adopting the City of New Brighton's Submittal to the Minnesota State Auditor and the Council of Local Results and Innovation Standard Measures Program Results.

Legislative History:

In 2010, the Minnesota State Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services and measure residents' opinions of those services. In February of 2012, the Council created a comprehensive performance measurement system for cities and counties to implement. In 2013, the Council revised the performance measures and clarified the system requirements to increase participation in the program.

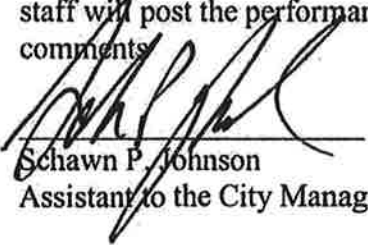
Financial Impact:

A county or city that elects to participate in the standard measures program is eligible for a reimbursement of \$0.14 per capita in local government aid (Per Minnesota Statutes 6.91-Local Performance Measurement and Reporting), not to exceed \$25,000. The City of New Brighton would be eligible to receive (21,496 population x \$.14) approximately \$3,009 in reimbursement dollars from the State of Minnesota.

Explanation:

Participation in the standard measures program by a city or a county is voluntary. Counties and cities that choose to participate in the standard measures program must officially adopt and implement (at a minimum) ten performance measures that are approved by the Council. The city or county can select performance measures from applicable service categories (General, Police Services, Fire and EMS Services, Streets, Water, and Sanitary Sewer) that are developed by the Council on Local Results and Innovation. For City Council review, City staff has attached a list of performance measures that are being recommended for submittal to the Council on Local Results and Innovation. With the completion of the City's recent citizen survey and internal departmental information, City staff was able to address all twenty-nine questions that were identified as standard measures for cities by the Minnesota State Auditor. This is the second year that the City of New Brighton has participated in this program.

If the selected performance measures are approved by the City Council, City staff will report the results of the measures to the Minnesota State Auditor. The deadline for submitting the reporting requirements to the Minnesota State Auditor is July 1, 2014. A final report of the performance measures must be accessible to New Brighton residents before the end of the calendar year. City staff will post the performance measurement results on the City's website for public viewing and comments.



Schawn P. Johnson
Assistant to the City Manager

Attachments:

- City of New Brighton's Vision, Values, Mission, and Goals
- City of New Brighton Performance Measurement Program Report-June 2014
- Overview of the State of Minnesota Performance Measurement Program
- Minnesota Statutes 6.91, 275.70, 275.71, 275.72, 275.73, and 275.74

**RESOLUTION NO.
14-053**

**STATE OF MINNESOTA
COUNTY OF RAMSEY
CITY OF NEW BRIGHTON**

**RESOLUTION APPROVING THE CITY OF NEW BRIGHTON'S SUBMITTAL TO THE
MINNESOTA STATE AUDITOR AND THE COUNCIL OF LOCAL RESULTS AND
INNOVATION STANDARD MEASURES PROGRAM RESULTS**

WHEREAS, IN 2010 the State of Minnesota Legislature created the Council on Local Results and Innovation; and

WHEREAS, benefits to the City of New Brighton for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measure program are outlined in MS 6.91 and include eligibility for reimbursement as set by State statute; and

WHEREAS, any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the New Brighton City Council has adopted and implemented twenty-nine performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage, and evaluate programs and processes for optimal future outcomes; and

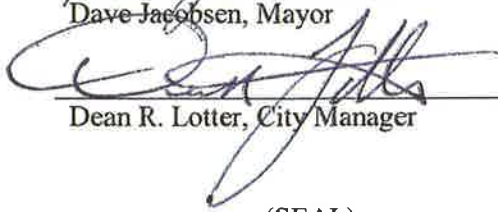
WHEREAS, the New Brighton City Council will report the results of the performance measures to its citizens by the end of the year through a posting on the City of New Brighton's website.

BE IT FUTHER RESOLVED that the City of New Brighton will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

Adopted this 24th day of June, 2014.



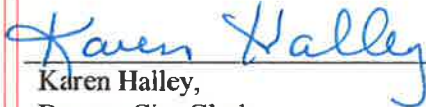
Dave Jacobsen, Mayor



Dean R. Lotter, City Manager

(SEAL)

ATTEST:



Karen Halley,
Deputy City Clerk

City of New Brighton Performance Measurement Report-June 2014

Category	#	Measures	Responses
General	1	Rating of the overall quality of services provided by your city (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2013. The overall quality of life in New Brighton received the following ratings: Excellent-26%, Good 64%, Fair 9%, and Poor 1%. National Research Center received 367 total responses from the citizen survey for this question.
	2	Percent change in the taxable property market value	From December 31, 2012 through December 31, 2013 the City of New Brighton's taxable property market valued increased by 0.59%.
	3	Citizens rating of the overall appearance of the City (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2013. The overall appearance of New Brighton received the following ratings: Excellent-21%, Good 60%, Fair 16%, and Poor 2%. National Research Center received 366 total responses from the citizen survey for this question.
	4	Nuisance code enforcement cases per 1,000 population	184 Code Enforcement Cases/21,496 population x 1,000=8.6 Code Enforcement Cases per 1,000 residents in 2013
	5	Number of library visits per 1,000 population	4,836 library visits in 2013
	6	Bond rating	AA (Standards and Poors Investment Services)
	7	Citizens rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2013. The recreational opportunities in New Brighton received the following ratings: Excellent-19%, Good 51%, Fair 25%, and Poor 5%. The athletic fields in New Brighton received the following ratings: Excellent-19%, Good 57%, Fair 21%, and Poor 3%. National Research Center received 363 total responses from the citizen survey for this question.

City of New Brighton Performance Measurement Report-June 2014

	8	Accuracy of post election audit (% of ballots counted accurately)	Ramsey County canvassing board reported a 99.8% post election accuracy rate in 2012. Ramsey County did not conduct a post election audit in New Brighton for the 2013 calendar year.
Police Services	9	Part I and II Crime Rates	New Brighton Part I Crime Rate-2,589; New Brighton Part II Crime Rate-2,091 (2013 Data)
	10	Part I and II Crime Clearance Rates	New Brighton has a clearance rate of 32%. (2013 Data)
	11	Citizens' rating of safety in their community (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2013. The overall feeling of safety in New Brighton received the following ratings: Excellent-31%, Good 54%, Fair 14%, and Poor 1%. National Research Center received 367 total responses from the citizen survey for this question.
	12	Average police response time	Average police response time is 4.12 minutes.
Fire & EMS Services	13	Insurance industry rating for fire services	New Brighton Department of Public Safety-Fire Division has a rating of 3.
	14	Citizens rating of the quality of fire protections services (survey data, provide year completed and total response time)	Survey Data was completed by the National Research Center in January 2013. The fire services in New Brighton received the following ratings: Excellent-57%, Good 39%, Fair 4%, and Poor 0%. National Research Center received 355 total responses from the citizen survey for this question.
	15	Average fire response time	Average fire response time is 3.88 minutes.
	16	Fire calls per 1,000 population	2013 Fire calls per 1,000 population is 0.014.
	17	Numbers of fires with loss resulting in investigation	There were 0 fires with loss resulting in investigation in 2013.
	18	EMS calls per 1,000 population	Allina Health provides EMS Services for the city of New Brighton. In 2013, EMS calls per 1,000 population was .061%.
	19	Emergency Medical Services average response time	Allina Health provides EMS Services for the City of New Brighton. 2013 EMS average response time is 7.29 minutes.

City of New Brighton Performance Measurement Report-June 2014

Streets	20	Average city street pavement condition	Over 67% of our streets are rated in good to excellent condition. 20% of our streets are rated fair condition. 13% of our streets range below fair condition.
	21	Citizens rating of the road conditions in their city (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2013. The street repair/maintenance functions in New Brighton received the following ratings: Excellent-20%, Good 50%, Fair 25%, and Poor 5%. National Research Center received 354 total responses from the citizen survey for this question.
	22	Expenditure of road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)	\$693,400 per mile.
	23	Percentage of all jurisdiction lane miles rehabilitated in the year	1.08 miles out of 70 mile = .79
	24	Average hours to complete road system during snow event	8 hours for the Public Works Department to complete snow removal activities.
Water	25	Citizens rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2013. The overall rating for the quality of snow removal/plowing in New Brighton was the following: Excellent-55%, Good 43%, Fair 2%, and Poor 0%. National Research Center received 354 total responses from the citizen survey for this question.
	26	Citizens rating of dependability and quality of city water supply (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2013. The overall rating for the quality of the drinking water in New Brighton received the following ratings: Excellent-24%, Good 46%, Fair 21%, and Poor 9%. National Research Center received 354 total responses from the citizen survey for this question.
	27	Operating cost per 1,000,000 gallons of water pump/produced	\$1,731,400 / 825 Million Gallons = \$2,099 / MG

Sanitary Sewer	28	Citizens' rating of the dependability and quality of city sanitary sewer service (provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2013. The quality of the sanitary sewer services in New Brighton received the following ratings: Excellent-27%, Good 59%, Fair 13%, and Poor 1%. National Research Center received 354 total responses from the citizen survey for this question.
	29	Number of sewer blockages on city system per 100 connections	



Our Vision
*To be the preferred place
to live, work, and play.*

Our Values

- Respect for Residents, Businesses and Visitors*
- Effective Communication with Residents of New Brighton*
- Promote a Healthy Business Climate*
- Understand Our Past as We Invest in the Future*
- Recognize the Importance of Working with Neighboring
Communities*
- Provide for the Safety and Security of the Community*
- Accountability & Integrity In Service Delivery*

Our Mission

*By working in partnership with our citizens,
we are committed to guaranteeing that their investment in
New Brighton will be protected and will be returned to them
in financial and social dividends.
New Brighton is the city that works for you.*

Our Goals

- Assuring clean, well-kept living environment*
- Fostering safe, cohesive neighborhoods*
- Being leaders in developing a vital and compatible
business community*
- City government providing quality services*

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