

RESOLUTION NO. R-17-73

RESOLUTION RE-AUTHORIZING THE PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF MINNESOTA AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION

WHEREAS, Benefits to the City of Savage for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

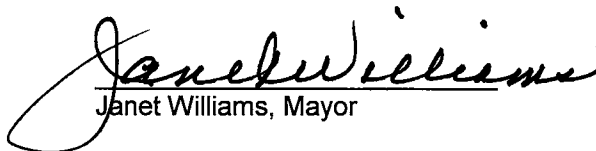
WHEREAS, any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Savage has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of Savage will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of Savage will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

Adopted by the Mayor and Council of the City of Savage, Scott County, Minnesota this 19th day of June 2017.


Janet Williams, Mayor

Attest:


Barry A. Stock, City Administrator

Report on Model Performance Measures for Cities
City of Savage, MN
2017 Results

The City of Savage's report, on the State recommended model measures of performance outcomes for cities, is below:

General:

1. Rating of the overall quality of services provided by your city:

Excellent: 34%
Good: 50%
Fair: 15%
Poor: 1%

Source: City of Savage National Citizen Survey, Table 1 Question 1

2. Percent change in the taxable property market value:

5.9% increase

3. Citizens' rating of the overall appearance of the city:

Question posed as "Overall build environment of Savage (including design, buildings, parks, and transportation system)."

Excellent: 21%
Good: 49%
Fair: 22%
Poor: 7%

Source: City of Savage National Citizen Survey, Table 2 Question 2

Police Services:

4. Citizens' rating of safety in their community:

Excellent: 35%
Good: 55%
Fair: 7%
Poor: 3%

Source: City of Savage National Citizen Survey, Table 2 Question 2

Output Measure:

Police Response Time (*Time it takes on top priority calls from dispatch to the first officer on scene.*)

Average response time: 4.79 minutes

Source: City of Savage Police Department

Fire Services:

5. Citizens' rating of the quality of fire protection services:

Excellent: 60%
Good: 34%
Fair: 5%
Poor: 1%

Source: City of Savage National Citizen Survey, Table 10, Question 10

Output Measure:

Fire Response Time (*Time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire*).

Average response time: 5 minutes

Source: City of Savage Fire Department

Streets:

6. Citizens' rating of the road condition in their city:

Excellent: 16%
Good: 39%
Fair: 32%
Poor: 8%
Don't know/refused: 5%

Source: City of Savage National Citizen Survey, Table 44 Question 10

7. Citizens' rating of the quality of snowplowing on city streets:

Excellent: 29%
Good: 44%
Fair: 19%
Poor: 6%
Don't know/refused: 2%

Source: City of Savage National Citizen Survey, Table 44 Question 10

Water:

8. Citizens' rating of the dependability and quality of city water supply:

Excellent: 22%
Good: 44%
Fair: 20%
Poor: 12%
Don't know/refused: 3%

Source: City of Savage National Citizen Survey, Table 44 Question 10

Output Measure:

Operating cost per 1,000,000 gallons of water pumped/produced (answer if applicable – centrally provided system)
(Actual operating expense for water utility / (total gallons pumped/1,000,000))

\$2,357.35

Sanitary Sewer:

9. Citizens' rating of the dependability and quality of city sanitary sewer service:

Excellent: 25%
Good: 53%
Fair: 9%
Poor: 2%
Don't know/refused: 11%

Source: City of Savage National Citizen Survey, Table 44 Question 10

Output Measure:

Number of sewer blockages on city system per 100 connections (answer if applicable – centrally provided system) (*Number of sewer blockages on city system reported by sewer utility / (population/100)*)

No blockages in 2016

Parks and Recreation:

10. Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings):

Excellent: 25%
Good: 47%
Fair: 21%
Poor: 5%
Don't know/refused: 2%

Source: City of Savage National Citizen Survey, Table 44 Question 10