

**CITY OF CHASKA
CARVER COUNTY, MINNESOTA**

RESOLUTION

DATE JULY 2, 2012 **RESOLUTION NO.** 12-35

MOTION BY COUNCILMEMBER FORD **SECOND BY COUNCILMEMBER** BOE

Resolution Adopting 2012 Performance Measures

WHEREAS, in 2010 the Minnesota Legislature created the Council on Local Results and Innovations (the Council) and the Council has since released for 2012 a standard set of ten performance measures for cities; and,

WHEREAS, there are financial incentives for cities to participate in the 2012 performance measures program as released by the Council; and,

WHEREAS, participation by the City of Chaska in the 2012 performance measures program is consistent the City of Chaska Values statement which lists as a value a "Commitment To Quality" by aggressively pursuing quality in City facilities, infrastructure, and City services.

NOW, THEREFORE, BE IT RESOLVED that the City staff to take actions to participate in the 2012 program consistent with the following four declarations:


- 1.) The City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation.
- 2.) The City is in the process of implementing a local performance measurement system as developed by the Council on Local Results and Innovation.
- 3.) The City will report the results of the 10 adopted measures to its residents before the end of the calendar year through posting on the City's website.
- 4.) The City will survey its residents by the end of the calendar year on the services included in the performance benchmarks.

FURTHER, BE IT RESOLVED, that City staff is directed to file a report with the Office of the Sate Auditor prior to July 6, 2012 stating that the City of Chaska has adopted the ten performance measures for the 2012 performance measure program as released by the Council on Local Results and Innovation.

Passed and adopted by the City Council of the City of Chaska, Minnesota, this 2nd day of July 2012.



Mark Windschitl, Mayor

Attest: 

Deputy Clerk

City of Chaska
Model Performance Measures Results for 2011

The City of Chaska has chosen to participate in a standard measures program put on by the State. The following is the most current information obtained regarding the 10 adopted measure set by the State.

General:

- ❖ 54% of Chaska citizens' believe the overall quality of services provided by the City is Excellent¹
- ❖ According to the Comprehensive Annual Financial Report, in 2011 the taxable property market value percent change declined 7.11%
- ❖ 46% of Chaska citizens' believe that the overall appearance of the city is Good¹

Police Services:

- ❖ From a survey conducted by the Chaska Police Department 93% of citizens have not limited or changed their activities in the past year due to fear of crime. Also, 91% of residents responded no when asked if they had been a victim of a crime in Chaska within the past year. When asked if they have considered moving because of a dangerous neighborhood 95% said no.
- ❖ The average police response time for the Chaska Police Department is 3.647 minutes.

Fire Services:

- ❖ The City of Chaska's insurance industry rating of fire services is 4. The Insurance Service Office issues these ratings throughout the country for the effectiveness of their fire protection services and equipment to protect their community. The classification ranges from 1 to 10, with 1 being the highest ranking
- ❖ The Chaska Fire Department's average response time for 2011 was 4.96 minutes
- ❖ Emergency Medical Services response time for 2011 was 5.11 minutes

Streets:

- ❖ Citizens' rated the road conditions for Chaska as 60% positive¹
- ❖ Citizens' rated the quality of snowplowing on city streets as 82% positive¹

Water:

- ❖ Citizens' rated the dependability and quality of city water supply services as 81% positive¹
- ❖ The operating cost per 1,000,000 gallons of water pumped was \$1,696

Sanitary Sewer:

- ❖ Citizens' rated the dependability and quality of sanitary sewer services as 81% positive¹
- ❖ The number of sewer blockages on the city system per 100 connections for 2011 was 0

Parks and Recreation:

- ❖ Citizens' rated the quality of city recreational programs and facilities as 85% positive¹

¹ City of Chaska 2005 Residential Study, *Decision Resources, Ltd.*