

Hennepin County, Minnesota
RESOLUTION NO. 12-0290



[2012]

The following Resolution was offered by Libraries, Technology & General Govt Committee:

WHEREAS, the Minnesota Legislature created the Council on Local Results and Innovation in 2010; and

WHEREAS, the Council on Local Results and Innovation released a standard set of eleven performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinion of those services; and

WHEREAS, Hennepin County (the County) is committed to performance management and reporting; and,

WHEREAS, the County has implemented a local performance measurement system as developed by the Council on Local Results and Innovation; and

WHEREAS, the County does not have jurisdiction for Parks and, therefore, will not participate in the Parks' performance measurement in 2012; and

WHEREAS, the County has adopted and implemented the minimum ten performance measures for counties developed by the Council on Local Results and Innovation; and

WHEREAS, a county that elects to participate in the standard measures program for 2012 may be eligible for a reimbursement of \$.014 per capita in government aid, not to exceed \$25,000 and is also exempt from levy limits under sections 275.70 to 275.74 for taxes payable in 2013, if levy limits are in effect; therefore

BE IT RESOLVED, that the County will publish the 2011 results of the ten adopted performance measures on the county website by the end of the 2012 calendar year; and

BE IT FURTHER RESOLVED, that the Hennepin County Board of Commissioners adopt the February 14, 2011 Model Performance Measures for Counties and authorize staff to notify the Office of the State Auditor by July 1, 2012 of Hennepin County's commitment to participate in the 2012 Performance Measurement Program.

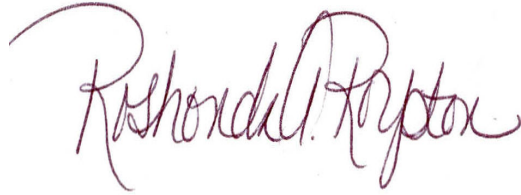
The question was on the adoption of the resolution and there were 6 YEAS and 0 NAYS, as follows:

County of Hennepin Board of County Commissioners	YEAS	NAYS	ABSTAIN	ABSENT
Mike Opat	X			
Gail Dorfman	X			
Peter McLaughlin	X			
Randy Johnson	X			
Jan Callison	X			
	1			

Jeff Johnson

X

RESOLUTION ADOPTED ON 6/26/2012



ATTEST:

Deputy/Clerk to the County Board

Hennepin County Model Performance Measures for Counties

The following are the recommended model measures of performance outcomes for counties, with alternatives provided in some cases. Key output measures are also suggested for consideration by local county officials.

1. Public Safety:

- **Part I and II crime rates:**

- **Part I crimes** include murder, rape, aggravated assault, burglary, larceny, motor vehicle theft, and arson.
- **Part II crimes** include other assaults, forgery/counterfeiting, embezzlement, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family/children crime, Driving Under the Influence, liquor laws, disorderly conduct, and other offenses.)

Offenses, Clearances, Percent Cleared and Crime Rate by Agency - 2009				
County/ City		Grand Total	Total Part 1	Total Part 2
Hennepin County Total	Offenses	111,630	45,502	66,128
	Clearances	50,175	11,274	38,901
	Clearance Rate	45%	25%	59%
Pop. 1,138,316	Crime Rate Per 100,000 population	9,806	3,997	5,809

*(State of Minnesota, Department of Public Safety, 2009, Bureau of Criminal Apprehension
Minnesota Justice Information Services, Uniform Crime Report.)*

Offenses, Clearances, Percent Cleared and Crime Rate by Agency - 2010				
County/ City		Grand Total	Total Part 1	Total Part 2
Hennepin County Total	Offenses	107,654	44,349	66,305
	Clearances	49,564	10,773	38,791
	Clearance Rate	46%	24%	61%
Pop. 1,149,126	Crime Rate Per 100,000 population	9,368	3,859	5,509

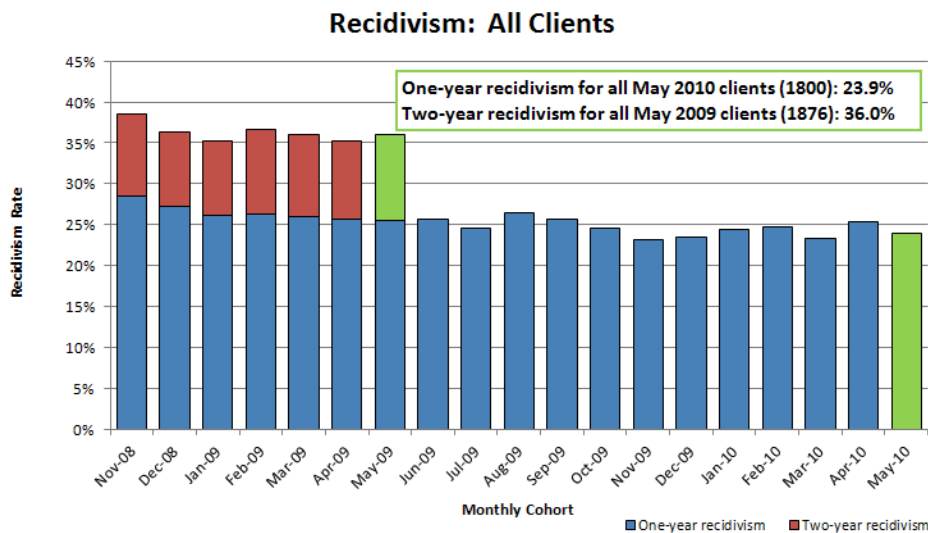
*(State of Minnesota, Department of Public Safety, 2010, Bureau of Criminal Apprehension
Minnesota Justice Information Services, Uniform Crime Report.)*

2. Probation/Corrections:

DOCCR has defined recidivism as a conviction (adult) or adjudication (juvenile) within Minnesota for a new offense that occurs after a selected client is sentenced (or disposed) on an initial offense.

1. Recidivism events for juveniles include all adjudications for petty misdemeanor offenses and above. Status and CHIPS cases are excluded.
2. Recidivism events for adults include convictions at the misdemeanor level and above. Petty misdemeanors are excluded.
3. No effort is made to identify out-of-state convictions for adults or juveniles.

Monthly client groups include adults and juvenile and are based on the start date of Department of Community Corrections and Rehabilitation(DOCCR) service (i.e., Adult Corrections Facility booking, probation/supervised release start, or Sentencing to Service referral) for the governing case.



(Contact Tom Merkel, Director of Community Corrections and Rehabilitation Department, 612-348-7962.)

Percent of Adult Probation Offenders with new Felony Conviction within 3 years of Discharge in 2007

Felony Recidivism	#	%
No-did <u>not</u> recidivate	1,020	77.8%
Yes-did recidivate	291	22.2%
Total	1,311	100%

(Measure requested by Council on Local Results & Innovation. Produced by MN Data Definition Team.)

3. & 4. Public Works:

- Hours to plow complete system during a snow event

Year (2 a.m. events only)	Hours to Plow 2005-2006	Hours to Plow 2006-2007	Hours to Plow 2007-2008	Hours to Plow 2008-2009	Hours to Plow 2009-2010	Hours to Plow 2010-2011	Hours to Plow 2011-2012
Urban	4:28	5	4:41	4:29	4:26	4:36	4.36
Rural	4:34	4:36	4:36	4:08	3:41	4:23	4.36

(Contact James Grube, Director of Transportation, Public Works Department, 612-596-0307.)

- **Average county pavement condition rating** - Hennepin County roadway system is monitored via an annual inspections program which rates pavements for their ride quality. This data is used by the pavement management system to produce the Pavement Serviceability Rating (PSR). The rating varies from 0.0 (Very Poor) to 5.0 (Very Good).

Year	Percent of Lane Miles Rated "Good" (4.0) or "Very Good" (5.0)
2011	52.9%
2010	54.3%
2009	46.6%
2008	48.1%
2007	51.5%
2006	49.4%
2005	47.0%
2004	32.6%
2003	28.7%
2002	43.5%
2001	48.5%
2000	51.1%
1999	52.7%
1998	50.6%
1997	44.0%

(Contact James Grube, Director of Transportation, Public Works Department, 612-596-0307.)

(Under legislation passed in 2009 (Minn. Stat. § 402A.15), counties are engaged with the Department of Human Services and community organizations in a three-year process to develop comprehensive performance measures across all areas of human services, for which all counties will be held accountable. The following measures here are intended to serve as 'place-holders', not to replace the more comprehensive measures scheduled to be completed by December 2012.)

5. Public Health:

- **Behavioral Risk Factor Surveillance system rating** (Citizen Survey: excellent, very good, good, fair, or poor)

SHAPE 2010 - Adult Data Book: "Overall Health - In general, would you say your health is:?"

	Sample Size N =	Excellent	Very Good	Good	Fair	Poor
Hennepin County Total	6,933	19.5% ± 1.4	43.7% ± 1.8	27.4% ± 1.6	7.7% ± 0.9	1.7% ± 0.4
Male	2,252	20.1% ± 2.5	44.3% ± 3.0	27.0% ± 2.6	7.2% ± 1.5	1.4% ± 0.8
Female	4,681	18.9% ± 1.7	43.2% ± 2.0	27.8% ± 1.8	8.1% ± 1.1	2.0% ± 0.5

(Contact Dan Engstrom, Assistant County Administrator, Human Services and Public Health Director, 612-348-4806.)

No updated information available for health risk until 2014.

6. & 7. Social Services:

- **Workforce participation rate among Minnesota Family Investment Program (MFIP) and Diversionary Work Program (DWP) recipients**
 - Hennepin County's **2010** Work Participation Rate for the MFIP program was 36.2%.
 - The primary measure is whether the family goes on MFIP in the month after DWP. For 2010, an average of 47% of Hennepin families were not on MFIP in the month after DWP eligibility ended.
 - Hennepin County's **2011** Work Participation Rate for the MFIP program is estimated at 39.2%.

(Contact Dan Engstrom, Assistant County Administrator, Human Services and Public Health Director, 612-348-4806.)
- **Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention**

Who Applied to	Time of Measure	Data Source	Obtained By	Federal or State Target	As of 3/31/10	As of 6/30/10	As of 9/30/10	As of 12/31/10	As of 3/31/11	As of 6/30/11	As of 9/30/11	As of 12/31/11
					Drawn on 6/29/12	Drawn on 6/29/12	Drawn on 6/29/12	Drawn on 6/29/12	Drawn on 6/29/12	Drawn on 6/29/12	Drawn on 6/29/12	Drawn on 6/29/12
All children who were victims of substantiated child abuse and/or neglect during the reporting period.	12 Months	State Measure MN1	SSIS Charting & Analysis	100%	90.3% Not Met Below	89.9% Not Met Below	89.9% Not Met Below	89.2% Not Met Below	87.9% Not Met Below	88.2% Not Met Below	89.0% Not Met Below	91.7% Not Met Below

(Contact Dan Engstrom, Assistant County Administrator, Human Services and Public Health Director, 612-348-4806.)

8. Taxation:

Level of assessment ratio *(If the median ratio falls between 90% and 105%, the level of assessment is determined to be acceptable.)*

YEAR	MEDIAN RATIO (%)	MEAN RATIO (%)
2012	95.4	97.1
2011	95.3	96.9
2010	95.3	97.4
2009	95.0	96.3
2008	95.0	95.9
2007	95.8	96.0
2006	95.9	96.2
2005	95.8	96.3
2004	95.7	96.1
2003	95.9	96.3
2002	95.4	95.6

(Contact James Atchison, County Assessor, 612-348-4567.)

9. Elections:

- **Accuracy of post-election audit** *(Percentage of ballots counted accurately.)*

In 2010, the County Canvassing Board randomly selected 13 precincts to be hand counted and compared against the election night machine count. Listed below were the precincts selected and the difference by percentage on how the hand count compared to the election night results.

In 2011, the County Canvassing Board did not conduct a post-election audit (they are only conducted in even years) so there is no change from 2010.

PRECINCT		PER CENT DIFFERENCE	CHANGE
Bloomington Ward 2	P27	0.00	No Change
Eden Prairie	P5	0.00	No Change
Hopkins	P4	0.26	
Minneapolis Ward 3	P7	0.00	No Change
Minneapolis Ward 4	P6	0.00	No Change
Minneapolis Ward 4	P8	0.10	
Minneapolis Ward 4	P9	0.00	No Change
Minneapolis Ward 7	P8	0.17	
Minneapolis Ward 8	P8	0.08	
Minneapolis Ward 13	P1	0.00	No Change
Minneapolis Ward 13	P10	0.07	
Brooklyn Park Absentee Ballot Board		0.16	
Champlin Absentee Ballot Board		0.00	No Change

(Contact Rachel Smith, Elections Manager, Taxpayer Services Department 612-348-5151.)

10. Veterans' Services:

- **Output Measure: Percent of veterans surveyed who said their questions were answered when seeking benefit information from their County Veterans' Office - 1st Quarter 2011**

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	26%	63%	11%	0%	19
Staff members at this service location pay attention to what I say.	57%	43%	0%	0%	21
I have opportunity to make choices that are important to me.	47%	47%	5%	0%	19
The services I receive at this service location make me better able to do the things I want to do now.	45%	50%	5%	0%	20
Staff members give me clear information on the different service choices available to help me.	33%	67%	0%	0%	18
Staff members here clearly explain to me what I need to do next to get the services I need or want.	44%	56%	0%	0%	18

- **Output Measure: Percent of veterans surveyed who said their questions were answered when seeking benefit information from their County Veterans' Office - 1st Quarter 2012**

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	35%	65%	0%	0%	20
Staff members at this service location pay attention to what I say.	35%	65%	0%	0%	20
I have opportunity to make choices that are important to me.	53%	47%	0%	0%	19
The services I receive at this service location make me better able to do the things I want to do now.	45%	55%	0%	0%	20
Staff members give me clear information on the different service choices available to help me.	50%	45%	0%	5%	20
Staff members here clearly explain to me what I need to do next to get the services I need or want.	50%	50%	0%	0%	20

(Contact Milt Schoen, Director of Veterans Services, Human Services and Public Health Department 612-348-3499.)

11. Library:

- **Number of Annual Library Visits per resident**

Year	Number of Residents	Library Visits	Visits Per Resident
2011	1,152,425	5,856,792	5.08
2010	1,168,983	5,764,193	4.93

(Contact Lois Thompson, Library Director, 612-543-8541.)