

**STATEWIDE PERFORMANCE MEASUREMENTS  
COUNCIL ON LOCAL RESULTS AND INNOVATION**

**Otter Tail County Resolution No. 2017 - 44**

WHEREAS, in 2010, the Minnesota Legislature created the Council on Local Results and Innovation; and

WHEREAS, the Council on Local Results and Innovation developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinion of those services; and

WHEREAS, benefits to Otter Tail County are outlined in M.S. 6.91 and includes eligibility for a reimbursement as set by State statute; and

WHEREAS, any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the Otter Tail County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, Otter Tail County will report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED THAT, Otter Tail County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the County.

Motion for the foregoing Resolution was made by Commissioner Rogness and seconded by Commissioner Johnson and upon a vote being duly taken thereon, the following voted in favor:

Commissioners Huebsch, Johnson, Lindquist, Froemming and Rogness,

and the following were against: None

and the following were absent: None

WHEREUPON, the Resolution was declared duly passed and adopted the 13<sup>th</sup> day of June 2017.

OTTER TAIL COUNTY BOARD OF COMMISSIONERS

Dated: June 27, 2017

By:   
Doug Huebsch, Chair

Attest:   
John Dinsmore, Clerk

**Otter Tail County**  
**Council on Local Results and Innovation**  
**2017 Standard Measures for Counties**  
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**1. Public Safety: Part I and II Crime Rates**

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>Difference 2015 to 2016</u>
Homicide	1	0	0	0	NC
Manslaughter	0	0	0	0	NC
Criminal Sexual Conduct – Child Victim	31	28	42	35	-17%
Criminal Sexual Conduct – Adult Victim	6	6	10	6	-33%
Robbery	0	2	0	0	NC
Domestic Assault	81	89	92	88	-4%
Assaults – Other	43	46	39	31	-21%
Terroristic Threats	24	29	26	24	-8%
Burglary	184	119	155	171	+10%
Theft	272	250	216	243	+13%
Motor Vehicle Theft and Tampering	30	36	43	29	-33%
Arson	0	2	2	3	+50%
Forgery and Counterfeiting	6	7	5	10	+200%
Fraud – Others	51	62	46	59	+28%
Fraud – Checks	13	31	12	15	+20%
Stolen Property Offenses	6	5	12	13	+8%
Vandalism	149	145	135	128	-5%
Trespass	60	64	44	40	-9%
Littering	22	26	38	25	-34%
Weapons Offenses	12	8	16	15	-6%
Other Sex Offenses (Exposure, Peeping, etc.)	1	6	8	9	+13%
Drug Violations	104	90	110	136	+24%
Vulnerable Adults	14	39	33	33	NC
Child Abuse and Neglect	167	274	277	219	-21%
DUI	177	130	131	130	-1%
Liquor Law Violations	59	51	83	49	-41%
Public Peace	160	173	147	96	-35%
Juvenile Runaway	27	25	22	26	+18%
Harassment/Protection Order Violation	52	40	39	46	+18%
Gross Misd. Traffic Violations	21	24	48	35	-27%
All Other Offenses (Part I and II)	<u>65</u>	<u>68</u>	<u>49</u>	<u>162</u>	<u>+330%</u>
<b>Totals Part I and II Offenses</b>	<b>1,838</b>	<b>1,875</b>	<b>1,880</b>	<b>1,876</b>	<b>NC</b>

**2. Public Safety: Deputy Response Time: Time it takes on top-priority calls from dispatch to the first officer on scene**

- Due to the size of the county<sup>1</sup>, the County has not established deputy response time parameters.
- The Sheriff's Office assigns deputies to areas to ensure prompt response to law enforcement calls

<sup>1</sup> Geographically, Otter Tail County is the seventh (7<sup>th</sup>) largest Minnesota County. Total area is 2,225 square miles, of which 1,972 square miles are comprised of land and 252 square miles (11%) are covered by water

**3. Public Safety:** Total number of accidents that occur on County State Aid Highways, County Roads and Un-Organized Township Roads that involve fatalities and injury: Two sources – “Towards Zero Death” reports and county records 2016-2017

- 2016-2017<sup>2</sup>: Injuries crashes totaled 107. Accident Related Fatalities: 2

**4. Probation/Corrections:** Percent of adult offenders with a new felony conviction within 3 years of discharge: MN Sentencing Guidelines Commission

- Adult offenders who are placed on a formal, supervised probation to County Probation will be tracked for three years following their discharge to determine if they have a new felony conviction in the State of Minnesota.

<u>Category</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Cases Closed	100	104	104	94
Subsequent Felony Convictions	11	6	7	7
Percentage with New Felony	11.00%	6.24%	7.28%	6.58%

**5. Public Works:** Hours to plow complete system during a snow event:

- Four (4) hours.
- Explanation: In a “normal” winter storm event, Otter Tail County’s plow operators can make two rounds on their respective routes with a start time of 4:00 am and end time of 12:00 noon. Given this, to answer the question, we can plow the system in 4 hours meaning the driving lanes are open, however it requires 8 hours for the plowing, clean-up of intersections, shoulders, etc, and the reapplication of sand/salt.

**6. Public Works:** Average county pavement condition rating: Pavement Quality/Condition Index. Provide average rating and the rating system program/type. Example, 70 rating on the Pavement Condition Index (PCI).

- Average PCI is 68.
- PCI determined by use of Mn/DOT Pavement Condition survey and ICON Pavement Management System software.

**7. Public Works:** Average Bridge Sufficiency Rating: County records/MN Department of Transportation

- Average Bridge Sufficiency Rating for Otter Tail County bridges is 91.

**8. Public Health/Social Services:** General life expectancy: See [Institute for Health Metrics and Evaluation](#)

- Findings: Life Expectancy (life expectancy at birth (years) - 2014

<u>Gender</u>	<u>Otter Tail County</u>	<u>Minnesota</u>	<u>National</u>	<u>National Rank</u>	<u>% Change: 1980-2014</u>
Female	82.8	82.9	81.5	333	+2.8
Male	78.2	78.9	76.7	435	+7.1

<sup>2</sup> The Sheriff’s Office acknowledges that the fatalities data does not reflect deaths of car accident occupants who may have died later of accident related injuries and that the Office was not notified or record was not updated.

**9. Public Health/Social Services: Tobacco and Alcohol Use:** See Robert Wood Johnson Foundation’s [County Health Rankings & Roadmaps](#)

<u>Category</u>	<u>Otter Tail County</u>	<u>Minnesota (Rank of 87 Counties)</u>	<u>Top U.S. Performers</u>
Adult Smoking	14%	16%	14%
Excessive Drinking	21%	21%	12%
Alcohol-impaired Driving Deaths	27%	31%	13%
Physical Inactivity	20%	19%	19%
Adult Obesity	29%	27%	26%

**10. Public Health/Social Services: Percentage of low birth-weight births:** MN Dept of Human Services or [County Health Rankings & Roadmaps](#)

<u>Category</u>	<u>Otter Tail County</u>	<u>Minnesota (Rank of 87 Counties)</u>	<u>Top U.S. Performers</u>
Low Birthweight	5%	6%	6%

**11. Public Health/Social Services: Workforce participation rate among MFIP and DWP recipients:** Defined as "Percent of MFIP/DWP adults working 30 or more hours per week or off cash assistance three years after baseline"; data available from MN Dept of Human Services

- Workforce participation rate among Otter Tail County’s MFIP and DWP recipients<sup>3</sup>: 76.9%
- Source Data: DHS’s 2016 Annualized Self-Support Index Report: April 2015 - March 2016

**12. Public Health/Social Services: Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention:** County records

- 23% (this represents 94 of 408 children served in 2016)
- The Minnesota Department of Human Service’s Child Welfare Dashboard defines this measure somewhat differently: Maltreatment Re-reporting: Of children who had a maltreatment report in the prior year, what percentage of children had a subsequent report within 12 months. The State Performance Standard is 15.2% or less and the state average is 20%. Twenty-two (22) county agencies met the standard and 58 did not.

**13. Public Health/Social Services: Child Support Program Cost Effectiveness:** Recommended from 2012 Steering Committee report; Available from MN Dept of Human Services

- In FFY 2016 (10/01/15 to 09/30/16), Otter Tail County Child Support established, initiated and collected \$6.15 million in child support payments. They expended \$1.79 million to collect these funds
- Otter Tail County’s cost effectiveness was 3.42%, i.e., for every \$1.00 expended, they collected \$3.42 in child support from non-custodial parents. These funds were redirected to the children of two-household families.

**14. Public Health/Social Services: Per Capita Cost Report**

- In 2015, Otter Tail County’s human services comparative per capita cost was ranked 34<sup>th</sup> of 87 counties. Otter Tail County’s per capita cost was \$2,391. Otter Tail County’s levy funds portion of this per capita cost was \$125 or 5.2% of the total overall costs. In other words, for every \$100.00 spent on health and human service programs, the county expends \$5.20 of county funds and county residents receive an additional \$94.80 of state & federal funds
- In 2015, Otter Tail County’s health and human service expenditures totaled \$137,938,250. Of that amount, \$66,707,328 was federally funded, \$62,586,180 was state funded, \$7,219,131 was county funded.
- The Per Capita Ranking lists a county’s “Total” human services costs per capita ranking. The per capita county cost is the portion of total costs paid by the county (not funded by federal, state, or miscellaneous revenues).

<sup>3</sup> MFIP stands for Minnesota Family Investment Program. DWP stands for Diversionary Work Program. In 2016, 189 Otter Tail County families (164 adults, 370 children) participated in the Minnesota Family Investment Program. Twenty (20) families participated in the Diversionary Work Program

**15. Property Records, Valuation, Assessment:** Level of assessment ratio

- Otter Tail County's 2017 median sales ratios did fall within the 90%-105% range for two of the three types of assessment ratios utilized by the Minnesota Department of Revenue. The Commissioner of Revenue indicating Otter Tail County was compliant and "No Changes" were mandated.
- Of the three types of assessment ratios utilized by the Minnesota Department of Revenue (DOR), our ratios were:
  - Residential (Property Type 91): 92.9% on 948 sales
  - Commercial/Industrial Properties (Property Type 6): 81.17% on 23 sales
  - Agricultural & Rural Lands (Property Type 93 – 34.5 or more acres): 98.84% on 84 sales

**16. Property Records, Valuation, Assessment:** Turn-around time: Recording/indexing/returning real estate documents

- (Data was not available at the time of this report. We will update and post this information upon receipt)

**17. Elections:** Accuracy of post-election audit

- 100% accuracy based on our most recent data collected via our Post Election Review Worksheets, State General Elections, on Tuesday, November 8, 2016

**18. Veterans Services:** Dollars brought into county for veterans' benefits Federal and State dollars

- Federal Expenditures: For FY2015 (07/01/14 through 06/30/15), Otter Tail County's veteran population was estimated to be 5,246. Federal funds expended totaled \$41.89 million, including: \$21.4 million – VA Medical Care; \$19.4 million – Compensation & Pension; \$915,000 – Education/Vocational Rehabilitation; and \$204,000 – Insurance and indemnities
- State Expenditures: In CY2016 (01/01/16 through 12/31/16), the MN Department of Veterans Affairs' State Soldiers Assistance Program (SSAP) allocated \$94,012 to eligible Otter Tail County veterans

**19. Veterans Services:** Percentage of veterans receiving federal benefits

- In FY2015 (07/01/14 through 06/30/15), Otter Tail County's veteran population was estimated to be 5,246. A Summary of Expenditures by State indicates that 2,201 "unique patients" were served. Based on this data, 42% of our county's veterans received some type of federal benefits
- For FY2015, Minnesota's veteran population was estimated to be 361,129. A Summary of Expenditures by State indicates that 117,414 "unique patients" were served. Based on this data, an average of 32% of all Minnesota county veterans received some type of federal benefits

**20. Parks, Libraries:** Number of annual visits per 1,000 residents

- In CY2016, the number of guests who signed the guest book at Phelps Mill Park (the county's only county-run park) was 3,730. Based on our county population of 58,001, the annual visit ratio per 1,000 residents is 15.5
- In CY 2016, the Viking Library System (a federated regional public library system serving six west central Minnesota counties) recorded 36,239 registered users from Otter Tail County. There were a total of 292,203 visits to the libraries.

### 23. Budget, Financial: Bond rating

- S&P Global Ratings has assigned its 'AA' long-term rating to Otter Tail County, Minn.'s series 2017A general obligation (GO) capital improvement bonds. The outlook is stable.

### 24. Budget, Financial: Debt service levy per capita; outstanding debt per capita

- The Pay 2017 debt service levy per capita is \$23.37 (Pay 2017 Levy - \$1,355,543/58,001 - most recent estimate)
- The outstanding debt per capita as of December 31, 2016 is the following:
  - Outstanding debt requiring county levy:  $\$9,800,000/58,001 = \$168.96$
  - Outstanding debt paid by other revenues sources:  $\$5,935,000/58,001 = \$102.33$
  - Outstanding debt (issues by Otter Tail County, but technically the responsibility of the joint powers group) paid by other revenues:  $\$26,585,000/58,001 = \$458.35$
  - Total Outstanding Debt Per Capita as of 12/31/2016:  $\$729.64$

### 25. Environmental: Recycling percentage Available in the SCORE report<sup>4</sup>

- Otter Tail County's calculated recycling percentage<sup>5</sup> for 2016 was 66%.

### 26. Environmental: Amount of hazardous household waste and electronics collected – 2016

- Otter Tail County removed:
  - 161,898 pounds of household hazardous waste from the waste stream
  - Removed and recycled 281,568 pounds of electronics, and;
  - Removed and recycled 464,280 pounds of appliances.

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<sup>4</sup> Recycling percentages are no longer available on the SCORE Report

<sup>5</sup> Household hazardous waste, electronics and appliances are not factored in when calculating the county recycling rate.